

Siromi Wijesinghe

Summary Report

Term : Spring 2024 Semester

Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>ACCT 2301 (002IN): ACCT-2301-002IN</i>	A	12	8	66.67%
<i>ACCT 2301 (101CL): ACCT-2301-101CL</i>	B	16	10	62.5%
<i>ACCT 2302 (111HY): ACCT-2302-111HY</i>	C	20	11	55%
<i>ACNT 1303 (001IN): ACNT-1303-001IN</i>	D	8	2	25%
<i>ACNT 1303 (101CL): ACNT-1303-101CL</i>	E	10	5	50%
<i>ACNT 2302 (001IN): ACNT-2302-001IN</i>	F	8	5	62.5%
Overall		74	41	55.41%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				
<i>Instructor uses a variety of teaching techniques.</i>	A	50% (4)	25% (2)	12.5% (1)	12.5% (1)	0% (0)	4.13	1.05	0	8
	B	50% (5)	30% (3)	20% (2)	0% (0)	0% (0)	4.3	0.78	0	10
	C	63.64% (7)	27.27% (3)	0% (0)	9.09% (1)	0% (0)	4.45	0.89	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				

<i>Instructor uses examples and explanations to clarify material.</i>	A	50% (4)	37.5% (3)	0% (0)	12.5% (1)	0% (0)	4.25	0.97	0	8
	B	60% (6)	20% (2)	20% (2)	0% (0)	0% (0)	4.4	0.8	0	10
	C	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	B	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	C	100% (11)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor requires me to be an active participant in class.</i>	A	50% (4)	37.5% (3)	0% (0)	12.5% (1)	0% (0)	4.25	0.97	0	8
	B	40% (4)	30% (3)	30% (3)	0% (0)	0% (0)	4.1	0.83	0	10
	C	54.55% (6)	18.18% (2)	9.09% (1)	9.09% (1)	9.09% (1)	4	1.35	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	B	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	C	72.73% (8)	9.09% (1)	9.09% (1)	9.09% (1)	0% (0)	4.45	0.99	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor shows respect for students.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
	C	81.82% (9)	9.09% (1)	9.09% (1)	0% (0)	0% (0)	4.73	0.62	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course document, outline, or schedule.</i>	A	50% (4)	37.5% (3)	0% (0)	12.5% (1)	0% (0)	4.25	0.97	0	8
	B	50% (5)	20% (2)	20% (2)	10% (1)	0% (0)	4.1	1.04	0	10
	C	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	50% (4)	12.5% (1)	37.5% (3)	0% (0)	0% (0)	4.13	0.93	0	8
	B	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	C	81.82% (9)	9.09% (1)	9.09% (1)	0% (0)	0% (0)	4.73	0.62	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

	F	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor uses language that is clear and easy to understand.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	50% (5)	30% (3)	20% (2)	0% (0)	0% (0)	4.3	0.78	0	10
	C	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The material is presented in an organized manner.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0	10
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The course objectives are clear.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	50% (5)	20% (2)	30% (3)	0% (0)	0% (0)	4.2	0.87	0	10
	C	81.82% (9)	9.09% (1)	9.09% (1)	0% (0)	0% (0)	4.73	0.62	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	30% (3)	30% (3)	30% (3)	10% (1)	0% (0)	3.8	0.98	0	10
	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text was an important component of the course.</i>	A	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	B	50% (5)	30% (3)	20% (2)	0% (0)	0% (0)	4.3	0.78	0	10
	C	63.64% (7)	27.27% (3)	9.09% (1)	0% (0)	0% (0)	4.55	0.66	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

	F	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	37.5% (3)	50% (4)	0% (0)	12.5% (1)	0% (0)	4.13	0.93	0	8
	B	70% (7)	10% (1)	10% (1)	10% (1)	0% (0)	4.4	1.02	0	10
	C	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Exams reflect the course content and classroom experience.</i>	A	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	B	50% (5)	40% (4)	10% (1)	0% (0)	0% (0)	4.4	0.66	0	10
	C	63.64% (7)	18.18% (2)	18.18% (2)	0% (0)	0% (0)	4.45	0.78	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Grading procedures are easy to understand.</i>	A	37.5% (3)	37.5% (3)	12.5% (1)	12.5% (1)	0% (0)	4	1	0	8
	B	60% (6)	20% (2)	20% (2)	0% (0)	0% (0)	4.4	0.8	0	10
	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I received feedback on my performance in a reasonable time frame.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	B	60% (6)	20% (2)	20% (2)	0% (0)	0% (0)	4.4	0.8	0	10
	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Overall, I would recommend this course to other students.</i>	A	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	B	60% (6)	0% (0)	10% (1)	30% (3)	0% (0)	3.9	1.37	0	10
	C	54.55% (6)	36.36% (4)	0% (0)	0% (0)	9.09% (1)	4.27	1.14	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	B	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0	10
	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

	A	B	C	D	F	Did Not Answer	Total Responses
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<i>What grade do you expect to receive in this course?</i>	A	25% (2)	37.5% (3)	37.5% (3)	0% (0)	0% (0)	0	8
	B	20% (2)	50% (5)	20% (2)	10% (1)	0% (0)	0	10
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	0	11
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	0	5
	F	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	B	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
	E	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor explains material well through verbal communication.</i>	B	60% (6)	10% (1)	30% (3)	0% (0)	0% (0)	4.3	0.9	0	10
	E	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	C	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>This instructor explains material well through verbal communication.</i>	C	72.73% (8)	18.18% (2)	0% (0)	9.09% (1)	0% (0)	4.55	0.89	0	11
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	C	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	C	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	C	54.55% (6)	27.27% (3)	18.18% (2)	0% (0)	0% (0)	4.36	0.77	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	C	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Online course platform is reliable.</i>	C	54.55% (6)	27.27% (3)	18.18% (2)	0% (0)	0% (0)	4.36	0.77	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	C	54.55% (6)	45.45% (5)	0% (0)	0% (0)	0% (0)	4.55	0.5	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	C	45.45% (5)	36.36% (4)	9.09% (1)	9.09% (1)	0% (0)	4.18	0.94	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	C	36.36% (4)	18.18% (2)	27.27% (3)	9.09% (1)	9.09% (1)	3.64	1.3	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	C	54.55% (6)	18.18% (2)	27.27% (3)	0% (0)	0% (0)	4.27	0.86	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	A	62.5% (5)	25% (2)	0% (0)	12.5% (1)	0% (0)	4.38	0.99	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	F	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	37.5% (3)	50% (4)	12.5% (1)	0% (0)	0% (0)	4.25	0.66	0	8
	F	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Online content is delivered effectively.</i>	A	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	F	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	37.5% (3)	37.5% (3)	25% (2)	0% (0)	0% (0)	4.13	0.78	0	8
	F	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	A	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	F	40% (2)	20% (1)	20% (1)	20% (1)	0% (0)	3.8	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	37.5% (3)	62.5% (5)	0% (0)	0% (0)	0% (0)	4.38	0.48	0	8
	F	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5

