Course:	PSYC-2301 012IN - General Psychology (080)
Responsible Faculty:	Lalanya Maldonado
Focus:	**Overall Results**

Department:	PSYC
Responses / Expected:	8 / 23 (34.78%)

Course Questions		PSYC-2301 - 012IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	1	2	4	**7**	5	5	.73
Q2	The course objectives are clear.	0	0	1	1	6	**8**	5	5	.70
Q3	The required text is comprehensible.	0	0	1	2	5	**8**	5	5	.71
Q4	The required text was an important component of the course.	0	0	1	2	5	**8**	5	5	.71
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	2	6	**8**	5	5	.43
Q6	Exams reflect the course content and classroom experience.	0	0	0	2	5	**7**	5	5	.45
Q7	Grading procedures are easy to understand.	0	1	0	2	5	**8**	5	5	.99
Q8	I received feedback on my performance in a reasonable time frame.	0	1	0	2	5	**8**	5	5	.99

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Course Questions		PSYC-2301 - 012IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	Online course platform is easy to use.	0	0	0	1	7	**8**	5	5	.33
Q10	Online course platform is reliable.	0	0	0	3	5	**8**	5	5	.48
Q11	Online content is delivered effectively.	0	0	0	3	5	**8**	5	5	.48
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	1	1	6	**8**	5	5	.70
Q13	More time was required to complete this course than I expected.	0	2	1	3	2	**8**	4	4	1.11
Q14	I was able to get the technical support I needed.	0	0	1	3	4	**8**	4.5	5	.70

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation		PSYC-2301 - 012IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	1	2	5	**8**	5	5	.71
Q16	Overall, I would recommend this course to other students.	0	0	0	2	6	**8**	5	5	.43
Q17	I put a lot of effort into this course.	0	0	1	2	5	**8**	5	5	.71

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information		PSYC-2301 - 012IN								
		Responses						**Course**		
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	6	1	1	0	0	**8**	5	5	.70

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments		PSYC-2301 - 012IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	5	3	**8**	4	4	.48
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	3	5	**8**	5	5	.48

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course: PSYC-2301 012IN - General Psychology (080)	**Department:** PSYC
Responsible Faculty: Lalanya Maldonado	**Responses / Expected:** 8 / 23 (34.78%)

Instructor Questions							**Lalanya Maldonado**			
			Responses					**Individual**		
	SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q1	Instructor uses a variety of teaching techniques.	0	0	0	4	4	8	4.5	4,5	.50
Q2	Instructor uses examples and explanations to clarify material.	0	0	1	1	6	8	5	5	.70
Q3	Instructor demonstrates knowledge of the subject matter.	0	0	1	1	6	8	5	5	.70
Q4	This instructor requires me to be an active participant in class.	0	0	2	0	6	8	5	5	.87
Q5	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	4	4	8	4.5	4,5	.50
Q6	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	1	3	4	8	4.5	5	.70
Q7	The instructor shows respect for students.	0	0	0	2	6	8	5	5	.43
Q8	Instructor follows a course document, outline, or schedule.	0	0	0	2	6	8	5	5	.43
Q9	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	1	7	8	5	5	.33
Q10	The instructor uses language that is clear and easy to understand.	0	0	2	1	5	8	5	5	.86
Q11	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	3	4	5	5	.43

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Instructor Questions							**Lalanya Maldonado**			
			Responses					**Individual**		
	SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q12	Instructor had the online course prepared and open on time.	0	0	0	1	7	8	5	5	.33
Q13	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	3	5	8	5	5	.48
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	2	6	8	5	5	.43

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	PSYC-2314 011IN - Lifespan Growth & Development (080)	Department:	PSYC
Responsible Faculty:	Lalanya Maldonado	Responses / Expected:	11 / 25 (44%)
Focus:	**Overall Results**		

Course Questions		PSYC-2314 - 011IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	1	10	**11**	5	5	.29
Q2	The course objectives are clear.	0	0	0	0	11	**11**	5	5	0
Q3	The required text is comprehensible.	0	0	1	1	9	**11**	5	5	.62
Q4	The required text was an important component of the course.	0	0	1	2	8	**11**	5	5	.64
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	1	1	9	**11**	5	5	.62
Q6	Exams reflect the course content and classroom experience.	0	0	1	3	7	**11**	5	5	.66
Q7	Grading procedures are easy to understand.	0	0	0	0	11	**11**	5	5	0
Q8	I received feedback on my performance in a reasonable time frame.	0	1	0	3	7	**11**	5	5	.89

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Course Questions		PSYC-2314 - 011IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	Online course platform is easy to use.	0	0	0	1	10	**11**	5	5	.29
Q10	Online course platform is reliable.	0	0	1	1	9	**11**	5	5	.62
Q11	Online content is delivered effectively.	0	0	0	1	10	**11**	5	5	.29
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	2	2	7	**11**	5	5	.78
Q13	More time was required to complete this course than I expected.	0	3	2	2	4	**11**	4	5	1.23
Q14	I was able to get the technical support I needed.	0	0	0	3	6	**9**	5	5	.47

