Course:	ENGL-1302 114CL - Composition II (010)	Department:	ENGL
Responsible Faculty:	James Tabor	Responses / Expected:	7 / 15 (46.67%)

Course Questions	ENGL-1302 - 114CL								
	Responses						Course		
	SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1 The material is presented in an organized manner.	0	0	1	0	6	7	5	5	.70
Q2 The course objectives are clear.	0	0	0	2	5	7	5	5	.45
Q3 The required text is comprehensible.	0	0	0	2	4	6	5	5	.47
Q4 The required text was an important component of the course.	0	0	0	1	6	7	5	5	.35
Q5 Course assignments and exams are evaluated and graded fairly.	0	0	1	1	5	7	5	5	.73
Q6 Exams reflect the course content and classroom experience.	0	0	0	1	5	6	5	5	.37
Q7 Grading procedures are easy to understand.	0	0	0	2	5	7	5	5	.45
Q8 I received feedback on my performance in a reasonable time frame.	0	0	1	2	4	7	5	5	.73

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation	ENGL-1302 - 114CL								
	Responses						Course		
	SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9 I have learned a great deal in this course.	0	0	0	2	5	7	5	5	.45
Q10 Overall, I would recommend this course to other students.	0	0	1	1	5	7	5	5	.73
Q11 I put a lot of effort into this course.	0	0	0	1	6	7	5	5	.35

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information	ENGL-1302 - 114CL								
	Responses						Course		
	A	B	C	D	F	N	Med.	Mode	Std Dev
Q12 What grade do you expect to receive in this course?	3	3	1	0	0	7	4	4,5	.70

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments	ENGL-1302 - 114CL								
	Responses						Course		
	SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13 I found this course evaluations system easy to use.	0	0	0	3	4	7	5	5	.49
Q14 Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	2	5	7	5	5	.45

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		James Tabor								
		Responses						Individual		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	Instructor is prepared and on time.	0	0	1	0	6	7	5	5	.70
Q16	Instructor uses a variety of teaching techniques.	0	1	0	2	3	6	4.5	5	1.07
Q17	Instructor uses examples and explanations to clarify material.	0	0	0	1	6	7	5	5	.35
Q18	Instructor demonstrates knowledge of the subject matter.	0	0	0	0	7	7	5	5	0
Q19	This instructor requires me to be an active participant in class.	0	0	2	0	5	7	5	5	.90
Q20	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	1	6	7	5	5	.35
Q21	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	0	5	5	5	5	0
Q22	The instructor shows respect for students.	0	0	0	1	6	7	5	5	.35
Q23	Instructor follows a course document, outline, or schedule.	0	0	0	1	6	7	5	5	.35
Q24	This instructor explains material well through verbal communication.	0	0	0	1	6	7	5	5	.35
Q25	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	2	5	7	5	5	.45
Q26	The instructor uses language that is clear and easy to understand.	0	0	1	0	6	7	5	5	.70
Q27	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	6	7	5	5	.35

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	ENGL-1302 311HY - Composition II (010)	Department:	ENGL
Responsible Faculty:	James Tabor	Responses / Expected:	5 / 10 (50%)

Course Questions — ENGL-1302 - 311HY

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	1	2	2	5	4	4,5	.75
Q2	The course objectives are clear.	0	1	1	1	2	5	4	5	1.17
Q3	The required text is comprehensible.	0	1	1	1	2	5	4	5	1.17
Q4	The required text was an important component of the course.	0	0	0	3	2	5	4	4	.49
Q5	Course assignments and exams are evaluated and graded fairly.	0	2	0	1	2	5	4	2,5	1.36
Q6	Exams reflect the course content and classroom experience.	0	0	2	1	2	5	4	3,5	.89
Q7	Grading procedures are easy to understand.	0	1	1	1	2	5	4	5	1.17
Q8	I received feedback on my performance in a reasonable time frame.	1	0	0	2	2	5	4	4,5	1.47
Q9	Course platform (Blackboard) is easy to use.	0	0	1	3	1	5	4	4	.63
Q10	Course platform (Blackboard) is reliable.	0	0	2	3	0	5	4	4	.49
Q11	Online content is delivered effectively.	0	0	1	3	1	5	4	4	.63
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	3	2	0	5	3	3	.49
Q13	More time was required to complete this course than I expected.	0	1	1	2	1	5	4	4	1.02
Q14	I was able to get the technical support I needed.	0	1	1	2	0	4	3.5	4	.83

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation — ENGL-1302 - 311HY

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	1	0	2	2	0	5	3	3,4	1.10
Q16	Overall, I would recommend this course to other students.	1	1	1	1	1	5	3	1,2,3,4,5	1.41
Q17	I put a lot of effort into this course.	0	1	1	2	1	5	4	4	1.02

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information — ENGL-1302 - 311HY

		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	3	2	0	0	0	5	5	5	.49

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments — ENGL-1302 - 311HY

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	1	2	2	5	4	4,5	.75
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	2	2	1	5	4	3,4	.75

