

# John Presnall

## Summary Report

Term : Fall 2025 Semester

### Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
GOVT 2305 (022I2): GOVT-2305-022I2	A	22	2	9.09%
GOVT 2305 (114H1): GOVT-2305-114H1 / GOVT 2305 (614H1): GOVT-2305-614H1	B	24	10	41.67%
GOVT 2305 (314C3): GOVT-2305-314C3	C	26	1	3.85%
GOVT 2305 (315C3): GOVT-2305-315C3	D	21	2	9.52%
GOVT 2306 (011I1): GOVT-2306-011I1	E	25	6	24%
GOVT 2306 (123H2): GOVT-2306-123H2 / GOVT 2306 (623H2): GOVT-2306-623H2	F	22	3	13.64%
GOVT 2306 (122C2): GOVT-2306-122C2	--	5	0	0%
Overall		145	24	16.55%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	B	20% (2)	60% (6)	0% (0)	20% (2)	0% (0)	3.8	0.98	0	10
	E	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6
	F	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor uses examples and explanations to clarify material.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>E</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>B</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>E</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>B</b>	20% (2)	40% (4)	20% (2)	20% (2)	0% (0)	3.6	1.02	0	10
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>F</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>B</b>	60% (6)	10% (1)	30% (3)	0% (0)	0% (0)	4.3	0.9	0	10
	<b>E</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>B</b>	50% (5)	30% (3)	20% (2)	0% (0)	0% (0)	4.3	0.78	0	10
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>B</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>E</b>	83.33% (5)	0% (0)	16.67% (1)	0% (0)	0% (0)	4.67	0.75	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor follows a course document, outline, or schedule.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>E</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic</i>	<b>B</b>	50% (5)	30% (3)	10% (1)	10% (1)	0% (0)	4.2	0.98	0	10
	<b>E</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6

presentation, in person or online.	F	100%	0%	0%	0%	0%	5	0	0	3
		(3)	(0)	(0)	(0)	(0)				
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor uses language that is clear and easy to understand.	B	70%	20%	0%	10%	0%	4.5	0.92	0	10
		(7)	(2)	(0)	(1)	(0)				
	E	83.33%	16.67%	0%	0%	0%	4.83	0.37	0	6
		(5)	(1)	(0)	(0)	(0)				
	F	100%	0%	0%	0%	0%	5	0	0	3
		(3)	(0)	(0)	(0)	(0)				
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The material is presented in an organized manner.	B	90%	0%	0%	10%	0%	4.7	0.9	0	10
		(9)	(0)	(0)	(1)	(0)				
	E	100%	0%	0%	0%	0%	5	0	0	6
		(6)	(0)	(0)	(0)	(0)				
	F	100%	0%	0%	0%	0%	5	0	0	3
		(3)	(0)	(0)	(0)	(0)				
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course objectives are clear.	B	70%	20%	10%	0%	0%	4.6	0.66	0	10
		(7)	(2)	(1)	(0)	(0)				
	E	83.33%	16.67%	0%	0%	0%	4.83	0.37	0	6
		(5)	(1)	(0)	(0)	(0)				
	F	100%	0%	0%	0%	0%	5	0	0	3
		(3)	(0)	(0)	(0)	(0)				
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text is	B	50%	40%	10%	0%	0%	4.4	0.66	0	10
		(5)	(4)	(1)	(0)	(0)				

comprehensible.

	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The required text was an important component of the course.</i>	<b>B</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>F</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>E</b>	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Grading procedures are easy to understand.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>E</b>	83.33% (5)	0% (0)	0% (0)	16.67% (1)	0% (0)	4.5	1.12	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>B</b>	70% (7)	20% (2)	0% (0)	10% (1)	0% (0)	4.5	0.92	0	10
	<b>E</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I have learned a great deal in this course.</i>	<b>B</b>	30% (3)	70% (7)	0% (0)	0% (0)	0% (0)	4.3	0.46	0	10
	<b>E</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	<b>F</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Overall, I would recommend this course to other students.</i>	<b>B</b>	50% (5)	20% (2)	20% (2)	10% (1)	0% (0)	4.1	1.04	0	10
	<b>E</b>	83.33% (5)	0% (0)	0% (0)	16.67% (1)	0% (0)	4.5	1.12	0	6
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>I put a lot of effort into this course.</i>	<b>B</b>	60% (6)	20% (2)	0% (0)	20% (2)	0% (0)	4.2	1.17	0	10
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>A</i>	<i>B</i>	<i>C</i>	<i>D</i>	<i>F</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>What grade do you expect to receive in this course?</i>	<b>B</b>	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	0	10
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	0	6
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor is prepared and on time.</i>	<b>B</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>This instructor explains material well through verbal communication.</i>	<b>B</b>	50% (5)	30% (3)	10% (1)	10% (1)	0% (0)	4.2	0.98	0	10
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>Instructor had the online course prepared and open on time.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>B</b>	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	<b>F</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>B</b>	50% (5)	20% (2)	20% (2)	10% (1)	0% (0)	4.1	1.04	0	10
	<b>F</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3



		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>B</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>B</b>	40% (4)	10% (1)	20% (2)	20% (2)	10% (1)	3.5	1.43	0	10
	<b>F</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>B</b>	40% (4)	30% (3)	0% (0)	30% (3)	0% (0)	3.8	1.25	0	10
	<b>F</b>	33.33% (1)	0% (0)	0% (0)	66.67% (2)	0% (0)	3	1.41	0	3
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>B</b>	40% (4)	10% (1)	50% (5)	0% (0)	0% (0)	3.9	0.94	0	10
	<b>F</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>Instructor had the online course prepared and open on time.</i>	E	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	E	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	E	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	E	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	E	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Online content is delivered effectively.</i>	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>E</b>	33.33% (2)	33.33% (2)	16.67% (1)	0% (0)	16.67% (1)	3.67	1.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>E</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6