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation		PSYC-2314 - 011IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	3	8	**11**	5	5	.45
Q16	Overall, I would recommend this course to other students.	0	0	0	2	9	**11**	5	5	.39
Q17	I put a lot of effort into this course.	0	1	0	2	8	**11**	5	5	.89

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information		PSYC-2314 - 011IN								
		Responses					**Course**			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	7	3	1	0	0	**11**	5	5	.66

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments		PSYC-2314 - 011IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	4	7	**11**	5	5	.48
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	2	9	**11**	5	5	.39

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

College of the Mainland Course Evaluation - SP23-3
S12023-3

College of the Mainland
Student Course Evaluation

Course:	PSYC-2314 011IN - Lifespan Growth & Development (080)	**Department:** PSYC
Responsible Faculty:	Lalanya Maldonado	**Responses / Expected:** 11 / 25 (44%)

Lalanya Maldonado

Instructor Questions		SD	D	N	A	SA	N	Med.	Mode	Std Dev
		Responses					**Individual**			
Q1	Instructor uses a variety of teaching techniques.	0	0	1	1	9	11	5	5	.62
Q2	Instructor uses examples and explanations to clarify material.	0	0	2	1	8	11	5	5	.78
Q3	Instructor demonstrates knowledge of the subject matter.	0	0	0	1	9	10	5	5	.30
Q4	This instructor requires me to be an active participant in class.	0	0	1	2	8	11	5	5	.64
Q5	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	3	0	8	11	5	5	.89
Q6	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	3	1	6	10	5	5	.90
Q7	The instructor shows respect for students.	0	0	0	1	10	11	5	5	.29
Q8	Instructor follows a course document, outline, or schedule.	0	0	0	0	11	11	5	5	0
Q9	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	2	9	11	5	5	.39
Q10	The instructor uses language that is clear and easy to understand.	0	0	0	0	10	10	5	5	0
Q11	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	7	8	5	5	.33

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Lalanya Maldonado

Online Instructor Questions		SD	D	N	A	SA	N	Med.	Mode	Std Dev
		Responses					**Individual**			
Q12	Instructor had the online course prepared and open on time.	0	0	0	0	11	11	5	5	0
Q13	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	0	11	11	5	5	0
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	0	10	10	5	5	0

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	PSYC-1300 021IN - Psychology for Success (098)	Department:	PSYC
Responsible Faculty:	Lalanya Maldonado	Responses / Expected:	13 / 22 (59.09%)
Focus:	**Overall Results**		

Course Questions

		PSYC-1300 - 021IN							
		Responses					**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	4	8	**12**	5	5	.47
Q2	The course objectives are clear.	0	0	1	3	8	**12**	5	5	.64
Q3	The required text is comprehensible.	0	0	0	3	9	**12**	5	5	.43
Q4	The required text was an important component of the course.	0	0	0	4	8	**12**	5	5	.47
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	5	7	**12**	5	5	.49
Q6	Exams reflect the course content and classroom experience.	0	0	0	3	6	**9**	5	5	.47
Q7	Grading procedures are easy to understand.	0	0	2	4	6	**12**	4.5	5	.75
Q8	I received feedback on my performance in a reasonable time frame.	0	0	1	6	5	**12**	4	4	.62

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Course Questions

		PSYC-1300 - 021IN							
		Responses					**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	Online course platform is easy to use.	0	0	1	5	7	**13**	5	5	.63
Q10	Online course platform is reliable.	0	0	0	8	5	**13**	4	4	.49
Q11	Online content is delivered effectively.	0	0	0	5	8	**13**	5	5	.49
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	4	3	5	**12**	4	5	.86
Q13	More time was required to complete this course than I expected.	0	3	4	3	3	**13**	3	3	1.08
Q14	I was able to get the technical support I needed.	0	0	1	5	5	**11**	4	4,5	.64

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation

		PSYC-1300 - 021IN							
		Responses					**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	2	0	4	7	**13**	5	5	1.05
Q16	Overall, I would recommend this course to other students.	1	0	2	3	7	**13**	5	5	1.17
Q17	I put a lot of effort into this course.	0	0	1	4	8	**13**	5	5	.63

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information

		PSYC-1300 - 021IN							
		Responses					**Course**		
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	7	3	3	0	0	**13**	5	5	.82

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments

		PSYC-1300 - 021IN							
		Responses					**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	1	0	0	4	7	**12**	5	5	1.11
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	1	0	0	4	8	**13**	5	5	1.08

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	PSYC-1300 021IN - Psychology for Success (098)		Department:	PSYC
Responsible Faculty:	Lalanya Maldonado		Responses / Expected:	13 / 22 (59.09%)

