

# HITT 2335-001IN Coding and Reimbursement Methodologies Fall 2022 Online

**Instructor Information:** Kay Frieze, MHA, RHIA; <u>Kfrieze@com.edu</u> 409-933-8414 (O) or 409-789-5113 (C)

**Student hours and location:** Monday, 9-11, Tuesday 1-3, Wednesday 9-11; Thursday 1-3, Friday by appointment

**Required Textbook:** Principles of Healthcare Reimbursement and Revenue Cycle Management, 7th edition; Author: Anne B. Casto & Susan White (Textbook and Student Workbook required); Publisher: AHIMA Press; ISBN: 978-1-58426-800-0; Product Code: AB202019

Health Information Management Case Studies, Second Edition; Author: Dianna Foley; Publisher AHIMA; ISBN: 978-1-58426-769-0; Publisher: AHIMA Press; Product Code: AB125118.

**Course Description:** Advanced coding techniques with emphasis on case studies, health records, and federal regulations regarding prospective payment systems and methods of reimbursement.

# Course Pre/Corequisite: Pre-requisite HITT – 1341 Coding and Classification

Notice to Students Regarding Licensing Effective September 1, 2017, HB 1508 amends the Texas Occupations Code Section 53 that requires education providers to notify potential or enrolled students that a criminal history may make them ineligible for an occupational license upon program completion. The following website provides links to information about the licensing process and requirements (www.ahima.org).

Should you wish to request a review of the impact of criminal history on your potential (RHIT) prior to or during your quest for a degree, you can visit this link and request a "Criminal History Evaluation": (www.ahima.org). This information is being provided to all persons who apply or enroll in the program, with notice of the requirements as described above, regardless of whether or not the person has been convicted of a criminal offense. Additionally, HB 1508 authorizes licensing agencies to require reimbursements when a student fails to receive the required notice.

### **Determination of Course Grade/Detailed Grading Formula**

# Course requirements (including description of any special projects or assignments):

Three (3) Individual Assignments (@10% each of final grade); One (1) Group Assignment (@10% each of final grade); See lesson plan for due dates.

### Assignment 1 Due: September 18

Current Events: Find a current event via newspaper, internet, or

magazine that deals with healthcare reimbursement. Summarize the article in 1-2 pages, APA and include your thoughts. Also include how this topic has an impact on reimbursement. Please include a copy of the article. Please submit your assignments in the assignment tab on Brightspace (D2L) which is located on the left. Once you have clicked on that you will see the assignments for this class. I will respond within 3 – 4 days in the grading tool area in Brightspace (D2L). Assignment 1 address the following Core Objective: Critical Thinking

### Assignment 2 Due: October 16

Prospective Payment System: Create a table comparing and contrasting the prospective payment system for inpatient and outpatient reimbursement. Please submit your assignments in the assignment tab on Brightspace (D2L) which is located on the left. Once you have clicked on that you will see the assignments for this class. I will respond within 3 - 4 days in the grading tool area in Brightspace (D2L).

#### Assignment 3 (Group Assignment) Due: November 23

Create a Coding Compliance Plan: You are the Coding Manager at Mercy Grace Medical Center. You've just experienced a RAC audit which resulted in the overpayment on several claims. Create a coding compliance plan to insure this occurrence is prevented in the future. Identify potential abuse or fraudulent trends through data analysis of the audit. Please submit your assignments in the assignment tab on Brightspace (D2L) which is located on the left. Once you have clicked on that you will see the assignments for this class. I will respond within 3 – 4 days in the grading tool area in Brightspace (D2L). **Assignment 3 address the following Core Objective: Oral and written Communication; critical thinking and personal responsibility.** 

### Assignment 4 Due: December 5

Research CAC – Research at least 3 articles regarding Computer Assisted Coding and determine the accuracy of CAC assignment and recommend corrective action. Write a 1-2 page report, double spaced in APA style. Please submit your assignments in the assignment tab in Brightspace (D2L) which is located on the left. Once you have clicked on that you will see the assignments for this class. I will respond within 3 - 4 days in the grading tool area in Brightspace (D2L).

