Sean Skipworth

Summary Report

Term: Fall 2024 Semester

Quantitative

Course Sections	Key		Enrolled Students	Responded Students	Response Rates
GOVT 2305 (111C1): GOVT-2305-111C1	А		23	18	78.26%
GOVT 2305 (135H2): GOVT-2305-135H2 / GOVT 2305 (325H2): GOVT-2305-325H2	В		21	2	9.52%
GOVT 2305 (321H3): GOVT-2305-321H3	С		29	10	34.48%
GOVT 2306 (011I1): GOVT-2306-011I1	D		21	5	23.81%
GOVT 2306 (111C1): GOVT-2306-111C1	E		25	15	60%
GOVT 2306 (155H2): GOVT-2306-155H2	F		24	10	41.67%
Overall		1	143	60	41.96%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching	Α	38.89% (7)	55.56% (10)	5.56% (1)	0% (0)	0% (0)	4.33	0.58	0	18
techniques.	С	30% (3)	30% (3)	40% (4)	0% (0)	0% (0)	3.9	0.83	0	10
	D	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	E	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15
	F	30% (3)	50% (5)	10% (1)	0% (0)	10% (1)	3.9	1.14	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses examples and explanations	Α	83.33% (15)	11.11% (2)	5.56% (1)	0% (0)	0% (0)	4.78	0.53	0	18
to clarify material.	С	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	80% (12)	13.33% (2)	6.67% (1)	0% (0)	0% (0)	4.73	0.57	0	15
	F	50% (5)	40% (4)	0% (0)	0% (0)	10% (1)	4.2	1.17	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor demonstrates knowledge of	A	83.33% (15)	11.11% (2)	5.56% (1)	0% (0)	0% (0)	4.78	0.53	0	18
the subject matter.	С	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15
	F	80% (8)	10% (1)	0% (0)	0% (0)	10% (1)	4.5	1.2	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor</i> requires me to be an active	Α	22.22% (4)	55.56% (10)	11.11% (2)	11.11% (2)	0% (0)	3.89	0.87	0	18
participant in class.	С	10% (1)	50% (5)	30% (3)	0% (0)	10% (1)	3.5	1.02	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

E	46.67% (7)	46.67% (7)	0% (0)	6.67% (1)	0% (0)	4.33	0.79	0	15
F	30% (3)	40% (4)	0% (0)	20% (2)	10% (1)	3.6	1.36	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor promotes an open	Α	77.78% (14)	16.67% (3)	5.56% (1)	0% (0)	0% (0)	4.72	0.56	0	18
atmosphere in discussions, critiques, etc.	С	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15
	F	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor was available (during office	Α	38.89% (7)	38.89% (7)	22.22% (4)	0% (0)	0% (0)	4.17	0.76	0	18
hours, by e- mail/chat, or by	С	30% (3)	20% (2)	50% (5)	0% (0)	0% (0)	3.8	0.87	0	10
<i>appointment)</i> for consultation	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
with students.	E	80% (12)	13.33% (2)	6.67% (1)	0% (0)	0% (0)	4.73	0.57	0	15
	F	40% (4)	50% (5)	0% (0)	10% (1)	0% (0)	4.2	0.87	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor shows respect	A	77.78% (14)	16.67% (3)	5.56% (1)	0% (0)	0% (0)	4.72	0.56	0	18

for students.

С	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15
F	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course</i>	Α	38.89% (7)	44.44% (8)	16.67% (3)	0% (0)	0% (0)	4.22	0.71	0	18
document, outline, or schedule.	С	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15
	F	70% (7)	20% (2)	0% (0)	0% (0)	10% (1)	4.4	1.2	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains material well	Α	50% (9)	22.22% (4)	22.22% (4)	5.56% (1)	0% (0)	4.17	0.96	0	18
through written documents	С	40% (4)	30% (3)	20% (2)	10% (1)	0% (0)	4	1	0	10
and/or graphic presentation, in person or	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
online.	E	73.33% (11)	20% (3)	0% (0)	6.67% (1)	0% (0)	4.6	0.8	0	15
	F	50% (5)	30% (3)	10% (1)	0% (0)	10% (1)	4.1	1.22	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor uses language that is clear	Α	66.67% (12)	22.22% (4)	11.11% (2)	0% (0)	0% (0)	4.56	0.68	0	18
and easy to understand.	С	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	F	70% (7)	20% (2)	0% (0)	0% (0)	10% (1)	4.4	1.2	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The material is presented in an organized	Α	38.89% (7)	50% (9)	5.56% (1)	5.56% (1)	0% (0)	4.22	0.79	0	18
manner.	С	30% (3)	60% (6)	10% (1)	0% (0)	0% (0)	4.2	0.6	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	60% (9)	26.67% (4)	13.33% (2)	0% (0)	0% (0)	4.47	0.72	0	15
	F	50% (5)	40% (4)	0% (0)	0% (0)	10%	4.2	1.17	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course objectives are clear.	Α	38.89% (7)	50% (9)	11.11% (2)	0% (0)	0% (0)	4.28	0.65	0	18
	С	20% (2)	80% (8)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

