

Course:	EDUC-1300 201CL - Psychology for Success (098)	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	7 / 21 (33.33%)
Focus:	Overall Results		

Course Questions		EDUC-1300 - 201CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	1	6	7	5	5	.35
Q2	The course objectives are clear.	0	0	0	1	6	7	5	5	.35
Q3	The required text is comprehensible.	0	0	0	2	5	7	5	5	.45
Q4	The required text was an important component of the course.	0	0	0	4	3	7	4	4	.49
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	0	7	7	5	5	0
Q6	Exams reflect the course content and classroom experience.	0	0	0	2	5	7	5	5	.45
Q7	Grading procedures are easy to understand.	0	0	0	1	6	7	5	5	.35
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	1	6	7	5	5	.35

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		EDUC-1300 - 201CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	0	1	6	7	5	5	.35
Q10	Overall, I would recommend this course to other students.	0	0	0	1	6	7	5	5	.35
Q11	I put a lot of effort into this course.	0	0	1	1	5	7	5	5	.73

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		EDUC-1300 - 201CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	7	0	0	0	0	7	5	5	0

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		EDUC-1300 - 201CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	1	0	0	2	4	7	5	5	1.36
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	1	0	0	2	4	7	5	5	1.36

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-1300 201CL - Psychology for Success (098)	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	7 / 21 (33.33%)

Instructor Questions		Robert Castro								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor is prepared and on time.	0	0	0	2	5	7	5	5	.45
Q2	Instructor uses a variety of teaching techniques.	0	0	0	0	7	7	5	5	0
Q3	Instructor uses examples and explanations to clarify material.	0	0	0	1	6	7	5	5	.35
Q4	Instructor demonstrates knowledge of the subject matter.	0	0	0	0	7	7	5	5	0
Q5	This instructor requires me to be an active participant in class.	0	0	0	1	6	7	5	5	.35
Q6	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	0	7	7	5	5	0
Q7	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	1	6	7	5	5	.35
Q8	The instructor shows respect for students.	0	0	0	0	7	7	5	5	0
Q9	Instructor follows a course document, outline, or schedule.	0	0	0	1	6	7	5	5	.35
Q10	This instructor explains material well through verbal communication.	0	0	0	0	7	7	5	5	0
Q11	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	0	7	7	5	5	0
Q12	The instructor uses language that is clear and easy to understand.	0	0	0	0	7	7	5	5	0
Q13	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	0	7	7	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-1301 120HY - Introduction to the Teaching Profession	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	8 / 20 (40%)
Focus:	Overall Results		

Course Questions		EDUC-1301 - 120HY								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	3	5	8	5	5	.48
Q2	The course objectives are clear.	0	0	0	3	5	8	5	5	.48
Q3	The required text is comprehensible.	0	1	0	1	6	8	5	5	1
Q4	The required text was an important component of the course.	1	0	3	0	4	8	4	5	1.39
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	0	8	8	5	5	0
Q6	Exams reflect the course content and classroom experience.	0	0	0	2	5	7	5	5	.45
Q7	Grading procedures are easy to understand.	0	0	0	1	7	8	5	5	.33
Q8	I received feedback on my performance in a reasonable time frame.	0	1	1	0	6	8	5	5	1.11
Q9	Course platform (Blackboard) is easy to use.	1	0	0	2	5	8	5	5	1.30
Q10	Course platform (Blackboard) is reliable.	1	0	0	3	4	8	4.5	5	1.27
Q11	Online content is delivered effectively.	0	0	0	3	5	8	5	5	.48
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	1	1	5	7	5	5	.73
Q13	More time was required to complete this course than I expected.	1	2	4	1	0	8	3	3	.86
Q14	I was able to get the technical support I needed.	0	0	1	2	4	7	5	5	.73

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		EDUC-1301 - 120HY								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	0	8	8	5	5	0
Q16	Overall, I would recommend this course to other students.	0	0	0	1	7	8	5	5	.33
Q17	I put a lot of effort into this course.	0	0	1	1	6	8	5	5	.70

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		EDUC-1301 - 120HY								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	6	2	0	0	0	8	5	5	.43

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		EDUC-1301 - 120HY								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	1	2	5	8	5	5	.71
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	1	2	5	8	5	5	.71

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-1301 120HY - Introduction to the Teaching Profession	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	8 / 20 (40%)

Instructor Questions		Robert Castro								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor had the online course prepared and open on time.	0	0	0	1	7	8	5	5	.33
Q2	Instructor uses a variety of teaching techniques.	0	0	0	1	7	8	5	5	.33
Q3	Instructor uses examples and explanations to clarify material.	0	0	0	1	7	8	5	5	.33
Q4	Instructor demonstrates knowledge of the subject matter.	0	0	0	2	6	8	5	5	.43
Q5	This instructor requires me to be an active participant in class.	0	0	0	2	6	8	5	5	.43
Q6	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	0	8	8	5	5	0
Q7	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	0	8	8	5	5	0
Q8	The instructor shows respect for students.	0	0	0	0	8	8	5	5	0
Q9	Instructor follows a course document, outline, or schedule.	0	0	1	1	6	8	5	5	.70
Q10	The instructor answers questions within the time frame stated in the course syllabus.	0	0	1	1	6	8	5	5	.70
Q11	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	1	0	7	8	5	5	.66
Q12	The instructor uses language that is clear and easy to understand.	0	0	0	1	7	8	5	5	.33
Q13	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	0	8	8	5	5	0
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	1	3	4	8	4.5	5	.70

