

<b>Course:</b>	PSYC-2301 012IN - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	9 / 25 (36%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-2301 - 012IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	2	7	9	5	5	.42
Q2	The course objectives are clear.	0	0	0	2	7	9	5	5	.42
Q3	The required text is comprehensible.	0	0	1	1	7	9	5	5	.67
Q4	The required text was an important component of the course.	0	0	2	0	7	9	5	5	.83
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	0	9	9	5	5	0
Q6	Exams reflect the course content and classroom experience.	0	0	0	0	9	9	5	5	0
Q7	Grading procedures are easy to understand.	0	0	0	1	8	9	5	5	.31
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	7	9	5	5	.42
Q9	Course platform (Blackboard) is easy to use.	0	0	1	1	7	9	5	5	.67
Q10	Course platform (Blackboard) is reliable.	0	0	1	3	5	9	5	5	.68
Q11	Online content is delivered effectively.	0	0	1	0	8	9	5	5	.63
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	0	2	6	8	5	5	.43
Q13	More time was required to complete this course than I expected.	2	2	4	0	1	9	3	3	1.17
Q14	I was able to get the technical support I needed.	0	0	1	1	5	7	5	5	.73

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-2301 - 012IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	1	8	9	5	5	.31
Q16	Overall, I would recommend this course to other students.	0	0	0	1	8	9	5	5	.31
Q17	I put a lot of effort into this course.	0	0	1	2	6	9	5	5	.68

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-2301 - 012IN								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	8	1	0	0	0	9	5	5	.31

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-2301 - 012IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	3	6	9	5	5	.47
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	3	6	9	5	5	.47

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2301 012IN - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	9 / 25 (36%)

Instructor Questions		Jennifer Abshire								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor had the online course prepared and open on time.	0	0	0	1	8	9	5	5	.31
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	0	1	1	7	9	5	5	.67
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	1	1	7	9	5	5	.67
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	0	1	8	9	5	5	.31
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	0	1	1	7	9	5	5	.67
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	1	8	9	5	5	.31
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	1	8	9	5	5	.31
<b>Q8</b>	The instructor shows respect for students.	0	0	0	0	8	8	5	5	0
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	0	2	7	9	5	5	.42
<b>Q10</b>	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	2	7	9	5	5	.42
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	1	1	7	9	5	5	.67
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	0	2	7	9	5	5	.42
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	3	4	5	5	.43
<b>Q14</b>	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	1	1	6	8	5	5	.70

**Responses:** [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2301 102CL - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	16 / 25 (64%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-2301 - 102CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	3	13	16	5	5	.39
Q2	The course objectives are clear.	0	0	0	3	13	16	5	5	.39
Q3	The required text is comprehensible.	0	0	0	3	13	16	5	5	.39
Q4	The required text was an important component of the course.	0	0	1	3	12	16	5	5	.58
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	2	14	16	5	5	.33
Q6	Exams reflect the course content and classroom experience.	0	0	0	3	12	15	5	5	.40
Q7	Grading procedures are easy to understand.	0	0	0	1	15	16	5	5	.24
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	14	16	5	5	.33

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-2301 - 102CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	0	2	14	16	5	5	.33
Q10	Overall, I would recommend this course to other students.	0	0	0	3	13	16	5	5	.39
Q11	I put a lot of effort into this course.	0	0	2	5	9	16	5	5	.70

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-2301 - 102CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	11	4	1	0	0	16	5	5	.60

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-2301 - 102CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	1	5	9	15	5	5	.62
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	2	4	9	15	5	5	.72

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2301 102CL - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	16 / 25 (64%)

Instructor Questions		Jennifer Abshire								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor is prepared and on time.	0	0	0	2	14	16	5	5	.33
Q2	Instructor uses a variety of teaching techniques.	0	0	0	4	12	16	5	5	.43
Q3	Instructor uses examples and explanations to clarify material.	0	0	0	2	14	16	5	5	.33
Q4	Instructor demonstrates knowledge of the subject matter.	0	0	0	3	13	16	5	5	.39
Q5	This instructor requires me to be an active participant in class.	0	0	2	3	11	16	5	5	.70
Q6	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	2	14	16	5	5	.33
Q7	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	3	13	16	5	5	.39
Q8	The instructor shows respect for students.	0	0	0	1	15	16	5	5	.24
Q9	Instructor follows a course document, outline, or schedule.	0	0	0	4	12	16	5	5	.43
Q10	This instructor explains material well through verbal communication.	0	0	0	1	15	16	5	5	.24
Q11	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	2	14	16	5	5	.33
Q12	The instructor uses language that is clear and easy to understand.	0	0	0	3	12	15	5	5	.40
Q13	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	2	14	16	5	5	.33

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2301 103CL - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	8 / 15 (53.33%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-2301 - 103CL								
		Responses						Course		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	1	1	6	8	5	5	.70
Q2	The course objectives are clear.	0	0	1	0	7	8	5	5	.66
Q3	The required text is comprehensible.	0	0	1	0	7	8	5	5	.66
Q4	The required text was an important component of the course.	0	0	1	0	7	8	5	5	.66
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	1	0	7	8	5	5	.66
Q6	Exams reflect the course content and classroom experience.	0	0	1	2	5	8	5	5	.71
Q7	Grading procedures are easy to understand.	0	0	1	1	6	8	5	5	.70
Q8	I received feedback on my performance in a reasonable time frame.	0	0	2	1	5	8	5	5	.86

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-2301 - 103CL								
		Responses						Course		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	1	3	4	8	4.5	5	.70
Q10	Overall, I would recommend this course to other students.	0	0	1	2	5	8	5	5	.71
Q11	I put a lot of effort into this course.	0	0	1	3	4	8	4.5	5	.70