### Discussion assignments (10% of final grade)

There are fourteen (14) discussions and on the discussions page you will see the exact page and assignment for each discussion. To create a discussion, click on the "create thread" button. Compose your response in the box and click on "post" when you are finished. I do not remove any discussion assignments or student responses until the course is over. If you want to view your response to any discussion assignment, be sure you have clicked on "Show All" at the top of the discussion area. Please see calendar for specific due dates. You will need to post your initial response by day 4 (Thursday) of each week and a response to at least one colleague by day 6 (Saturday) except for discussion one (1) and two (2) which does not require a response. Therefore, it is imperative to check the discussion area at least twice a week for new messages. Furthermore, please respond back to any questions or comments that are asked of you from another student(s). Credit will be awarded to students participating in discussion assignments. Each discussion is worth 10 points and will be graded each week in the grading tool with the rubric that you can view by creating a thread then up at the top it will say grading information click on that and you will see be able to view the rubric. Instructor feedback will be provided individually on each discussion through your My Grades tool. I will also be reviewing the discussions and participating in them as well to provide feedback.

The discussions can be located within the learning modules or under the discussion tab on the left hand side. **IMPORTANT:** If you fail to participate in any discussion within the time frame, you will not receive a grade for the discussions section, it will be a zero, which will take you down an entire letter grade. Unless you have discussed it with the instructor prior to submitting discussions late. Then the instructor will require a 1 - page report on the discussion topic before you can continue.

# <u>\*\*Discussion Forum Participation Rubric is located in Brightspace (D2L) under</u> the blue coursemenu...

Participation in the discussion forums is critical for maximizing your learning experiences in this course. You are required to be part of an online community that interacts, through discussion, to enhance and support the professional development of the group. Part of the assessment criteria for the course includes assessing the quality and quantity of your participation in the discussion forum.

Some characteristics we consider to be part of excellent discussion contributions are outlined below. Your instructor will consider these characteristics when assessing the quality and level of your participation.

- You should submit your initial post by day 4 (Thursday) in each module, and your subsequent responses to the post of other learners by day 6 (Saturday) and at timely intervals within the duration of each module. Keep in mind the goal is to have a dynamic discussion that last throughout the entire module.
- Your posts and responses should be thorough and thoughtful. Just posting an "I agree" or "Good ideas" will not be considered adequate. Support your statements with examples, experiences, or references. Keep in mind that your fellow learners will be reading and responding to you, too.

- Make certain to address the discussion prompt(s). This does not mean you should not extend the topic, but do not stray from the topic.
- Discussions occur when there is dialogue. Therefore, build upon the posts and responses of other learners to create discussion threads. Make sure you revisit the discussion forum and respond (if necessary) to what other learners have posted to your initial responses.
- When relevant, add to the discussion by including prior knowledge, work experience, references, web sites, resources, etc. (giving credit when appropriate).
- Your contributions to the discussions (posts and responses) should be complete and free of grammatical or structural errors as well as friendly and courteous.

**Quizzes (40% of final grade)** – Each quiz will cover the content from the related module. You can locate the quizzes under the assessment tab.

### **Detailed Grading Formula**

Your semester grade will be comprised of the following components and graded per the following grading scale: Furthermore, in order to pass this class you must obtain "C" or

better.

Assignments	40%
<b>Chapter Review Quizzes</b>	40%
Discussions	10%
Case Studies	10%
Total	100%

Grading Scale:		
90-100	А	
80-89	В	
75-79	С	
75-69	D	
68–Below	F	

# Late Work, Make-Up, and Extra-Credit Policy:

Late Work: As a student you are required to complete all lessons, assignments and test as part of each course within the program. Tests and individual project may be submitted after the due date and receive a grade; however, grades for these assignments and exams submitted after the due date and time will receive a maximum grade of 75% unless prior arrangements have been made with the instructor.

Attendance Policy: Students are expected to log into Brightspace (D2L) at least three times a week and participate in all discussions

**Communicating with your instructor:** ALL electronic communication with the instructor must be through your COM email. Due to FERPA restrictions, faculty cannot share any information

about performance in the class through other electronic means. I will respond to emails within two days of receiving them. However, if you need to contact me immediately, please feel free to contact me at 409-933-8414 (O) or 409-789-5113 (C).

