

Spring 2025 Semester Summary Report

KRISTINA JANTZ

Course Sections		Enrolled Students	Responded Students	Response Rate
A	ARTS 1301 (001I7): ARTS-1301-001I7	21	14	66.67%
B	ARTS 1301 (002I7): ARTS-1301-002I7	9	5	55.56%
C	BIOL 2402 (104H3): BIOL-2402-104H3	22	19	86.36%
D	BIOL 2402 (151H3): BIOL-2402-151H3	23	20	86.96%
E	BIOL 2402 (221C3): BIOL-2402-221C3	24	24	100%
Overall		99	82	82.83%

Instructor uses a variety of teaching techniques.									
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	35.71% (5)	7.14% (1)	7.14% (1)	0% (0)	4.29	0.88	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	68.42% (13)	26.32% (5)	5.26% (1)	0% (0)	0% (0)	4.63	0.58	0	19
D	95% (19)	5% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	20
E	70.83% (17)	25% (6)	4.17% (1)	0% (0)	0% (0)	4.67	0.55	0	24

Instructor uses examples and explanations to clarify material.									
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	35.71% (5)	7.14% (1)	7.14% (1)	0% (0)	4.29	0.88	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	73.68% (14)	26.32% (5)	0% (0)	0% (0)	0% (0)	4.74	0.44	0	19
D	85% (17)	15% (3)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	20
E	70.83% (17)	25% (6)	4.17% (1)	0% (0)	0% (0)	4.67	0.55	0	24

Instructor demonstrates knowledge of the subject matter.									
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

A	57.14% (8)	28.57% (4)	14.29% (2)	0% (0)	0% (0)	4.43	0.73	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	89.47% (17)	10.53% (2)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	19
D	95% (19)	5% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	20
E	79.17% (19)	20.83% (5)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	24

This instructor requires me to be an active participant in class.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	50% (7)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	78.95% (15)	10.53% (2)	10.53% (2)	0% (0)	0% (0)	4.68	0.65	0	19
D	75% (15)	25% (5)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	20
E	54.17% (13)	37.5% (9)	4.17% (1)	4.17% (1)	0% (0)	4.42	0.76	0	24

Instructor promotes an open atmosphere in discussions, critiques, etc.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	42.86% (6)	57.14% (8)	0% (0)	0% (0)	0% (0)	4.43	0.49	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	89.47% (17)	10.53% (2)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	19
D	95% (19)	5% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	20
E	66.67% (16)	29.17% (7)	0% (0)	4.17% (1)	0% (0)	4.58	0.7	0	24

The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	42.86% (6)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	14
B	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5

C	78.95% (15)	15.79% (3)	5.26% (1)	0% (0)	0% (0)	4.74	0.55	0	19
D	95% (19)	5% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	20
E	66.67% (16)	29.17% (7)	4.17% (1)	0% (0)	0% (0)	4.63	0.56	0	24

The instructor shows respect for students.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	100% (19)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	19
D	100% (20)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	20
E	75% (18)	20.83% (5)	4.17% (1)	0% (0)	0% (0)	4.71	0.54	0	24

Instructor follows a course document, outline, or schedule.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	50% (7)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	89.47% (17)	10.53% (2)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	19
D	80% (16)	20% (4)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	20
E	79.17% (19)	16.67% (4)	0% (0)	4.17% (1)	0% (0)	4.71	0.68	0	24

This instructor explains material well through written documents and/or graphic presentation, in person or online.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	94.74% (18)	5.26% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	19
D	85% (17)	15% (3)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	20

E	79.17% (19)	16.67% (4)	0% (0)	4.17% (1)	0% (0)	4.71	0.68	0	24
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The instructor uses language that is clear and easy to understand.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	94.74% (18)	5.26% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	19
D	95% (19)	5% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	20
E	75% (18)	20.83% (5)	0% (0)	4.17% (1)	0% (0)	4.67	0.69	0	24