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

| Instructor Questions | | James Tabor | | | | | | | | | |
| | | Responses | | | | | | Individual | | | |
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	2	0	1	2	5	4	2,5	1.36
Q22	Instructor uses a variety of teaching techniques.	1	0	1	2	1	5	4	4	1.36
Q23	Instructor uses examples and explanations to clarify material.	0	0	1	2	2	5	4	4,5	.75
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	1	1	3	5	5	5	.80
Q25	This instructor requires me to be an active participant in class.	1	0	1	2	1	5	4	4	1.36
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	1	0	0	3	1	5	4	4	1.36
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	2	3	0	5	4	4	.49
Q28	The instructor shows respect for students.	1	0	1	1	2	5	4	5	1.50
Q29	Instructor follows a course document, outline, or schedule.	0	0	2	2	1	5	4	3,4	.75
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	2	3	0	5	4	4	.49
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	1	1	1	2	5	4	5	1.17
Q32	The instructor uses language that is clear and easy to understand.	0	0	2	1	2	5	4	3,5	.89
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	1	1	0	3	5	5	5	1.26
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	1	0	0	4	0	5	4	4	1.20

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course: ENGL-1302 337IN - Composition II (010)	**Department:** ENGL
Responsible Faculty: James Tabor	**Responses / Expected:** 18 / 24 (75%)

Course Questions

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	9	9	**18**	4.5	4,5	.50
Q2	The course objectives are clear.	0	1	4	5	8	**18**	4	5	.94
Q3	The required text is comprehensible.	2	2	2	3	8	**17**	4	5	1.44
Q4	The required text was an important component of the course.	0	1	0	6	9	**16**	5	5	.79
Q5	Course assignments and exams are evaluated and graded fairly.	0	2	1	6	9	**18**	4.5	5	.98
Q6	Exams reflect the course content and classroom experience.	0	0	1	7	8	**16**	4.5	5	.61
Q7	Grading procedures are easy to understand.	1	1	3	5	8	**18**	4	5	1.15
Q8	I received feedback on my performance in a reasonable time frame.	1	2	0	5	10	**18**	5	5	1.21
Q9	Course platform (Blackboard) is easy to use.	0	0	0	8	10	**18**	5	5	.50
Q10	Course platform (Blackboard) is reliable.	0	0	0	8	10	**18**	5	5	.50
Q11	Online content is delivered effectively.	0	1	2	6	9	**18**	4.5	5	.87
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	1	1	0	8	8	**18**	4	4,5	1.07
Q13	More time was required to complete this course than I expected.	1	2	3	8	4	**18**	4	4	1.11
Q14	I was able to get the technical support I needed.	0	0	0	7	7	**14**	4.5	4,5	.50

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	2	2	5	9	**18**	4.5	5	1.01
Q16	Overall, I would recommend this course to other students.	0	2	2	7	7	**18**	4	4,5	.97
Q17	I put a lot of effort into this course.	0	0	0	6	12	**18**	5	5	.47

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information

		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	8	8	1	1	0	**18**	4	4,5	.80

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	6	12	**18**	5	5	.47
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	1	8	9	**18**	4.5	5	.60

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		James Tabor								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	2	0	5	11	18	5	5	.95
Q22	Instructor uses a variety of teaching techniques.	1	1	3	7	6	18	4	4	1.10
Q23	Instructor uses examples and explanations to clarify material.	1	1	2	3	11	18	5	5	1.18
Q24	Instructor demonstrates knowledge of the subject matter.	1	1	1	7	8	18	4	5	1.10
Q25	This instructor requires me to be an active participant in class.	0	0	1	8	9	18	4.5	5	.60
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	1	7	9	17	5	5	.61
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	1	7	9	17	5	5	.61
Q28	The instructor shows respect for students.	0	1	1	6	10	18	5	5	.83
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	8	10	18	5	5	.50
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	7	11	18	5	5	.49
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	3	2	4	9	18	4.5	5	1.13
Q32	The instructor uses language that is clear and easy to understand.	0	4	2	2	10	18	5	5	1.25
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	1	0	1	2	6	10	5	5	1.25
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	1	7	9	17	5	5	.61

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course: ENGL-1302 345IN - Composition II (010)	**Department:** ENGL
Responsible Faculty: James Tabor	**Responses / Expected:** 11 / 16 (68.75%)