# **Student Learner Outcomes:**

Stu	ident Learner Outcome	Maps to Core Objective	Assessed via this Assignment
1.	Students will be able to	Critical Thinking	Exams
	demonstrate knowledge of		
	sequencing codes		
	according to established		
	guidelines and standard		
2.	Students will be able to	Personal Responsibility	Assignment 2
	demonstrate knowledge of		
	applying reimbursement	Critical Thinking	Assignment 2
	methodologies		
		Communication Skills:	Assignment 1
		Written	

Academic Dishonesty: Any incident of academic policy will be dealt with in accordance with college policy and the Student Handbook (pg. 33). Academic dishonesty – such as cheating on exams is an extremely serious offense and will result in a grade of zero on that exam and the student will be referred to the Office of Student Conduct for the appropriate discipline action. http://www.com.edu/student-services/student-handbook

**Student Concerns:** If you have any questions or concerns about any aspect of this course, please contact me using the contact information previously provided. If, after discussing your concern with me, you continue to have questions, please contact Carla Boone at 409-933-8616 or at cboone@com.edu.

Tentative	Class		A	Tab Assistant and a
	Class	Topics Covered/Reading	Assignments	Lab Assignments
Couse	#	Assignments		
Outline				
8/22 - 8/28	1	Chapter 1 - Healthcare	Discussion 1 initial	
		Reimbursement and	post <b>Due 8/25</b>	
		<b>Revenue Cycle Management</b>	1	
			Response to	
		• Healthcare delivery in	Discussion 1 Due	
		the US	8/27	
			0/2/	
		Revenue Cycle	Pavian Ouiz Dua	
		Management	Review Quiz <b>Due</b> –	
0/20 0/4	•		8/28	
8/29 - 9/4	2	Chapter 2 – Health	Discussion 2 initial	
		Insurance	post <b>Due 9/1</b>	
			_	
		• Types of health	Response to	
		insurance	Discussion 2 Due	
		• Sections of a health	9/3	
		insurance policy		
		Managed care	Review Quiz Due –	
		g	9/4	
9/5/2021		LABOR DAY HOLIDAY		
9/6 - 9/11	3	Chapter 3 – Government-	Discussion 3 initial	
		Sponsored Healthcare	post <b>Due 9/8</b>	
		Programs	1	
			Response to	
		Medicare	Discussion 3 Due	
		Medicaid	9/10	
			7/10	
		• Other government-	Review Quiz <b>Due</b> –	
		sponsored healthcare	9/11	
		programs	3/11	
9/12 - 9/18	4	Chapter 4 – Healthcare	Discussion 4 initial	
		Reimbursement	post <b>Due 9/15</b>	
		Methodologies		
			Response to	
		• Types of healthcare	Discussion 4 Due	
		reimbursement	9/17	
		methodologies		
		• Risk adjustment	Assignment 1 Due	
		models	9/18	
		Accountable care		
		organizations		
		ui ganizations		

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	Case Study 5.4 Present on admission
oonse to	analysis <b>Due 9/25</b>
cussion 5 <b>Due</b>	
Sussion 5 Due	
Study 5 1	
e Study 5.4 ent on admission	
ysis <b>Due 9/25</b>	
ysis Due 9/25	
cussion 6 initial	
Due 9/29	
oonse to	
cussion 6 <b>Due</b>	
iew Quiz <b>Due</b> –	
	Case Study 4.7
	Advance Beneficiary
	Notice Process <b>Due</b> –
	10/9
cussion 7 <b>Due</b>	
0.1.4.7	
e Study 4.7	
ance Beneficiary	
ce Process <b>Due</b> –	
0/2021	
cussion 8 initial	
Due 10/13	
Luc 10/10	
oonse to	
-	
gnment 2 Due	
-	
sussion 8 Due 5	
gnm 6	ient 2 Due