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-1301 220HY - Introduction to the Teaching Profession	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	13 / 23 (56.52%)
Focus:	Overall Results		

Course Questions		EDUC-1301 - 220HY									
		Responses					Course				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q1	The material is presented in an organized manner.	1	0	0	0	12	13	5	5	1.07	
Q2	The course objectives are clear.	1	0	0	0	12	13	5	5	1.07	
Q3	The required text is comprehensible.	1	0	0	1	10	12	5	5	1.11	
Q4	The required text was an important component of the course.	1	0	0	2	9	12	5	5	1.12	
Q5	Course assignments and exams are evaluated and graded fairly.	1	0	0	0	12	13	5	5	1.07	
Q6	Exams reflect the course content and classroom experience.	1	0	0	0	12	13	5	5	1.07	
Q7	Grading procedures are easy to understand.	1	0	0	0	12	13	5	5	1.07	
Q8	I received feedback on my performance in a reasonable time frame.	1	0	0	0	12	13	5	5	1.07	
Q9	Course platform (Blackboard) is easy to use.	1	0	1	4	7	13	5	5	1.12	
Q10	Course platform (Blackboard) is reliable.	1	1	3	1	7	13	5	5	1.33	
Q11	Online content is delivered effectively.	1	0	0	4	8	13	5	5	1.08	
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	1	0	0	3	9	13	5	5	1.08	
Q13	More time was required to complete this course than I expected.	1	2	4	0	6	13	3	5	1.39	
Q14	I was able to get the technical support I needed.	1	0	1	5	6	13	4	5	1.10	

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		EDUC-1301 - 220HY									
		Responses					Course				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q15	I have learned a great deal in this course.	1	0	0	0	12	13	5	5	1.07	
Q16	Overall, I would recommend this course to other students.	1	0	0	0	12	13	5	5	1.07	
Q17	I put a lot of effort into this course.	1	0	0	3	9	13	5	5	1.08	

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		EDUC-1301 - 220HY									
		Responses					Course				
		A	B	C	D	F	N	Med.	Mode	Std Dev	
Q18	What grade do you expect to receive in this course?	11	2	0	0	0	13	5	5	.36	

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		EDUC-1301 - 220HY									
		Responses					Course				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q19	I found this course evaluations system easy to use.	1	0	0	6	6	13	4	4,5	1.05	
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	1	0	0	3	9	13	5	5	1.08	

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-1301 220HY - Introduction to the Teaching Profession	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	13 / 23 (56.52%)

Instructor Questions		Robert Castro								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor had the online course prepared and open on time.	1	0	0	0	10	11	5	5	1.15
Q2	Instructor uses a variety of teaching techniques.	1	0	0	1	11	13	5	5	1.08
Q3	Instructor uses examples and explanations to clarify material.	1	0	0	0	12	13	5	5	1.07
Q4	Instructor demonstrates knowledge of the subject matter.	1	0	0	0	12	13	5	5	1.07
Q5	This instructor requires me to be an active participant in class.	1	0	0	1	11	13	5	5	1.08
Q6	Instructor promotes an open atmosphere in discussions, critiques, etc.	1	0	0	1	11	13	5	5	1.08
Q7	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	1	0	0	0	12	13	5	5	1.07
Q8	The instructor shows respect for students.	1	0	0	0	12	13	5	5	1.07
Q9	Instructor follows a course document, outline, or schedule.	1	0	0	0	12	13	5	5	1.07
Q10	The instructor answers questions within the time frame stated in the course syllabus.	1	0	0	0	12	13	5	5	1.07
Q11	This instructor explains material well through written documents and/or graphic presentation, in person or online.	1	0	0	0	11	12	5	5	1.11
Q12	The instructor uses language that is clear and easy to understand.	1	0	0	0	11	12	5	5	1.11
Q13	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	1	0	0	0	11	12	5	5	1.11
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	1	0	1	1	10	13	5	5	1.15

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-2301 0111N - Introduction to Special Populations	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	9 / 19 (47.37%)
Focus:	Overall Results		

Course Questions		EDUC-2301 - 0111N								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	2	7	9	5	5	.42
Q2	The course objectives are clear.	0	0	0	2	7	9	5	5	.42
Q3	The required text is comprehensible.	0	0	0	2	7	9	5	5	.42
Q4	The required text was an important component of the course.	0	0	2	1	6	9	5	5	.83
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	2	7	9	5	5	.42
Q6	Exams reflect the course content and classroom experience.	0	0	0	2	7	9	5	5	.42
Q7	Grading procedures are easy to understand.	0	0	0	2	7	9	5	5	.42
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	7	9	5	5	.42
Q9	Course platform (Blackboard) is easy to use.	0	0	0	3	6	9	5	5	.47
Q10	Course platform (Blackboard) is reliable.	0	0	1	2	6	9	5	5	.68
Q11	Online content is delivered effectively.	0	0	0	2	7	9	5	5	.42
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	1	1	7	9	5	5	.67
Q13	More time was required to complete this course than I expected.	0	2	2	1	4	9	4	5	1.23
Q14	I was able to get the technical support I needed.	0	0	0	2	6	8	5	5	.43

