

<b>Course:</b>	PSYC-1300 012IN - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	18 / 24 (75%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-1300 - 012IN									
		Responses					Course				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q1	The material is presented in an organized manner.	1	0	0	4	13	18	5	5	.96	
Q2	The course objectives are clear.	1	0	1	4	12	18	5	5	1.01	
Q3	The required text is comprehensible.	1	0	0	4	13	18	5	5	.96	
Q4	The required text was an important component of the course.	1	0	1	4	12	18	5	5	1.01	
Q5	Course assignments and exams are evaluated and graded fairly.	1	0	0	4	13	18	5	5	.96	
Q6	Exams reflect the course content and classroom experience.	1	0	0	2	12	15	5	5	1.02	
Q7	Grading procedures are easy to understand.	1	0	0	4	13	18	5	5	.96	
Q8	I received feedback on my performance in a reasonable time frame.	1	0	0	3	14	18	5	5	.95	
Q9	Course platform (Blackboard) is easy to use.	1	0	1	5	10	17	5	5	1.03	
Q10	Course platform (Blackboard) is reliable.	1	0	1	4	11	17	5	5	1.03	
Q11	Online content is delivered effectively.	1	0	0	4	13	18	5	5	.96	
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	1	0	1	5	11	18	5	5	1.01	
Q13	More time was required to complete this course than I expected.	3	4	4	1	6	18	3	5	1.50	
Q14	I was able to get the technical support I needed.	1	0	1	2	9	13	5	5	1.15	

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-1300 - 012IN									
		Responses					Course				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q15	I have learned a great deal in this course.	0	0	0	5	13	18	5	5	.45	
Q16	Overall, I would recommend this course to other students.	0	0	0	6	12	18	5	5	.47	
Q17	I put a lot of effort into this course.	0	0	1	7	10	18	5	5	.60	

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-1300 - 012IN									
		Responses					Course				
		A	B	C	D	F	N	Med.	Mode	Std Dev	
Q18	What grade do you expect to receive in this course?	12	4	2	0	0	18	5	5	.68	

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-1300 - 012IN									
		Responses					Course				
		SD	D	N	A	SA	N	Med.	Mode	Std Dev	
Q19	I found this course evaluations system easy to use.	0	0	0	6	12	18	5	5	.47	
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	1	3	3	10	17	5	5	.96	

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 012IN - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	18 / 24 (75%)

Instructor Questions		Lawanda Morales								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor had the online course prepared and open on time.	1	0	0	4	13	<b>18</b>	5	5	.96
<b>Q2</b>	Instructor uses a variety of teaching techniques.	1	0	1	3	13	<b>18</b>	5	5	1.01
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	1	0	0	3	14	<b>18</b>	5	5	.95
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	1	0	0	3	14	<b>18</b>	5	5	.95
<b>Q5</b>	This instructor requires me to be an active participant in class.	1	0	0	4	13	<b>18</b>	5	5	.96
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	1	0	2	3	11	<b>17</b>	5	5	1.08
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	1	0	0	2	13	<b>16</b>	5	5	.99
<b>Q8</b>	The instructor shows respect for students.	1	0	0	4	13	<b>18</b>	5	5	.96
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	1	0	0	3	14	<b>18</b>	5	5	.95
<b>Q10</b>	The instructor answers questions within the time frame stated in the course syllabus.	1	0	0	4	12	<b>17</b>	5	5	.98
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	1	0	0	4	13	<b>18</b>	5	5	.96
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	1	0	0	4	13	<b>18</b>	5	5	.96
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	1	0	1	1	10	<b>13</b>	5	5	1.15
<b>Q14</b>	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	1	0	0	3	14	<b>18</b>	5	5	.95

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 102CL - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	20 / 25 (80%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-1300 - 102CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	2	18	20	5	5	.30
Q2	The course objectives are clear.	0	0	0	0	20	20	5	5	0
Q3	The required text is comprehensible.	0	0	0	4	16	20	5	5	.40
Q4	The required text was an important component of the course.	0	0	0	2	18	20	5	5	.30
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	2	18	20	5	5	.30
Q6	Exams reflect the course content and classroom experience.	0	0	2	2	14	18	5	5	.67
Q7	Grading procedures are easy to understand.	0	0	1	4	15	20	5	5	.56
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	3	17	20	5	5	.36