Instructor Questions		Lalanya Maldonado								
		Responses					**Individual**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor uses a variety of teaching techniques.	0	1	2	4	5	**12**	4	5	.95
Q2	Instructor uses examples and explanations to clarify material.	0	0	2	4	7	**13**	5	5	.74
Q3	Instructor demonstrates knowledge of the subject matter.	0	1	2	2	7	**12**	5	5	1.01
Q4	This instructor requires me to be an active participant in class.	0	0	0	3	10	**13**	5	5	.42
Q5	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	1	4	7	**12**	5	5	.65
Q6	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	1	5	7	**13**	5	5	.63
Q7	The instructor shows respect for students.	0	0	1	4	8	**13**	5	5	.63
Q8	Instructor follows a course document, outline, or schedule.	0	0	0	3	10	**13**	5	5	.42
Q9	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	3	2	1	7	**13**	5	5	1.27
Q10	The instructor uses language that is clear and easy to understand.	0	0	1	5	7	**13**	5	5	.63
Q11	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	2	1	4	**7**	5	5	.88

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Instructor Questions		Lalanya Maldonado								
		Responses					**Individual**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q12	Instructor had the online course prepared and open on time.	0	0	0	2	11	**13**	5	5	.36
Q13	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	2	11	**13**	5	5	.36
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	1	5	7	**13**	5	5	.63

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	PSYC-2301 022IN - General Psychology (080)	Department:	PSYC
Responsible Faculty:	Lalanya Maldonado	Responses / Expected:	13 / 21 (61.90%)
Focus:	**Overall Results**		

Course Questions		PSYC-2301 - 022IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	2	3	8	**13**	5	5	.75
Q2	The course objectives are clear.	0	1	1	3	8	**13**	5	5	.92
Q3	The required text is comprehensible.	0	0	2	4	7	**13**	5	5	.74
Q4	The required text was an important component of the course.	0	0	1	6	6	**13**	4	4,5	.62
Q5	Course assignments and exams are evaluated and graded fairly.	1	0	1	3	8	**13**	5	5	1.14
Q6	Exams reflect the course content and classroom experience.	0	0	1	5	7	**13**	5	5	.63
Q7	Grading procedures are easy to understand.	0	2	0	4	7	**13**	5	5	1.05
Q8	I received feedback on my performance in a reasonable time frame.	0	0	3	3	7	**13**	5	5	.82

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Course Questions		PSYC-2301 - 022IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	Online course platform is easy to use.	0	1	0	6	6	**13**	4	4,5	.82
Q10	Online course platform is reliable.	0	1	1	5	6	**13**	4	5	.89
Q11	Online content is delivered effectively.	0	0	2	5	6	**13**	4	5	.72
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	1	4	6	**11**	5	5	.66
Q13	More time was required to complete this course than I expected.	0	8	0	2	3	**13**	2	2	1.30
Q14	I was able to get the technical support I needed.	0	1	2	2	7	**12**	5	5	1.01

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation		PSYC-2301 - 022IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	1	1	2	9	**13**	5	5	.93
Q16	Overall, I would recommend this course to other students.	0	2	1	1	9	**13**	5	5	1.14
Q17	I put a lot of effort into this course.	0	0	0	3	10	**13**	5	5	.42

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information		PSYC-2301 - 022IN								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	6	7	0	0	0	**13**	4	4	.50

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments		PSYC-2301 - 022IN								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	9	4	**13**	4	4	.46
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	7	6	**13**	4	4	.50

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	PSYC-2301 022IN - General Psychology (080)	Department:	PSYC
Responsible Faculty:	Lalanya Maldonado	Responses / Expected:	13 / 21 (61.90%)

Instructor Questions		Lalanya Maldonado									
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	Instructor uses a variety of teaching techniques.	0	1	1	4	7	13	5	5	.91
Q2	Instructor uses examples and explanations to clarify material.	1	1	2	3	6	13	4	5	1.27
Q3	Instructor demonstrates knowledge of the subject matter.	0	0	3	3	7	13	5	5	.82
Q4	This instructor requires me to be an active participant in class.	0	0	1	3	9	13	5	5	.62
Q5	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	2	3	8	13	5	5	.75
Q6	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	1	2	3	7	13	5	5	.97
Q7	The instructor shows respect for students.	0	1	1	3	8	13	5	5	.92
Q8	Instructor follows a course document, outline, or schedule.	0	1	1	2	9	13	5	5	.93
Q9	This instructor explains material well through written documents and/or graphic presentation, in person or online.	1	2	0	4	6	13	4	5	1.33
Q10	The instructor uses language that is clear and easy to understand.	1	0	1	4	7	13	5	5	1.12
Q11	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	1	1	1	1	3	7	4	5	1.50

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Online Instructor Questions		Lalanya Maldonado									
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q12	Instructor had the online course prepared and open on time.	0	1	1	2	9	13	5	5	.93
Q13	The instructor answers questions within the time frame stated in the course syllabus.	0	1	2	2	8	13	5	5	.99
Q14	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	1	2	4	6	13	4	5	.95

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5