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10/17-10/23	9	Chapter 9 – Revenue Cycle	Discussion 9 initial	
		Front-End Processes –	post <b>Due 10/20</b>	
		Patient Engagement		
			Response to	
		• Scheduling services	Discussion 9 Due	
		Prior authorization	10/22	
		<ul> <li>Patient intake</li> </ul>		
			Review Quiz <b>Due</b> –	
		• Patient financial	10/23	
		counseling	10/20	
10/24 10/20	10		D' ' 10''''	0 0 1 4 11
10/24-10/30	10	Chapter 10 – Revenue Cycle	Discussion 10 initial	Case Study 4.11
		Middle-Processes – Resource	post <b>Due 10/27</b>	Chargemaster issue
		Tracking		Due –10/30
			Response to	
		Charge capture	Discussion 10 Due	
		• Code sets	10/29	
		• The coding process		
		01		
10/31 - 11/6	11	Chapter 11 – Revenue Cycle	Discussion 11 initial	
		Back-End Processes – Claims	post <b>Due 11/3</b>	
		Production and Revenue		
		Collection	Response to	
		Concetton	Discussion 11 Due	
		• Claims production	11/5	
		Claims production, submission, and	11/3	
		reconciliation	Paviaw Ouiz Dua	
			Review Quiz <b>Due</b> – 11/6	
		• Determining expected	11/0	
		reimbursement		
		Adjudication		
11/7 – 11/13	12	Chapter 12 – Coding and	Discussion 12 initial	
		<b>Clinical Documentation</b>	post <b>Due 11/10</b>	
		Integrity Management		
			Response to	
		• Coding management	Discussion 12 Due	
		Clinical	11/12	
		documentation		
		integrity	Review Quiz <b>Due</b> –	
			11/13	
		<u> </u>	11/13	

11/14 - 11/20	13	Chapter 13 – Revenue Compliance • Fraud and abuse • Oversight of Medicare claims payments • Audit management • Coding and billing compliance tools • Denial management	Discussion 13 initial post <b>Due 11/17</b> Response to Discussion 13 <b>Due</b> <b>11/19</b> Review Quiz <b>Due</b> – <b>11/20</b>	
11/21 – 11/23	14	Wrap up group assignment	Assignment 3 Due 11/23	
11/24 - 11/24		Thanksgiving Holiday		
11/28 – 12/4	15	Chapter 14 – Healthcare Data in Action: Real-World Analysis Case-mix calculations and analysis Outpatient service mix analysis Physician coding analysis	Discussion 14 initial post <b>Due 12/1</b> Response to Discussion 14 <b>Due</b> <b>12/3</b>	
12/5 - 12/9	16	Course Wrap-up	Assignment 4 <b>Due</b> 12/5/2021	

# **Institutional Policies and Guidelines**

**Grade Appeal Process:** Concerns about the accuracy of grades should first be discussed with the instructor. A request for a change of grade is a formal request and must be made within six months of the grade assignment. Directions for filing an appeal can be found in the student handbook.<<u>https://build.com.edu/uploads/sitecontent/files/student-</u>

services/Student\_Handbook\_2019-2020v5.pdf. An appeal will not be considered because of general dissatisfaction with a grade, penalty, or outcome of a course. Disagreement with the instructor's professional judgment of the quality of the student's work and performance is also not an admissible basis for a grade appeal.

https://build.com.edu/uploads/sitecontent/files/student-services/Student\_Handbook\_2019-2020v5.pdf

Academic Success & Support Services: College of the Mainland is committed to providing students the necessary support and tools for success in their college career. Support is offered through our Tutoring Services, Library, Counseling, and through Student Services. Please discuss any concerns with your faculty or an advisor.

**ADA Statement:** Any student with a documented disability needing academic accommodations is requested to contact Michelle Brezina at 409-933-8124 or <u>mvaldes1@com.edu</u>. The Office of Services for Students with Disabilities is located in the Student Success Center.

**Textbook Purchasing Statement:** A student attending College of the Mainland is not under any obligation to purchase a textbook from the college-affiliated bookstore. The same textbook may also be available from an independent retailer, including an online retailer.

**Withdrawal Policy:** Students may withdraw from this course for any reason prior to the last eligible day for a "W" grade. Before withdrawing students should speak with the instructor and consult an advisor. Students are permitted to withdraw only six times during their college career by state law. The last date to withdraw from the 1<sup>st</sup> 8-week session is October 5. The last date to withdraw from the 16-week session is November 18. The last date to withdraw for the 2<sup>nd</sup> 8-week session is December 1.