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-1300 - 102CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	1	2	16	19	5	5	.52
Q10	Overall, I would recommend this course to other students.	0	0	3	0	17	20	5	5	.71
Q11	I put a lot of effort into this course.	0	0	4	5	11	20	5	5	.79

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-1300 - 102CL								
		Responses						Course		
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	8	10	2	0	0	20	4	4	.64

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-1300 - 102CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	1	7	12	20	5	5	.59
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	3	7	10	20	4.5	5	.73

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 102CL - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	20 / 25 (80%)

Instructor Questions		Lawanda Morales								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	0	0	0	0	20	20	5	5	0
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	0	0	3	17	20	5	5	.36
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	0	1	19	20	5	5	.22
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	0	0	20	20	5	5	0
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	0	2	0	18	20	5	5	.60
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	1	19	20	5	5	.22
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	3	16	19	5	5	.36
<b>Q8</b>	The instructor shows respect for students.	0	0	0	2	18	20	5	5	.30
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	0	0	20	20	5	5	0
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	0	0	20	20	5	5	0
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	2	0	18	20	5	5	.60
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	0	0	20	20	5	5	0
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	2	18	20	5	5	.30

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 103CL - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	10 / 23 (43.48%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-1300 - 103CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	1	9	10	5	5	.30
Q2	The course objectives are clear.	0	0	0	2	8	10	5	5	.40
Q3	The required text is comprehensible.	0	0	1	3	6	10	5	5	.67
Q4	The required text was an important component of the course.	0	0	0	4	6	10	5	5	.49
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	1	1	8	10	5	5	.64
Q6	Exams reflect the course content and classroom experience.	0	0	1	2	6	9	5	5	.68
Q7	Grading procedures are easy to understand.	0	0	0	2	8	10	5	5	.40
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	8	10	5	5	.40

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-1300 - 103CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	0	2	8	10	5	5	.40
Q10	Overall, I would recommend this course to other students.	0	0	0	1	9	10	5	5	.30
Q11	I put a lot of effort into this course.	0	1	0	4	5	10	4.5	5	.90

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-1300 - 103CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	5	3	1	1	0	10	4.5	5	.98

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-1300 - 103CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	0	2	8	10	5	5	.40
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	1	5	4	10	4	4	.64

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 103CL - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	10 / 23 (43.48%)

Instructor Questions		Lawanda Morales								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	0	0	0	0	10	10	5	5	0
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	0	0	2	7	9	5	5	.42
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	0	1	9	10	5	5	.30
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	0	2	8	10	5	5	.40
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	0	0	3	7	10	5	5	.46
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	2	8	10	5	5	.40
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	1	2	7	10	5	5	.66
<b>Q8</b>	The instructor shows respect for students.	0	0	0	2	8	10	5	5	.40
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	0	2	8	10	5	5	.40
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	0	2	8	10	5	5	.40
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	2	8	10	5	5	.40
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	0	2	8	10	5	5	.40
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	3	7	10	5	5	.46

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 105CL - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	15 / 24 (62.50%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-1300 - 105CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	5	10	15	5	5	.47
Q2	The course objectives are clear.	0	0	0	7	8	15	5	5	.50
Q3	The required text is comprehensible.	0	0	2	5	8	15	5	5	.71
Q4	The required text was an important component of the course.	0	0	2	4	9	15	5	5	.72
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	5	10	15	5	5	.47
Q6	Exams reflect the course content and classroom experience.	0	0	1	4	7	12	5	5	.65
Q7	Grading procedures are easy to understand.	0	0	0	5	10	15	5	5	.47
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	7	8	15	5	5	.50

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-1300 - 105CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	1	7	7	15	4	4,5	.61
Q10	Overall, I would recommend this course to other students.	0	0	1	8	6	15	4	4	.60
Q11	I put a lot of effort into this course.	0	0	7	3	5	15	4	3	.88

