

Andrew Gregory

Summary Report  
Term : Summer 2025 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
ACCT 2301 (01114): ACCT-2301-01114	A	18	4	22.22%
BCIS 1305 (01114): BCIS-1305-01114	B	20	3	15%
BCIS 1305 (02115): BCIS-1305-02115	C	19	3	15.79%
BUSI 1301 (07117): BUSI-1301-07117	D	10	1	10%
POFT 1321 (02115): POFT-1321-02115	E	20	5	25%
Overall		87	16	18.39%

							Did			
							Standard	Not	Total	
							Mean	Answer	Responses	
							Deviation			
Instructor uses a variety of teaching techniques.	A	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	5	0	0	4
	B	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	C	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4	0	0	3
	E	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

							Did			
							Standard	Not	Total	
							Mean	Answer	Responses	
							Deviation			

<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	4	0	0	3
	<b>E</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
	<b>C</b>	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	4	0	0	3
	<b>E</b>	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>E</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
	<b>E</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>The material is presented in an organized manner.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course objectives are clear.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The required text is comprehensible.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The required text was an important component of the course.</i>	<b>A</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Grading procedures are easy to understand.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

									<i>Did Not Answer</i>	<i>Total Responses</i>	
							<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
							<i>Mean</i>	<i>Standard Deviation</i>			
<i>I put a lot of effort into this course.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4	
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3	
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3	
	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5	

							<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>A</i>	<i>B</i>	<i>C</i>	<i>D</i>	<i>F</i>		
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	0	3
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	0	3
	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	0	5

									<i>Did Not Answer</i>	<i>Total Responses</i>
							<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>
							<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	



<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>E</b>	20% (1)	40% (2)	40% (2)	0% (0)	0% (0)	3.8	0.75	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>Online course platform is easy to use.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>A</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>A</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>B</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	0% (0)	100% (5)	0% (0)	0% (0)	0% (0)	4	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>A</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>B</b>	33.33% (1)	0% (0)	0% (0)	66.67% (2)	0% (0)	3	1.41	0	3
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>E</b>	0% (0)	40% (2)	40% (2)	20% (1)	0% (0)	3.2	0.75	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>A</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>B</b>	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)	3.67	0.94	0	3
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>E</b>	0% (0)	60% (3)	40% (2)	0% (0)	0% (0)	3.6	0.49	0	5

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