

Kristi Kelley

Summary Report

Term : Spring 2024 Semester

Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>MATH 0306 (237CL): MATH-0306-237CL</i>	A	11	6	54.55%
<i>MATH 1314 (108CL): MATH-1314-108CL</i>	B	20	8	40%
<i>MATH 1342 (037IN): MATH-1342-037IN</i>	C	17	11	64.71%
<i>MATH 1342 (101CL): MATH-1342-101CL</i>	D	17	11	64.71%
<i>MATH 1342 (103CL): MATH-1342-103CL</i>	E	19	16	84.21%
<i>MATH 1342 (237CL): MATH-1342-237CL</i>	F	11	8	72.73%
Overall		95	60	63.16%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				
<i>Instructor uses a variety of teaching techniques.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	C	63.64% (7)	27.27% (3)	0% (0)	9.09% (1)	0% (0)	4.45	0.89	0	11
	D	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
	E	75% (12)	12.5% (2)	0% (0)	12.5% (2)	0% (0)	4.5	1	0	16

F	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
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	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses	
<i>Instructor uses examples and explanations to clarify material.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	F	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses	
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	81.25% (13)	12.5% (2)	6.25% (1)	0% (0)	0% (0)	4.75	0.56	0	16
	F	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>This instructor requires me to be an active participant in class.</i>	A	83.33% (5)	0% (0)	16.67% (1)	0% (0)	0% (0)	4.67	0.75	0	6
	B	75% (6)	0% (0)	12.5% (1)	12.5% (1)	0% (0)	4.38	1.11	0	8
	C	54.55% (6)	45.45% (5)	0% (0)	0% (0)	0% (0)	4.55	0.5	0	11
	D	54.55% (6)	27.27% (3)	18.18% (2)	0% (0)	0% (0)	4.36	0.77	0	11
	E	75% (12)	18.75% (3)	0% (0)	6.25% (1)	0% (0)	4.63	0.78	0	16
	F	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11
	E	75% (12)	25% (4)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	16
	F	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	54.55% (6)	45.45% (5)	0% (0)	0% (0)	0% (0)	4.55	0.5	0	11
	D	90.91% (10)	0% (0)	9.09% (1)	0% (0)	0% (0)	4.82	0.57	0	11
	E	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	F	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	100% (16)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	16
	F	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor follows a course document, outline, or schedule.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	54.55% (6)	45.45% (5)	0% (0)	0% (0)	0% (0)	4.55	0.5	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	F	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	27.27% (3)	0% (0)	9.09% (1)	0% (0)	4.45	0.89	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	F	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor uses language that is clear and easy to understand.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
	D	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	E	100% (16)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	16
	F	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The material is presented in an organized manner.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	27.27% (3)	0% (0)	9.09% (1)	0% (0)	4.45	0.89	0	11
	D	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11
	E	100% (16)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	16
	F	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The course objectives are clear.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	63.64% (7)	18.18% (2)	9.09% (1)	9.09% (1)	0% (0)	4.36	0.98	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	F	37.5% (3)	50% (4)	12.5% (1)	0% (0)	0% (0)	4.25	0.66	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	75% (6)	0% (0)	25% (2)	0% (0)	0% (0)	4.5	0.87	0	8
	C	54.55% (6)	27.27% (3)	18.18% (2)	0% (0)	0% (0)	4.36	0.77	0	11
	D	81.82% (9)	9.09% (1)	9.09% (1)	0% (0)	0% (0)	4.73	0.62	0	11
	E	81.25% (13)	12.5% (2)	6.25% (1)	0% (0)	0% (0)	4.75	0.56	0	16
	F	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The required text was an important component of the course.</i>	A	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	B	50% (4)	0% (0)	37.5% (3)	12.5% (1)	0% (0)	3.88	1.17	0	8
	C	54.55% (6)	27.27% (3)	9.09% (1)	9.09% (1)	0% (0)	4.27	0.96	0	11
	D	72.73% (8)	18.18% (2)	0% (0)	9.09% (1)	0% (0)	4.55	0.89	0	11
	E	68.75% (11)	18.75% (3)	12.5% (2)	0% (0)	0% (0)	4.56	0.7	0	16
	F	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	100% (16)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	16
	F	37.5% (3)	37.5% (3)	12.5% (1)	12.5% (1)	0% (0)	4	1	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Exams reflect the course content and classroom experience.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	100% (16)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	16
	F	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	F	62.5% (5)	12.5% (1)	25% (2)	0% (0)	0% (0)	4.38	0.86	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>I received feedback on my performance in a reasonable time frame.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	75% (12)	25% (4)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	16
	F	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	54.55% (6)	36.36% (4)	0% (0)	0% (0)	9.09% (1)	4.27	1.14	0	11
	D	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	F	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Overall, I would recommend this course to other students.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	C	45.45% (5)	27.27% (3)	9.09% (1)	9.09% (1)	9.09% (1)	3.91	1.31	0	11
	D	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
	E	81.25% (13)	18.75% (3)	0% (0)	0% (0)	0% (0)	4.81	0.39	0	16
	F	50% (4)	25% (2)	0% (0)	12.5% (1)	12.5% (1)	3.88	1.45	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	B	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	C	63.64% (7)	18.18% (2)	9.09% (1)	0% (0)	9.09% (1)	4.27	1.21	0	11
	D	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	81.25% (13)	18.75% (3)	0% (0)	0% (0)	0% (0)	4.81	0.39	0	16
	F	37.5% (3)	62.5% (5)	0% (0)	0% (0)	0% (0)	4.38	0.48	0	8

	A	B	C	D	F	Did Not Answer	Total Responses
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<i>What grade do you expect to receive in this course?</i>	A	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	0	6
	B	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	0	8
	C	9.09% (1)	27.27% (3)	54.55% (6)	9.09% (1)	0% (0)	0	11
	D	54.55% (6)	18.18% (2)	27.27% (3)	0% (0)	0% (0)	0	11
	E	75% (12)	25% (4)	0% (0)	0% (0)	0% (0)	0	16
	F	25% (2)	12.5% (1)	62.5% (5)	0% (0)	0% (0)	0	8

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor is prepared and on time.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	D	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11
	E	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	F	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>The instructor explains material well through verbal communication.</i>	A	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	B	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	D	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	F	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Online course platform is easy to use.</i>	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	C	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	C	54.55% (6)	27.27% (3)	0% (0)	9.09% (1)	9.09% (1)	4.09	1.31	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	C	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

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