**FN Grading:** The FN grade is issued in cases of *failure due to a lack of attendance*, as determined by the instructor. The FN grade may be issued for cases in which the student ceases or fails to attend class, submit assignments, or participate in required capacities, and for which the student has failed to withdraw. The issuing of the FN grade is at the discretion of the instructor.

**Early Alert Program:** The Student Success Center at College of the Mainland has implemented an Early Alert Program because student success and retention is very important to us. I have been asked to refer students to the program throughout the semester if they are having difficulty completing assignments or have poor attendance. If you are referred to the Early Alert Program you will be contacted by someone in the Student Success Center who will schedule a meeting with you to see what assistance they can offer in order for you to meet your academic goals.

### **Resources to Help with Stress:**

If you are experiencing stress or anxiety about your daily living needs including food, housing or just feel you could benefit from free resources to help you through a difficult time, please click here <u>https://www.com.edu/community-resource-center/</u>. College of the Mainland has partnered with free community resources to help you stay on track with your schoolwork, by addressing life issues that get in the way of doing your best in school. All services are private and confidential. You may also contact the Dean of Students office at <u>deanofstudents@com.edu</u> or <u>communityresources@com.edu</u>.

# **Success Tips for Students**

**Three Prior to Me**: The HIM faculty encourages students to problem-solve, work as a team as well as utilize available resources. In order to develop these skills, we will employ the **"Three Prior to Me" process**. This means that before you contact the instructor with a course-related question, you must have attempted to find the information in three other places. For instance, if you are unsure about the meaning of a term used in the course, you would attempt to locate this information in three places prior to asking the instructor. Hence, you might do a Google search for the term, ask a classmate, and refer to your text book. Instructors **will** question you regarding what research methods you utilized to locate information on your own. This process is not meant to be a barrier to you, but instead to provide the following benefits:

# -preparation for the workforce

### -increased research skills

# -instructors will have more time to provide feedback and interact with students

If you have a question that **ONLY** the instructor would know the answer to (grade-related, assessments, etc.), then of course you would go to the instructor directly. This process will require practice and patience from the student as well as the instructor.

**Professionalism:** Success in one's career is almost as dependent on professional behavior as on one's academic knowledge and abilities. Therefore, students are expected to exhibit professional behavior in the classroom as well as all activities with this course. Professional behavior includes:

- Attends class and is punctual The student logs onto Brightspace (D2L) at least twice a week.
- **Dependable** The student meets assignment deadlines and follows through to completion of responsibilities.
- Effective interpersonal and team skills The student relates well to people, shows respect to others, deals tactfully and effectively with others, influences as opposed to directs, provides constructive criticism without altering others, negotiates or mediates when appropriate, exhibits openness to new ideas, and demonstrates a positive attitude.
- Effective communication skills The student listens, speaks using correct grammar and without excess fillers, e.g. um, you know, like
- Ethical conduct The student maintains honesty, integrity, and confidentiality of patient provider, fellow student and college information.

AHIMA Domains and Sub-domains specify the HIM body of knowledge and practice that is taught within this course.

### Domain I. Data Content, Structure, and Information Governance

1.5 Explain the use of classification systems, clinical vocabularies, and nomenclatures

### **Domain: IV Revenue Cycle Management**

IV.1 Validate assignment of diagnostic and procedural codes and groupings in accordance with official guidelines

IV.2 Describe the component of revenue cycle management and clinical documentation improvement.

IV.3 Summarize regulatory requirements and reimbursement methodologies.

IV.1 (RM Only) Determine diagnosis and procedure codes according to official guidelines IV.2 (RM Only) Evaluate revenue cycle processes.

IV.3 (RM Only) Evaluate compliance with regulatory requirements and reimbursement methodologies.

### **Domain V. Health Law & Compliance**

V.2 Demonstrate compliance with external forces.

**V.3** Identify the components of risk management related to health information management **V. 4** Identify he impact of policy on health care.

### **Domain VI. Organizational Management & Leadership**

VI. 4 Utilize data-driven performance improvement techniques for decision making.