E	73.33% (11)	20% (3)	6.67% (1)	0% (0)	0% (0)	4.67	0.6	0	15
F	70% (7)	20% (2)	0% (0)	0% (0)	10% (1)	4.4	1.2	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text is comprehensible.	Α	44.44% (8)	44.44% (8)	11.11% (2)	0% (0)	0% (0)	4.33	0.67	0	18
,	С	20% (2)	60% (6)	20% (2)	0% (0)	0% (0)	4	0.63	0	10
	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	E	73.33% (11)	20% (3)	6.67% (1)	0% (0)	0% (0)	4.67	0.6	0	15
	F	50% (5)	30% (3)	10% (1)	0% (0)	10%	4.1	1.22	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text was an important	Α	33.33% (6)	27.78% (5)	22.22% (4)	5.56% (1)	11.11% (2)	3.67	1.29	0	18
component of the course.	С	20% (2)	50% (5)	30% (3)	0% (0)	0% (0)	3.9	0.7	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	66.67% (10)	13.33% (2)	20% (3)	0% (0)	0% (0)	4.47	0.81	0	15
	F	30% (3)	40% (4)	0% (0)	20% (2)	10% (1)	3.6	1.36	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Course assignments	A	66.67% (12)	27.78% (5)	5.56% (1)	0% (0)	0% (0)	4.61	0.59	0	18

and exams are evaluated and graded fairly.	С	50% (5)	30% (3)	10%	10%	0% (0)	4.2	0.98	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	Е	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15
	F	80% (8)	10% (1)	0% (0)	0% (0)	10% (1)	4.5	1.2	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Exams reflect the course content and	Α	55.56% (10)	33.33% (6)	11.11% (2)	0% (0)	0% (0)	4.44	0.68	0	18
classroom experience.	С	50% (5)	40% (4)	10% (1)	0% (0)	0% (0)	4.4	0.66	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15
	F	50% (5)	40% (4)	0% (0)	0% (0)	10% (1)	4.2	1.17	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Grading procedures are easy to	Α	55.56% (10)	38.89% (7)	5.56% (1)	0% (0)	0% (0)	4.5	0.6	0	18
understand.	С	40% (4)	30% (3)	10% (1)	20% (2)	0% (0)	3.9	1.14	0	10
	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	E	86.67% (13)	6.67% (1)	6.67% (1)	0% (0)	0% (0)	4.8	0.54	0	15
	F	60% (6)	30% (3)	0% (0)	0% (0)	10% (1)	4.3	1.19	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I received feedback on my	Α	61.11% (11)	27.78% (5)	11.11% (2)	0% (0)	0% (0)	4.5	0.69	0	18
performance in a reasonable	С	30% (3)	40% (4)	10% (1)	20% (2)	0% (0)	3.8	1.08	0	10
time frame.	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	E	93.33% (14)	6.67% (1)	0% (0)	0% (0)	0% (0)	4.93	0.25	0	15
	F	70% (7)	10% (1)	10% (1)	0% (0)	10% (1)	4.3	1.27	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I have learned a great deal in this course.	Α	41.18% (7)	35.29% (6)	23.53% (4)	0% (0)	0% (0)	4.18	0.78	0	17
ans coarse.	С	10% (1)	70% (7)	10% (1)	10% (1)	0% (0)	3.8	0.75	0	10
	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	E	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15
	F	50% (5)	40% (4)	0% (0)	0% (0)	10%	4.2	1.17	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Overall, I would recommend	Α	58.82% (10)	29.41% (5)	5.88% (1)	5.88% (1)	0% (0)	4.41	0.84	0	17
this course to other students.	С	40% (4)	50% (5)	0% (0)	0% (0)	10% (1)	4.1	1.14	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

