

# Siromi Wijesinghe

## Summary Report

Term : Fall 2023 Semester

### Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>ACCT 2301 (001IN): ACCT-2301-001IN</i>	<b>A</b>	15	7	46.67%
<i>ACCT 2301 (101CL): ACCT-2301-101CL</i>	<b>B</b>	16	5	31.25%
<i>ACCT 2302 (101CL): ACCT-2302-101CL</i>	<b>C</b>	13	5	38.46%
<i>ACNT 1303 (001IN): ACNT-1303-001IN</i>	<b>D</b>	16	7	43.75%
<i>ACNT 1303 (111HY): ACNT-1303-111HY</i>	<b>E</b>	18	1	5.56%
Overall		78	25	32.05%

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Instructor uses a variety of teaching techniques.</i>	<b>A</b>	14.29% (1)	42.86% (3)	0% (0)				
	<b>B</b>	40% (2)	40% (2)	0% (0)	20% (1)	0% (0)	4	1.1	0	5
	<b>C</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>D</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>

<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	14.29% (1)	42.86% (3)	0% (0)	42.86% (3)	0% (0)	3.29	1.16	0	7
	<b>B</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	42.86% (3)	42.86% (3)	0% (0)	0% (0)	14.29% (1)	4	1.31	0	7
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	0% (0)	28.57% (2)	0% (0)	0% (0)	4.43	0.9	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	14.29% (1)	28.57% (2)	14.29% (1)	42.86% (3)	0% (0)	3.14	1.12	0	7
	<b>B</b>	40% (2)	20% (1)	0% (0)	40% (2)	0% (0)	3.6	1.36	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	28.57% (2)	28.57% (2)	14.29% (1)	14.29% (1)	14.29% (1)	3.43	1.4	0	7
	<b>B</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	0% (0)	28.57% (2)	0% (0)	0% (0)	4.43	0.9	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	28.57% (2)	57.14% (4)	14.29% (1)	0% (0)	0% (0)	4.14	0.64	0	7
	<b>B</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>C</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	28.57% (2)	57.14% (4)	14.29% (1)	0% (0)	0% (0)	4.14	0.64	0	7
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	14.29% (1)	71.43% (5)	14.29% (1)	0% (0)	0% (0)	4	0.53	0	7
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	14.29% (1)	42.86% (3)	0% (0)	42.86% (3)	0% (0)	3.29	1.16	0	7
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	14.29% (1)	57.14% (4)	28.57% (2)	0% (0)	0% (0)	3.86	0.64	0	7
	<b>B</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>C</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The material is presented in an organized manner.</i>	<b>A</b>	28.57% (2)	42.86% (3)	28.57% (2)	0% (0)	0% (0)	4	0.76	0	7
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course objectives are clear.</i>	<b>A</b>	14.29% (1)	57.14% (4)	14.29% (1)	14.29% (1)	0% (0)	3.71	0.88	0	7
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The required text is comprehensible.</i>	<b>A</b>	28.57% (2)	57.14% (4)	14.29% (1)	0% (0)	0% (0)	4.14	0.64	0	7
	<b>B</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	85.71% (6)	0% (0)	0% (0)	14.29% (1)	0% (0)	4.57	1.05	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The required text was an important component of the course.</i>	<b>A</b>	14.29% (1)	42.86% (3)	14.29% (1)	14.29% (1)	14.29% (1)	3.29	1.28	0	7
	<b>B</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	28.57% (2)	57.14% (4)	14.29% (1)	0% (0)	0% (0)	4.14	0.64	0	7
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	28.57% (2)	42.86% (3)	14.29% (1)	14.29% (1)	0% (0)	3.86	0.99	0	7
	<b>B</b>	20% (1)	60% (3)	0% (0)	20% (1)	0% (0)	3.8	0.98	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Grading procedures are easy to understand.</i>	<b>A</b>	14.29% (1)	57.14% (4)	14.29% (1)	14.29% (1)	0% (0)	3.71	0.88	0	7
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	28.57% (2)	71.43% (5)	0% (0)	0% (0)	0% (0)	4.29	0.45	0	7
	<b>B</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	28.57% (2)	57.14% (4)	0% (0)	14.29% (1)	0% (0)	4	0.93	0	7
	<b>B</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	14.29% (1)	42.86% (3)	0% (0)	14.29% (1)	28.57% (2)	3	1.51	0	7
	<b>B</b>	40% (2)	0% (0)	0% (0)	60% (3)	0% (0)	3.2	1.47	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I put a lot of effort into this course.</i>	<b>A</b>	42.86% (3)	42.86% (3)	0% (0)	14.29% (1)	0% (0)	4.14	0.99	0	7
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	14.29% (1)	57.14% (4)	14.29% (1)	14.29% (1)	0% (0)	0	7
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	0	5
	<b>C</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	0	5
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor is prepared and on time.</i>	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor explains material well through verbal communication.</i>	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	14.29% (1)	85.71% (6)	0% (0)	0% (0)	0% (0)	4.14	0.35	0	7
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>A</b>	14.29% (1)	42.86% (3)	42.86% (3)	0% (0)	0% (0)	3.71	0.7	0	7
	<b>D</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	14.29% (1)	71.43% (5)	14.29% (1)	0% (0)	0% (0)	4	0.53	0	7
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Online course platform is easy to use.</i>	<b>A</b>	28.57% (2)	71.43% (5)	0% (0)	0% (0)	0% (0)	4.29	0.45	0	7
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>A</b>	42.86% (3)	42.86% (3)	0% (0)	14.29% (1)	0% (0)	4.14	0.99	0	7
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

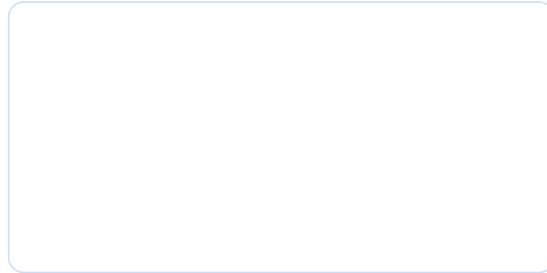
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>A</b>	14.29% (1)	57.14% (4)	14.29% (1)	0% (0)	14.29% (1)	3.57	1.18	0	7
	<b>D</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>A</b>	28.57% (2)	28.57% (2)	0% (0)	14.29% (1)	28.57% (2)	3.14	1.64	0	7
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>A</b>	28.57% (2)	71.43% (5)	0% (0)	0% (0)	0% (0)	4.29	0.45	0	7
	<b>D</b>	57.14% (4)	0% (0)	14.29% (1)	28.57% (2)	0% (0)	3.86	1.36	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>I was able to get the technical support I needed.</i>	<b>A</b>	28.57% (2)	42.86% (3)	28.57% (2)	0% (0)	0% (0)	4	0.76	0	7
	<b>D</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7



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