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-1300 - 105CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	3	8	3	0	0	14	4	4	.65

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-1300 - 105CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	1	6	8	15	5	5	.62
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	2	5	8	15	5	5	.71

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-1300 105CL - Psychology for Success (098)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	15 / 24 (62.50%)

Instructor Questions		Lawanda Morales								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	1	0	0	4	10	15	5	5	1.02
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	0	2	8	5	15	4	4	.65
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	0	6	9	15	5	5	.49
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	0	4	11	15	5	5	.44
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	0	0	5	10	15	5	5	.47
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	4	11	15	5	5	.44
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	8	6	14	4	4	.49
<b>Q8</b>	The instructor shows respect for students.	0	0	0	4	11	15	5	5	.44
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	0	6	9	15	5	5	.49
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	0	5	10	15	5	5	.47
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	4	11	15	5	5	.44
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	0	4	11	15	5	5	.44
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	1	5	9	15	5	5	.62

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5



<b>Course:</b>	PSYC-2301 101CL - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	11 / 17 (64.71%)
<b>Focus:</b>	Overall Results		

Course Questions		PSYC-2301 - 101CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	0	11	11	5	5	0
Q2	The course objectives are clear.	0	0	0	1	10	11	5	5	.29
Q3	The required text is comprehensible.	0	0	0	1	10	11	5	5	.29
Q4	The required text was an important component of the course.	0	0	1	0	10	11	5	5	.57
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	0	11	11	5	5	0
Q6	Exams reflect the course content and classroom experience.	0	0	0	1	10	11	5	5	.29
Q7	Grading procedures are easy to understand.	0	0	0	0	11	11	5	5	0
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	0	11	11	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation		PSYC-2301 - 101CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q9	I have learned a great deal in this course.	0	0	0	0	11	11	5	5	0
Q10	Overall, I would recommend this course to other students.	0	0	0	0	11	11	5	5	0
Q11	I put a lot of effort into this course.	0	0	0	0	11	11	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information		PSYC-2301 - 101CL								
		Responses					Course			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q12	What grade do you expect to receive in this course?	7	4	0	0	0	11	5	5	.48

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments		PSYC-2301 - 101CL								
		Responses					Course			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q13	I found this course evaluations system easy to use.	0	0	0	2	9	11	5	5	.39
Q14	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	1	10	11	5	5	.29

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

<b>Course:</b>	PSYC-2301 101CL - General Psychology (080)	<b>Department:</b>	PSYC
<b>Responsible Faculty:</b>	Lawanda Morales	<b>Responses / Expected:</b>	11 / 17 (64.71%)

Instructor Questions		Lawanda Morales								
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
<b>Q1</b>	Instructor is prepared and on time.	0	0	0	0	11	11	5	5	0
<b>Q2</b>	Instructor uses a variety of teaching techniques.	0	0	0	0	11	11	5	5	0
<b>Q3</b>	Instructor uses examples and explanations to clarify material.	0	0	0	0	11	11	5	5	0
<b>Q4</b>	Instructor demonstrates knowledge of the subject matter.	0	0	0	0	11	11	5	5	0
<b>Q5</b>	This instructor requires me to be an active participant in class.	0	0	1	1	9	11	5	5	.62
<b>Q6</b>	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	2	9	11	5	5	.39
<b>Q7</b>	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	1	10	11	5	5	.29
<b>Q8</b>	The instructor shows respect for students.	0	0	0	0	11	11	5	5	0
<b>Q9</b>	Instructor follows a course document, outline, or schedule.	0	0	0	0	11	11	5	5	0
<b>Q10</b>	This instructor explains material well through verbal communication.	0	0	0	1	10	11	5	5	.29
<b>Q11</b>	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	1	10	11	5	5	.29
<b>Q12</b>	The instructor uses language that is clear and easy to understand.	0	0	0	0	11	11	5	5	0
<b>Q13</b>	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	0	11	11	5	5	0

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5