E	86.67% (13)	6.67% (1)		0% (0)	0% (0)	4.8	0.54	0	15
F	50% (5)	40% (4)	0% (0)	0% (0)	10% (1)	4.2	1.17	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I put a lot of effort into this course.	Α	47.06% (8)	41.18% (7)	5.88% (1)	5.88% (1)	0% (0)	4.29	0.82	0	17
	c	50% (5)	30% (3)	10% (1)	0% (0)	10% (1)	4.1	1.22	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	E	60% (9)	33.33% (5)	6.67% (1)	0% (0)	0% (0)	4.53	0.62	0	15
	F	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10

		A	В	c	D	F	Did Not Answer	Total Responses
What grade do you expect to receive in this course?	A	82.35% (14)	17.65% (3)	0% (0)	0% (0)	0% (0)	0	17
	С	60% (6)	20% (2)	20% (2)	0% (0)	0% (0)	0	10
	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	0	5
	E	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	0	15
	F	40% (4)	60% (6)	0% (0)	0% (0)	0% (0)	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is</i> prepared and	A	41.18% (7)	41.18% (7)	11.76% (2)	5.88% (1)	0% (0)	4.18	0.86	0	17

on time.										
on time.		100%	0%	0%	0%	0%	5	0	0	14
	E	(14)	(0)	(0)	(0)	(0)				

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor explains material well	Α	58.82% (10)	35.29% (6)	5.88% (1)	0% (0)	0% (0)	4.53	0.61	0	17
through verbal communication.	E	100% (14)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	14

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor is prepared and on time.	С	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains material well	C	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
through verbal communication.	F	66.67% (6)	11.11% (1)	11.11% (1)	0% (0)	11.11% (1)	4.22	1.31	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course</i>	С	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
prepared and open on time.	F	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0	9

							Did	
Strongly				Strongly		Standard	Not	Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

The instructor answers questions within the time	C	22.22%	55.56% (5)	11.11% (1)	11.11% (1)	0% (0)	3.89	0.87	0	9
frame stated in the course syllabus.	F	55.56% (5)	22.22% (2)	0% (0)	11.11% (1)	11.11% (1)	4	1.41	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides	С	33.33% (3)	22.22% (2)	33.33% (3)	11.11% (1)	0% (0)	3.78	1.03	0	9
information on — where to obtain technical assistance.	F	44.44% (4)	33.33% (3)	11.11%	0% (0)	11.11% (1)	4	1.25	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is easy to use.	С	55.56% (5)	33.33% (3)	0% (0)	0% (0)	11.11% (1)	4.22	1.23	0	9
casy to asc.	F	55.56% (5)	22.22%	0% (0)	11.11% (1)	11.11% (1)	4	1.41	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is reliable.	С	44.44% (4)	33.33% (3)	11.11% (1)	0% (0)	11.11% (1)	4	1.25	0	9
. 552.53	F	55.56% (5)	22.22% (2)	0% (0)	11.11% (1)	11.11% (1)	4	1.41	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered	С	55.56% (5)	33.33% (3)	0% (0)	0% (0)	11.11% (1)	4.22	1.23	0	9

effectively.											
J		55.56%	22.22%	11.11%	0%	11.11%	4.11	1.29	0	9	
	F	(5)	(2)	(1)	(0)	(1)					

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to- student and	С	33.33% (3)	55.56% (5)	11.11% (1)	0% (0)	0% (0)	4.22	0.63	0	9
<i>student to faculty interaction and collaboration.</i>	F	55.56% (5)	22.22% (2)	0% (0)	11.11% (1)	11.11% (1)	4	1.41	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this	С	33.33% (3)	22.22% (2)	44.44% (4)	0% (0)	0% (0)	3.89	0.87	0	9
course than I expected.	F	22.22% (2)	33.33% (3)	11.11% (1)	22.22% (2)	11.11% (1)	3.33	1.33	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical</i>	С	33.33% (3)	33.33% (3)	33.33% (3)	0% (0)	0% (0)	4	0.82	0	9
support I needed.	F	44.44% (4)	44.44% (4)	0% (0)	0% (0)	11.11% (1)	4.11	1.2	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor had the online course prepared and open on time.	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions within the time frame stated in the course syllabus.	D	100% (5)	0% (0)	0% (0)	0% (O)	0% (O)	5	0	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides information on where to obtain technical assistance.	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is easy to use.	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is reliable.	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered effectively.	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to-student and student to faculty interaction and collaboration.	D	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	D	60%	0% (0)	0% (0)	20% (1)	20% (1)	3.6	1.74	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	D	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5