

Robert Castro

Summary Report

Term : Fall 2025 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
EDUC 1300 (022I2): EDUC-1300-022I2	A	18	3	16.67%
EDUC 1300 (211H1): EDUC-1300-211H1	B	18	16	88.89%
EDUC 1301 (105H3): EDUC-1301-105H3	C	18	7	38.89%
EDUC 1301 (205H3): EDUC-1301-205H3	D	17	7	41.18%
EDUC 2301 (001I3): EDUC-2301-001I3	E	17	5	29.41%
TECA 1354 (021I2): TECA-1354-021I2	F	23	6	26.09%
Overall		111	44	39.64%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor uses examples and explanations to clarify material.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor requires me to</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

be an active participant in class.

B	81.25% (13)	12.5% (2)	6.25% (1)	0% (0)	0% (0)	4.75	0.56	0	16
C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	68.75% (11)	25% (4)	6.25% (1)	0% (0)	0% (0)	4.63	0.6	0	16
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

consultation
with students.

D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
E	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course document, outline, or schedule.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	81.25% (13)	18.75% (3)	0% (0)	0% (0)	0% (0)	4.81	0.39	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	81.25% (13)	18.75% (3)	0% (0)	0% (0)	0% (0)	4.81	0.39	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor uses language that is clear and easy to understand.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The material is presented in an organized manner.</i>	A	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	B	87.5% (14)	6.25% (1)	0% (0)	6.25% (1)	0% (0)	4.75	0.75	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course objectives are clear.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	81.25% (13)	12.5% (2)	6.25% (1)	0% (0)	0% (0)	4.75	0.56	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	87.5% (14)	0% (0)	12.5% (2)	0% (0)	0% (0)	4.75	0.66	0	16

C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text was an important component of the course.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	75% (12)	18.75% (3)	6.25% (1)	0% (0)	0% (0)	4.69	0.58	0	16
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	E	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	93.75% (15)	6.25% (1)	0% (0)	0% (0)	0% (0)	4.94	0.24	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

								<i>Did</i>	
						<i>Mean</i>	<i>Standard</i>	<i>Not</i>	<i>Total</i>
							<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>Exams reflect the course content and classroom experience.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	87.5% (14)	0% (0)	12.5% (2)	0% (0)	4.75	0.66	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	4.86	0.35	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	4.67	0.47	0	6

								<i>Did</i>	
						<i>Mean</i>	<i>Standard</i>	<i>Not</i>	<i>Total</i>
							<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>Grading procedures are easy to understand.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	81.25% (13)	18.75% (3)	0% (0)	0% (0)	4.81	0.39	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	4.86	0.35	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I received feedback on my performance in a reasonable time frame.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	75% (12)	25% (4)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	B	68.75% (11)	25% (4)	6.25% (1)	0% (0)	0% (0)	4.63	0.6	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Overall, I would</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

recommend
this course to
other
students.

B	81.25% (13)	12.5% (2)	6.25% (1)	0% (0)	0% (0)	4.75	0.56	0	16
C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	B	50% (8)	43.75% (7)	6.25% (1)	0% (0)	0% (0)	4.44	0.61	0	16
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	E	60% (3)	0% (0)	40% (2)	0% (0)	0% (0)	4.2	0.98	0	5
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		A	B	C	D	F	Did Not Answer	Total Responses
<i>What grade do you expect to receive in this course?</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	0	3
	B	56.25% (9)	37.5% (6)	6.25% (1)	0% (0)	0% (0)	0	16
	C	28.57% (2)	71.43% (5)	0% (0)	0% (0)	0% (0)	0	7

D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	0	7
E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	0	5
F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	0	6

									<i>Did</i>	
									<i>Not</i>	<i>Total</i>
							<i>Mean</i>	<i>Standard</i>	<i>Answer</i>	<i>Responses</i>
								<i>Deviation</i>		
<i>Instructor is prepared and on time.</i>	B	87.5% (14)	6.25% (1)	6.25% (1)	0% (0)	0% (0)	4.81	0.53	0	16
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

									<i>Did</i>	
									<i>Not</i>	<i>Total</i>
							<i>Mean</i>	<i>Standard</i>	<i>Answer</i>	<i>Responses</i>
								<i>Deviation</i>		
<i>This instructor explains material well through verbal communication.</i>	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

								<i>Did</i>		
								<i>Not</i>	<i>Total</i>	
						<i>Mean</i>	<i>Standard</i>	<i>Answer</i>	<i>Responses</i>	
							<i>Deviation</i>			
<i>Instructor had the online course prepared and open on time.</i>	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	B	81.25% (13)	18.75% (3)	0% (0)	0% (0)	0% (0)	4.81	0.39	0	16
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	B	87.5% (14)	12.5% (2)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	16
	C	85.71% (6)	0% (0)	14.29% (1)	0% (0)	0% (0)	4.71	0.7	0	7
	D	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	B	62.5% (10)	25% (4)	12.5% (2)	0% (0)	0% (0)	4.5	0.71	0	16
	C	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	B	62.5% (10)	25% (4)	12.5% (2)	0% (0)	0% (0)	4.5	0.71	0	16
	C	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7

	D	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	B	81.25% (13)	12.5% (2)	6.25% (1)	0% (0)	0% (0)	4.75	0.56	0	16
	C	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to- student and student to faculty interaction and collaboration.</i>	B	81.25% (13)	18.75% (3)	0% (0)	0% (0)	0% (0)	4.81	0.39	0	16
	C	57.14% (4)	28.57% (2)	14.29% (1)	0% (0)	0% (0)	4.43	0.73	0	7
	D	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	B	31.25% (5)	6.25% (1)	18.75% (3)	43.75% (7)	0% (0)	3.25	1.3	0	16
	C	57.14% (4)	28.57% (2)	14.29% (1)	0% (0)	0% (0)	4.43	0.73	0	7
	D	28.57% (2)	14.29% (1)	14.29% (1)	42.86% (3)	0% (0)	3.29	1.28	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the</i>	B	62.5% (10)	12.5% (2)	18.75% (3)	6.25% (1)	0% (0)	4.31	0.98	0	16

<i>technical support I needed.</i>	C	71.43% (5)	0% (0)	28.57% (2)	0% (0)	0% (0)	4.43	0.9	0	7
	D	57.14% (4)	28.57% (2)	0% (0)	14.29% (1)	0% (0)	4.29	1.03	0	7
<i>Instructor had the online course prepared and open on time.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Online course platform is easy to use.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>More time was required to complete this course than I expected.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	40% (2)	0% (0)	0% (0)	40% (2)	20% (1)	3	1.67	0	5
	F	33.33% (2)	0% (0)	16.67% (1)	16.67% (1)	33.33% (2)	2.83	1.67	0	6

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>I was able to get the technical support I needed.</i>	A	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	E	60% (3)	0% (0)	40% (2)	0% (0)	0% (0)	4.2	0.98	0	5
	F	50% (3)	16.67% (1)	33.33% (2)	0% (0)	0% (0)	4.17	0.9	0	6