

Douglas Alvarez

Summary Report

Term : Spring 2026 Semester

Quantitative

| <i>Course Sections</i> | <i>Key</i> | <i>Enrolled Students</i> | <i>Responded Students</i> | <i>Response Rates</i> |
|---|------------|--------------------------|---------------------------|-----------------------|
| <i>PSYC 2301 (113H1): PSYC-2301-113H1</i> | A | 18 | 3 | 16.67% |
| <i>PSYC 2301 (125H2): PSYC-2301-125H2</i> | B | 25 | 3 | 12% |
| <i>PSYC 2301 (335I2): PSYC-2301-335I2</i> | C | 27 | 1 | 3.7% |
| <i>PSYC 2314 (023I2): PSYC-2314-023I2</i> | D | 20 | 1 | 5% |
| <i>PSYC 2314 (050I7): PSYC-2314-050I7</i> | E | 22 | 3 | 13.64% |
| <i>PSYC 2317 (121H2): PSYC-2317-121H2</i> | F | 4 | 1 | 25% |
| <i>PSYC 2301 (021I2): PSYC-2301-021I2</i> | -- | 21 | 0 | 0% |
| <i>PSYC 2301 (314C3): PSYC-2301-314C3</i> | -- | 22 | 0 | 0% |
| <i>PSYC 2314 (111C1): PSYC-2314-111C1</i> | -- | 1 | 0 | 0% |
| <i>PSYC 2314 (611C1): PSYC-2314-611C1</i> | -- | 2 | 0 | 0% |
| Overall | | 162 | 12 | 7.41% |

| | | <i>Strongly Agree</i> | <i>Agree</i> | <i>Undecided</i> | <i>Disagree</i> | <i>Strongly Disagree</i> | <i>Mean</i> | <i>Standard Deviation</i> | <i>Did Not Answer</i> | <i>Total Responses</i> |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor uses a variety of teaching techniques.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 33.33% (1) | 33.33% (1) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 3 |
| | E | 33.33% (1) | 33.33% (1) | 33.33% (1) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor uses examples and explanations to clarify material.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor demonstrates knowledge of the subject matter.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>This instructor requires me to be an active participant in class.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor promotes an open atmosphere in discussions,</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

critiques, etc.

| | | | | | | | | | |
|----------|---------------|---------------|-----------|-----------|-----------|------|------|---|---|
| E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
|----------|---------------|---------------|-----------|-----------|-----------|------|------|---|---|

| | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses | |
|--|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|---|
| <i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 33.33% (1) | 33.33% (1) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses | |
|---|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|---|
| <i>The instructor shows respect for students.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses | |
|--|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|---|
| <i>Instructor follows a course document, outline, or schedule.</i> | A | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
|--|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|

| | | | | | | | | | | |
|---|----------|---------------|---------------|-----------|-----------|-----------|------|------|---|---|
| <i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The instructor uses language that is clear and easy to understand.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The material is presented in an organized manner.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The course objectives are clear.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The required text is comprehensible.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The required text was an important component of the course.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Course assignments and exams are evaluated and graded fairly.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Exams reflect the course content and classroom experience.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |

| | | | | | | | | | | |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| | E | 66.67% (2) | 0% (0) | 33.33% (1) | 0% (0) | 0% (0) | 4.33 | 0.94 | 0 | 3 |
| <hr/> | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>Grading procedures are easy to understand.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| <hr/> | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>I received feedback on my performance in a reasonable time frame.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| <hr/> | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>I have learned a great deal in this course.</i> | A | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| <hr/> | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>Overall, I would</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |

recommend this course to other students.

| | | | | | | | | | |
|----------|---------------|---------------|-----------|-----------|-----------|------|------|---|---|
| B | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>I put a lot of effort into this course.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |
| | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | A | B | C | D | F | Did Not Answer | Total Responses |
|--|----------|---------------|---------------|-----------|-----------|-----------|-----------------------|------------------------|
| <i>What grade do you expect to receive in this course?</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 0 | 3 |
| | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor is prepared and on time.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---------------------------------|----------|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>This instructor explains</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |

| | | | | | | | | | | |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>material well through verbal communication.</i> | B | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>Instructor had the online course prepared and open on time.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>The instructor answers questions within the time frame stated in the course syllabus.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 33.33% (1) | 33.33% (1) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 3 |
| | | | | | | | | | | |
| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
| <i>Online course platform is easy to use.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online course platform is reliable.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online content is delivered effectively.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The course promoted student-to-student and student to faculty interaction and collaboration.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 33.33% (1) | 33.33% (1) | 33.33% (1) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>More time was required to complete this course than I expected.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 0% (0) | 0% (0) | 100% (3) | 0% (0) | 0% (0) | 3 | 0 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|--|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
|--|--|-----------------------|--------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|

| | | | | | | | | | | |
|--|----------|---------------|-----------|---------------|-----------|-----------|------|------|---|---|
| <i>I was able to get the technical support I needed.</i> | A | 100% (3) | 0% (0) | 0% (0) | 0% (0) | 0% (0) | 5 | 0 | 0 | 3 |
| | B | 66.67% (2) | 0% (0) | 33.33% (1) | 0% (0) | 0% (0) | 4.33 | 0.94 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor had the online course prepared and open on time.</i> | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The instructor answers questions within the time frame stated in the course syllabus.</i> | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i> | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online course platform is easy to use.</i> | E | 66.67% (2) | 33.33% (1) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 3 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online course platform is reliable.</i> | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| <i>Online content is delivered effectively.</i> | E | 33.33% (1) | 66.67% (2) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 3 |
| <i>The course promoted student-to-student and student to faculty interaction and collaboration.</i> | E | 33.33% (1) | 33.33% (1) | 33.33% (1) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 3 |
| <i>More time was required to complete this course than I expected.</i> | E | 33.33% (1) | 0% (0) | 66.67% (2) | 0% (0) | 0% (0) | 3.67 | 0.94 | 0 | 3 |
| <i>I was able to get the technical support I needed.</i> | E | 66.67% (2) | 0% (0) | 33.33% (1) | 0% (0) | 0% (0) | 4.33 | 0.94 | 0 | 3 |