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-2301 - 103CL								
		Responses						Course		
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	3	4	0	0	0	7	4	4	.49

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-2301 - 103CL								
		Responses						Course		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	1	2	5	8	5	5	.71
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	1	2	5	8	5	5	.71

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2301 103CL - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	8 / 15 (53.33%)

Instructor Questions		Jennifer Abshire								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	0	0	1	1	6	<b>8</b>	5	5	.70
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	0	1	2	5	<b>8</b>	5	5	.71
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	1	1	6	<b>8</b>	5	5	.70
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	1	0	7	<b>8</b>	5	5	.66
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	0	3	0	5	<b>8</b>	5	5	.97
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	1	1	6	<b>8</b>	5	5	.70
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	1	1	5	<b>7</b>	5	5	.73
<b>Q8</b>	The instructor shows respect for students.	0	0	1	2	5	<b>8</b>	5	5	.71
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	1	0	7	<b>8</b>	5	5	.66
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	1	0	7	<b>8</b>	5	5	.66
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	1	0	7	<b>8</b>	5	5	.66
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	1	0	6	<b>7</b>	5	5	.70
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	1	0	7	<b>8</b>	5	5	.66

**Responses:** [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2314 101CL - Lifespan Growth & Development (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	15 / 18 (83.33%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-2314 - 101CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	2	12	14	5	5	.35
Q2	The course objectives are clear.	0	1	0	1	13	15	5	5	.77
Q3	The required text is comprehensible.	0	0	0	2	12	14	5	5	.35
Q4	The required text was an important component of the course.	0	0	0	0	14	14	5	5	0
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	1	1	13	15	5	5	.54
Q6	Exams reflect the course content and classroom experience.	1	0	0	2	10	13	5	5	1.08
Q7	Grading procedures are easy to understand.	0	0	0	3	12	15	5	5	.40
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	12	14	5	5	.35

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-2314 - 101CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	1	0	2	12	15	5	5	.79
Q10	Overall, I would recommend this course to other students.	1	0	0	2	12	15	5	5	1.02
Q11	I put a lot of effort into this course.	0	0	2	2	11	15	5	5	.71

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-2314 - 101CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	13	2	0	0	0	15	5	5	.34

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-2314 - 101CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	0	3	12	15	5	5	.40
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	3	12	15	5	5	.40

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2314 101CL - Lifespan Growth & Development (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	15 / 18 (83.33%)

Instructor Questions		Jennifer Abshire								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	0	1	0	2	12	15	5	5	.79
<b>Q2</b>	Instructor uses a variety of teaching techniques.	1	0	1	4	9	15	5	5	1.07
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	1	0	3	10	14	5	5	.82
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	1	0	2	11	14	5	5	.81
<b>Q5</b>	This instructor requires me to be an active participant in class.	1	0	2	4	7	14	4.5	5	1.12
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	1	0	1	12	14	5	5	.80
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	4	8	12	5	5	.47
<b>Q8</b>	The instructor shows respect for students.	0	0	0	2	12	14	5	5	.35
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	0	3	11	14	5	5	.41
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	1	2	11	14	5	5	.59
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	5	9	14	5	5	.48
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	1	1	12	14	5	5	.56
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	1	1	12	14	5	5	.56

**Responses:** [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5



<b>Course:</b>	PSYC-2314 103CL - Lifespan Growth & Development (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	16 / 23 (69.57%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-2314 - 103CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	1	6	9	16	5	5	.61
Q2	The course objectives are clear.	0	0	1	3	12	16	5	5	.58
Q3	The required text is comprehensible.	0	0	1	2	13	16	5	5	.56
Q4	The required text was an important component of the course.	0	0	1	3	12	16	5	5	.58
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	1	3	12	16	5	5	.58
Q6	Exams reflect the course content and classroom experience.	0	0	1	2	11	14	5	5	.59
Q7	Grading procedures are easy to understand.	0	0	1	3	12	16	5	5	.58
Q8	I received feedback on my performance in a reasonable time frame.	0	0	1	4	11	16	5	5	.60

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-2314 - 103CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	1	6	9	16	5	5	.61
Q10	Overall, I would recommend this course to other students.	0	1	1	3	11	16	5	5	.87
Q11	I put a lot of effort into this course.	0	1	1	6	8	16	4.5	5	.85

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-2314 - 103CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	10	6	0	0	0	16	5	5	.48

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-2314 - 103CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	1	8	6	15	4	4	.60
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	1	8	6	15	4	4	.60

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2314 103CL - Lifespan Growth & Development (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Jennifer Abshire	<b>Responses / Expected:</b>	16 / 23 (69.57%)

Instructor Questions		Jennifer Abshire								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	0	0	1	4	11	<b>16</b>	5	5	.60
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	1	2	3	10	<b>16</b>	5	5	.93
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	1	3	12	<b>16</b>	5	5	.58
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	1	3	12	<b>16</b>	5	5	.58
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	1	1	4	10	<b>16</b>	5	5	.86
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	1	1	14	<b>16</b>	5	5	.53
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	3	2	10	<b>15</b>	5	5	.81
<b>Q8</b>	The instructor shows respect for students.	0	0	1	1	14	<b>16</b>	5	5	.53
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	1	4	11	<b>16</b>	5	5	.60
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	2	2	12	<b>16</b>	5	5	.70
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	2	3	11	<b>16</b>	5	5	.70
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	1	1	14	<b>16</b>	5	5	.53
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	1	0	3	12	<b>16</b>	5	5	.78

**Responses:** [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5