

# Robert Castro

## Summary Report

Term : Spring 2024 Semester

### Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<b>EDUC 1300 (011IN):</b> <b>EDUC-1300-011IN</b>	<b>A</b>	23	14	60.87%
<b>EDUC 1300 (201CL):</b> <b>EDUC-1300-201CL</b>	<b>B</b>	6	2	33.33%
<b>EDUC 1301 (120HY):</b> <b>EDUC-1301-120HY</b>	<b>C</b>	20	9	45%
<b>EDUC 1301 (220HY):</b> <b>EDUC-1301-220HY</b>	<b>D</b>	6	5	83.33%
<b>EDUC 2301 (011IN):</b> <b>EDUC-2301-011IN</b>	<b>E</b>	18	10	55.56%
<b>TECA 1354 (011IN):</b> <b>TECA-1354-011IN</b>	<b>F</b>	15	8	53.33%
Overall		88	48	54.55%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>			
<i>Instructor uses a variety of teaching techniques.</i>	<b>A</b>	85.71% (12)	7.14% (1)	7.14% (1)	0% (0)	0% (0)	4.79	0.56	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0

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<b>F</b>	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	85.71% (12)	7.14% (1)	7.14% (1)	0% (0)	0% (0)	4.79	0.56	0
	<b>C</b>	77.78% (7)	11.11% (1)	0% (0)	0% (0)	11.11% (1)	4.44	1.26	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0
	<b>F</b>	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
	<b>C</b>	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0
	<b>D</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0
	<b>E</b>	60% (6)	30% (3)	0% (0)	10% (1)	0% (0)	4.4	0.92	0
	<b>F</b>	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0
	<b>C</b>	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0
	<b>F</b>	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
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<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	78.57% (11)	7.14% (1)	14.29% (2)	0% (0)	0% (0)	4.64	0.72	0
	<b>C</b>	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
	<b>C</b>	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor follows a course document, outline, or</i>	<b>A</b>	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
	<b>C</b>	55.56% (5)	22.22% (2)	22.22% (2)	0% (0)	0% (0)	4.33	0.82	0

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<b>D</b>	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0
<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
<b>F</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	78.57% (11)	14.29% (2)	0% (0)	7.14% (1)	0% (0)	4.64	0.81	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>E</b>	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0
	<b>F</b>	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0

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<b>F</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The material is presented in an organized manner.</i>	<b>A</b>	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0
	<b>C</b>	44.44% (4)	33.33% (3)	11.11% (1)	0% (0)	11.11% (1)	4	1.25	0
	<b>D</b>	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The course objectives are clear.</i>	<b>A</b>	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0
	<b>C</b>	55.56% (5)	33.33% (3)	0% (0)	0% (0)	11.11% (1)	4.22	1.23	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Ansv</b>
<i>The required text is comprehensible.</i>	<b>A</b>	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The required text was an important component of the course.</i>	<b>A</b>	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0
	<b>F</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
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<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
	<b>C</b>	77.78% (7)	11.11% (1)	0% (0)	11.11% (1)	0% (0)	4.56	0.96	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0
	<b>C</b>	55.56% (5)	22.22% (2)	22.22% (2)	0% (0)	0% (0)	4.33	0.82	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Grading procedures are easy to understand.</i>	<b>A</b>	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0
	<b>C</b>	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0

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<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
<b>F</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	78.57% (11)	14.29% (2)	7.14% (1)	0% (0)	0% (0)	4.71	0.59	0
	<b>C</b>	55.56% (5)	33.33% (3)	0% (0)	0% (0)	11.11% (1)	4.22	1.23	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0
	<b>F</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	85.71% (12)	7.14% (1)	7.14% (1)	0% (0)	0% (0)	4.79	0.56	0
	<b>C</b>	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0

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	<b>F</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
	<b>C</b>	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I put a lot of effort into this course.</i>	<b>A</b>	71.43% (10)	14.29% (2)	14.29% (2)	0% (0)	0% (0)	4.57	0.73	0
	<b>C</b>	33.33% (3)	66.67% (6)	0% (0)	0% (0)	0% (0)	4.33	0.47	0
	<b>D</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0
	<b>E</b>	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>F</b>	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0

		<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	64.29% (9)	21.43% (3)	14.29% (2)	0% (0)	0% (0)	0	14
	<b>C</b>	33.33% (3)	22.22% (2)	44.44% (4)	0% (0)	0% (0)	0	9
	<b>D</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	0	5
	<b>E</b>	40% (4)	50% (5)	10% (1)	0% (0)	0% (0)	0	10
	<b>F</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	0	7

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor is prepared and on time.</i>	<b>C</b>	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0
	<b>D</b>	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>This instructor explains material well through verbal communication.</i>	<b>C</b>	62.5% (5)	25% (2)	0% (0)	0% (0)	12.5% (1)	4.25	1.3	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
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<i>Instructor had the online course prepared and open on time.</i>	<b>C</b>	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>C</b>	62.5% (5)	25% (2)	0% (0)	12.5% (1)	0% (0)	4.38	0.99	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>C</b>	75% (6)	12.5% (1)	0% (0)	12.5% (1)	0% (0)	4.5	1	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online course</i>	<b>C</b>	62.5% (5)	12.5% (1)	12.5% (1)	12.5% (1)	0% (0)	4.25	1.09	0

<i>platform is easy to use.</i>	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online course platform is reliable.</i>	<b>C</b>	62.5% (5)	0% (0)	25% (2)	12.5% (1)	0% (0)	4.13	1.17	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online content is delivered effectively.</i>	<b>C</b>	62.5% (5)	12.5% (1)	12.5% (1)	12.5% (1)	0% (0)	4.25	1.09	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>C</b>	62.5% (5)	12.5% (1)	25% (2)	0% (0)	0% (0)	4.38	0.86	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>

<i>More time was required to complete this course than I expected.</i>	<b>C</b>	37.5% (3)	37.5% (3)	25% (2)	0% (0)	0% (0)	4.13	0.78	0
	<b>D</b>	20% (1)	20% (1)	0% (0)	60% (3)	0% (0)	3	1.26	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I was able to get the technical support I needed.</i>	<b>C</b>	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor answers questions within the time frame</i>	<b>A</b>	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0

<i>stated in the course syllabus.</i>	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0
	<b>E</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0
	<b>F</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online course platform is easy to use.</i>	<b>A</b>	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online course platform is reliable.</i>	<b>A</b>	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online content is delivered effectively.</i>	<b>A</b>	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>A</b>	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>More time was required to complete this course than I expected.</i>	<b>A</b>	21.43% (3)	21.43% (3)	7.14% (1)	35.71% (5)	14.29% (2)	3	1.41	0
	<b>E</b>	40% (4)	20% (2)	20% (2)	20% (2)	0% (0)	3.8	1.17	0
	<b>F</b>	42.86% (3)	28.57% (2)	0% (0)	14.29% (1)	14.29% (1)	3.71	1.48	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>

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<i>I was able to get the technical support I needed.</i>	<b>A</b>	64.29% (9)	14.29% (2)	21.43% (3)	0% (0)	0% (0)	4.43	0.82	0
	<b>E</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>F</b>	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0