The material is presented in an organized manner.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	84.21% (16)	15.79% (3)	0% (0)	0% (0)	0% (0)	4.84	0.36	0	19
D	85% (17)	15% (3)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	20
E	75% (18)	20.83% (5)	4.17% (1)	0% (0)	0% (0)	4.71	0.54	0	24

The course objectives are clear.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	64.29% (9)	28.57% (4)	7.14% (1)	0% (0)	0% (0)	4.57	0.62	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	94.74% (18)	5.26% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20
E	75% (18)	20.83% (5)	4.17% (1)	0% (0)	0% (0)	4.71	0.54	0	24

The required text is comprehensible.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	35.71% (5)	14.29% (2)	0% (0)	0% (0)	4.36	0.72	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	78.95% (15)	21.05% (4)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20
E	62.5% (15)	29.17% (7)	8.33% (2)	0% (0)	0% (0)	4.54	0.64	0	24

The required text was an important component of the course.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	42.86% (6)	57.14% (8)	0% (0)	0% (0)	0% (0)	4.43	0.49	0	14
B	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
C	78.95% (15)	10.53% (2)	5.26% (1)	5.26% (1)	0% (0)	4.63	0.81	0	19
D	85% (17)	15% (3)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	20
E	62.5% (15)	29.17% (7)	8.33% (2)	0% (0)	0% (0)	4.54	0.64	0	24

Course assignments and exams are evaluated and graded fairly.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	50% (7)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	84.21% (16)	15.79% (3)	0% (0)	0% (0)	0% (0)	4.84	0.36	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20
E	75% (18)	20.83% (5)	4.17% (1)	0% (0)	0% (0)	4.71	0.54	0	24

Exams reflect the course content and classroom experience.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	42.86% (6)	7.14% (1)	0% (0)	0% (0)	4.43	0.62	0	14

B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	63.16% (12)	31.58% (6)	5.26% (1)	0% (0)	0% (0)	4.58	0.59	0	19
D	85% (17)	10% (2)	5% (1)	0% (0)	0% (0)	4.8	0.51	0	20
E	58.33% (14)	29.17% (7)	8.33% (2)	0% (0)	4.17% (1)	4.38	0.95	0	24

Grading procedures are easy to understand.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	50% (7)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	89.47% (17)	10.53% (2)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20
E	70.83% (17)	29.17% (7)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	24

I received feedback on my performance in a reasonable time frame.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	50% (7)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	84.21% (16)	10.53% (2)	5.26% (1)	0% (0)	0% (0)	4.79	0.52	0	19
D	70% (14)	30% (6)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	20
E	79.17% (19)	20.83% (5)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	24

I have learned a great deal in this course.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	28.57% (4)	57.14% (8)	14.29% (2)	0% (0)	0% (0)	4.14	0.64	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	78.95% (15)	21.05% (4)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	19

D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20
E	62.5% (15)	33.33% (8)	4.17% (1)	0% (0)	0% (0)	4.58	0.57	0	24

Overall, I would recommend this course to other students.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
C	84.21% (16)	15.79% (3)	0% (0)	0% (0)	0% (0)	4.84	0.36	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20
E	83.33% (20)	8.33% (2)	8.33% (2)	0% (0)	0% (0)	4.75	0.6	0	24

I put a lot of effort into this course.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	42.86% (6)	42.86% (6)	0% (0)	14.29% (2)	0% (0)	4.14	0.99	0	14
B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
C	57.89% (11)	31.58% (6)	5.26% (1)	5.26% (1)	0% (0)	4.42	0.82	0	19
D	65% (13)	25% (5)	10% (2)	0% (0)	0% (0)	4.55	0.67	0	20
E	70.83% (17)	25% (6)	4.17% (1)	0% (0)	0% (0)	4.67	0.55	0	24

What grade do you expect to receive in this course?