Course Questions — ENGL-1302 - 345IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	1	0	6	4	11	4	4	.83
Q2	The course objectives are clear.	0	0	3	4	4	11	4	4,5	.79
Q3	The required text is comprehensible.	0	0	2	4	3	9	4	4	.74
Q4	The required text was an important component of the course.	0	0	1	5	3	9	4	4	.63
Q5	Course assignments and exams are evaluated and graded fairly.	0	3	1	6	1	11	4	4	.99
Q6	Exams reflect the course content and classroom experience.	0	0	0	7	1	8	4	4	.33
Q7	Grading procedures are easy to understand.	0	3	1	5	2	11	4	4	1.08
Q8	I received feedback on my performance in a reasonable time frame.	0	2	2	1	5	10	4.5	5	1.22
Q9	Course platform (Blackboard) is easy to use.	0	0	1	7	3	11	4	4	.57
Q10	Course platform (Blackboard) is reliable.	0	0	2	6	3	11	4	4	.67
Q11	Online content is delivered effectively.	0	0	0	8	3	11	4	4	.45
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	2	7	2	11	4	4	.60
Q13	More time was required to complete this course than I expected.	0	1	4	3	3	11	4	3	.96
Q14	I was able to get the technical support I needed.	0	0	2	4	2	8	4	4	.71

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation — ENGL-1302 - 345IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	1	0	1	4	5	11	4	5	1.16
Q16	Overall, I would recommend this course to other students.	1	0	2	5	3	11	4	4	1.11
Q17	I put a lot of effort into this course.	0	1	1	4	5	11	4	5	.94

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information — ENGL-1302 - 345IN

		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	3	5	3	0	0	11	4	4	.74

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments — ENGL-1302 - 345IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	1	8	2	11	4	4	.51
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	2	5	4	11	4	4	.72

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		James Tabor									
		Responses					Individual				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q21	Instructor had the online course prepared and open on time.	0	0	1	7	3	11	4	4	.57	
Q22	Instructor uses a variety of teaching techniques.	0	2	4	3	2	11	3	3	.99	
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	5	6	11	5	5	.50	
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	0	5	6	11	5	5	.50	
Q25	This instructor requires me to be an active participant in class.	0	0	1	5	5	11	4	4,5	.64	
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	7	4	11	4	4	.48	
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	3	2	5	10	4.5	5	.87	
Q28	The instructor shows respect for students.	0	0	1	5	5	11	4	4,5	.64	
Q29	Instructor follows a course document, outline, or schedule.	0	1	0	4	6	11	5	5	.88	
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	1	6	3	10	4	4	.60	
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	8	3	11	4	4	.45	
Q32	The instructor uses language that is clear and easy to understand.	0	0	2	5	4	11	4	4	.72	
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	3	2	1	6	3.5	3	.75	
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	2	7	1	10	4	4	.54	

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	ENGL-2311 001IN - Technical Writing (010)
Responsible Faculty:	James Tabor

Department:	ENGL
Responses / Expected:	7 / 11 (63.64%)

Course Questions — ENGL-2311 - 001IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	3	3	6	4.5	4,5	.50
Q2	The course objectives are clear.	0	0	0	4	2	6	4	4	.47
Q3	The required text is comprehensible.	0	0	0	3	3	6	4.5	4,5	.50
Q4	The required text was an important component of the course.	0	0	1	1	4	6	5	5	.76
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	4	2	6	4	4	.47
Q6	Exams reflect the course content and classroom experience.	0	0	0	2	3	5	5	5	.49
Q7	Grading procedures are easy to understand.	0	0	0	4	2	6	4	4	.47
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	3	3	6	4.5	4,5	.50
Q9	Course platform (Blackboard) is easy to use.	0	0	0	5	1	6	4	4	.37
Q10	Course platform (Blackboard) is reliable.	0	0	0	4	2	6	4	4	.47
Q11	Online content is delivered effectively.	0	0	0	4	2	6	4	4	.47
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	1	2	3	6	4.5	5	.75
Q13	More time was required to complete this course than I expected.	0	1	0	5	0	6	4	4	.75
Q14	I was able to get the technical support I needed.	0	0	0	5	0	5	4	4	0

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation — ENGL-2311 - 001IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	3	3	6	4.5	4,5	.50
Q16	Overall, I would recommend this course to other students.	0	0	0	4	2	6	4	4	.47
Q17	I put a lot of effort into this course.	0	0	0	3	3	6	4.5	4,5	.50

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information — ENGL-2311 - 001IN

		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	3	2	1	0	1	7	4	5	1.36

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments — ENGL-2311 - 001IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	5	1	6	4	4	.37
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	5	1	6	4	4	.37

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		James Tabor								
		Responses						Individual		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	0	0	4	3	7	4	4	.49
Q22	Instructor uses a variety of teaching techniques.	0	0	1	4	2	7	4	4	.64
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	2	5	7	5	5	.45
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	0	2	5	7	5	5	.45
Q25	This instructor requires me to be an active participant in class.	0	0	0	2	5	7	5	5	.45
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	2	5	7	5	5	.45
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	1	6	7	5	5	.35
Q28	The instructor shows respect for students.	0	0	0	2	5	7	5	5	.45
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	2	5	7	5	5	.45
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	3	4	7	5	5	.49
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	1	6	7	5	5	.35
Q32	The instructor uses language that is clear and easy to understand.	0	0	0	4	3	7	4	4	.49
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	1	1	4	6	5	5	.76
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	4	2	6	4	4	.47

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5