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		EDUC-2301 - 0111N								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	2	7	9	5	5	.42
Q16	Overall, I would recommend this course to other students.	0	0	0	2	7	9	5	5	.42
Q17	I put a lot of effort into this course.	0	0	0	3	6	9	5	5	.47

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		EDUC-2301 - 0111N								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	5	3	1	0	0	9	5	5	.68

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		EDUC-2301 - 0111N								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	1	8	9	5	5	.31
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	1	8	9	5	5	.31

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	EDUC-2301 0111N - Introduction to Special Populations	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	9 / 19 (47.37%)

Instructor Questions		Robert Castro								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor had the online course prepared and open on time.	0	0	0	2	7	9	5	5	.42
Q2	Instructor uses a variety of teaching techniques.	0	0	1	1	7	9	5	5	.67
Q3	Instructor uses examples and explanations to clarify material.	0	0	0	2	7	9	5	5	.42
Q4	Instructor demonstrates knowledge of the subject matter.	0	0	0	2	7	9	5	5	.42
Q5	This instructor requires me to be an active participant in class.	0	0	0	3	6	9	5	5	.47
Q6	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	2	7	9	5	5	.42
Q7	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	2	7	9	5	5	.42
Q8	The instructor shows respect for students.	0	0	0	2	7	9	5	5	.42
Q9	Instructor follows a course document, outline, or schedule.	0	0	0	2	7	9	5	5	.42
Q10	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	2	7	9	5	5	.42
Q11	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	2	7	9	5	5	.42
Q12	The instructor uses language that is clear and easy to understand.	0	0	1	1	7	9	5	5	.67
Q13	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	6	7	5	5	.35
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	1	7	8	5	5	.33

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	TECA-1354 0111N - Child Growth and Development	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	7 / 15 (46.67%)
Focus:	Overall Results		

Course Questions		TECA-1354 - 0111N								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	0	7	7	5	5	0
Q2	The course objectives are clear.	0	0	0	0	6	6	5	5	0
Q3	The required text is comprehensible.	0	0	0	0	7	7	5	5	0
Q4	The required text was an important component of the course.	0	0	0	0	7	7	5	5	0
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	0	6	6	5	5	0
Q6	Exams reflect the course content and classroom experience.	0	0	0	0	7	7	5	5	0
Q7	Grading procedures are easy to understand.	0	0	0	0	7	7	5	5	0
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	0	7	7	5	5	0
Q9	Course platform (Blackboard) is easy to use.	0	0	0	0	7	7	5	5	0
Q10	Course platform (Blackboard) is reliable.	0	0	0	0	7	7	5	5	0
Q11	Online content is delivered effectively.	0	0	0	0	7	7	5	5	0
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	0	0	7	7	5	5	0
Q13	More time was required to complete this course than I expected.	1	1	0	1	4	7	5	5	1.55
Q14	I was able to get the technical support I needed.	0	0	0	0	5	5	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		TECA-1354 - 0111N								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	0	7	7	5	5	0
Q16	Overall, I would recommend this course to other students.	0	0	0	0	7	7	5	5	0
Q17	I put a lot of effort into this course.	0	0	0	0	7	7	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		TECA-1354 - 0111N								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	4	2	0	0	0	6	5	5	.47

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		TECA-1354 - 0111N								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	0	7	7	5	5	0
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	0	7	7	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Course:	TECA-1354 0111N - Child Growth and Development	Department:	TECA
Responsible Faculty:	Robert Castro	Responses / Expected:	7 / 15 (46.67%)

Instructor Questions		Robert Castro								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor had the online course prepared and open on time.	0	0	0	0	6	6	5	5	0
Q2	Instructor uses a variety of teaching techniques.	0	0	0	0	6	6	5	5	0
Q3	Instructor uses examples and explanations to clarify material.	0	0	0	0	7	7	5	5	0
Q4	Instructor demonstrates knowledge of the subject matter.	0	0	0	0	7	7	5	5	0
Q5	This instructor requires me to be an active participant in class.	0	0	0	0	7	7	5	5	0
Q6	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	0	7	7	5	5	0
Q7	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	0	6	6	5	5	0
Q8	The instructor shows respect for students.	0	0	0	0	7	7	5	5	0
Q9	Instructor follows a course document, outline, or schedule.	0	0	0	0	7	7	5	5	0
Q10	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	0	7	7	5	5	0
Q11	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	0	5	5	5	5	0
Q12	The instructor uses language that is clear and easy to understand.	0	0	0	0	6	6	5	5	0
Q13	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	0	5	5	5	5	0
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	0	6	6	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5