	A	B	C	D	F	Did Not Answer	Total Responses
A	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	0	14
B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	0	5
C	42.11% (8)	36.84% (7)	15.79% (3)	5.26% (1)	0% (0)	0	19
D	40% (8)	45% (9)	15% (3)	0% (0)	0% (0)	0	20
E	25% (6)	66.67% (16)	8.33% (2)	0% (0)	0% (0)	0	24

Instructor is prepared and on time.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
E	83.33% (20)	16.67% (4)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	24

The instructor explains material well through verbal communication.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
E	79.17% (19)	12.5% (3)	8.33% (2)	0% (0)	0% (0)	4.71	0.61	0	24

Instructor is prepared and on time.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	100% (19)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	19
D	100% (20)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	20

This instructor explains material well through verbal communication.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	94.74% (18)	5.26% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	19
D	100% (20)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	20

Instructor had the online course prepared and open on time.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	94.74% (18)	5.26% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	19
D	95% (19)	0% (0)	5% (1)	0% (0)	0% (0)	4.9	0.44	0	20

The instructor answers questions within the time frame stated in the course syllabus.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	94.74% (18)	5.26% (1)	0% (0)	0% (0)	0% (0)	4.95	0.22	0	19
D	100% (20)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	20

Instructor helps troubleshoot or provides information on where to obtain technical assistance.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	63.16% (12)	21.05% (4)	15.79% (3)	0% (0)	0% (0)	4.47	0.75	0	19
D	100% (20)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	20

Online course platform is easy to use.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	84.21% (16)	15.79% (3)	0% (0)	0% (0)	0% (0)	4.84	0.36	0	19
D	90% (18)	5% (1)	5% (1)	0% (0)	0% (0)	4.85	0.48	0	20

Online course platform is reliable.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	73.68% (14)	26.32% (5)	0% (0)	0% (0)	0% (0)	4.74	0.44	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20

Online content is delivered effectively.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	84.21% (16)	15.79% (3)	0% (0)	0% (0)	0% (0)	4.84	0.36	0	19
D	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20

The course promoted student-to-student and student to faculty interaction and collaboration.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	73.68% (14)	21.05% (4)	5.26% (1)	0% (0)	0% (0)	4.68	0.57	0	19
D	75% (15)	25% (5)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	20

More time was required to complete this course than I expected.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	26.32% (5)	21.05% (4)	15.79% (3)	36.84% (7)	0% (0)	3.37	1.22	0	19
D	35% (7)	10% (2)	25% (5)	25% (5)	5% (1)	3.45	1.32	0	20

I was able to get the technical support I needed.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
C	63.16% (12)	21.05% (4)	15.79% (3)	0% (0)	0% (0)	4.47	0.75	0	19
D	70% (14)	25% (5)	5% (1)	0% (0)	0% (0)	4.65	0.57	0	20

Instructor had the online course prepared and open on time.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	42.86% (6)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

The instructor answers questions within the time frame stated in the course syllabus.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	50% (7)	35.71% (5)	14.29% (2)	0% (0)	0% (0)	4.36	0.72	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

Instructor helps troubleshoot or provides information on where to obtain technical assistance.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	42.86% (6)	35.71% (5)	21.43% (3)	0% (0)	0% (0)	4.21	0.77	0	14
B	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5

Online course platform is easy to use.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	42.86% (6)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

Online course platform is reliable.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	42.86% (6)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	14

B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
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Online content is delivered effectively.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

The course promoted student-to-student and student to faculty interaction and collaboration.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	42.86% (6)	42.86% (6)	14.29% (2)	0% (0)	0% (0)	4.29	0.7	0	14
B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

More time was required to complete this course than I expected.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	28.57% (4)	35.71% (5)	14.29% (2)	21.43% (3)	0% (0)	3.71	1.1	0	14
B	60% (3)	0% (0)	0% (0)	40% (2)	0% (0)	3.8	1.47	0	5

I was able to get the technical support I needed.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
A	35.71% (5)	42.86% (6)	21.43% (3)	0% (0)	0% (0)	4.14	0.74	0	14
B	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5