

# Sheena Abernathy

## Summary Report

Term : Fall 2024 Semester

### Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
<b>BIOL 1408 (103H2): BIOL-1408-103H2</b>	<b>A</b>	9	5	55.56%
<b>BIOL 1409 (00112): BIOL-1409-00112</b>	<b>B</b>	21	13	61.9%
<b>GEOL 1405 (101C3): GEOL-1405-101C3</b>	<b>C</b>	23	11	47.83%
Overall		53	29	54.72%

						Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
		Strongly Agree	Agree	Undecided	Disagree					
<i>Instructor uses a variety of teaching techniques.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	69.23% (9)	30.77% (4)	0% (0)	0% (0)	0% (0)	4.69	0.46	0	13
	<b>C</b>	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11

						Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
		Strongly Agree	Agree	Undecided	Disagree					
<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>B</b>	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	<b>C</b>	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11

						Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
		Strongly Agree	Agree	Undecided	Disagree					

<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	<b>C</b>	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	61.54% (8)	38.46% (5)	0% (0)	0% (0)	0% (0)	4.62	0.49	0	13
	<b>C</b>	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	61.54% (8)	38.46% (5)	0% (0)	0% (0)	0% (0)	4.62	0.49	0	13
	<b>C</b>	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13

	<b>C</b>	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	53.85% (7)	38.46% (5)	7.69% (1)	0% (0)	0% (0)	4.46	0.63	0	13
	<b>C</b>	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>B</b>	69.23% (9)	30.77% (4)	0% (0)	0% (0)	0% (0)	4.69	0.46	0	13
	<b>C</b>	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13

	<b>C</b>	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
	<b>B</b>	69.23% (9)	30.77% (4)	0% (0)	0% (0)	0% (0)	4.69	0.46	0	13
	<b>C</b>	90.91% (10)	9.09% (1)	0% (0)	0% (0)	0% (0)	4.91	0.29	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The material is presented in an organized manner.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>B</b>	61.54% (8)	38.46% (5)	0% (0)	0% (0)	0% (0)	4.62	0.49	0	13
	<b>C</b>	54.55% (6)	45.45% (5)	0% (0)	0% (0)	0% (0)	4.55	0.5	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course objectives are clear.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	<b>C</b>	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The required text is comprehensible.</i>	<b>A</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	<b>B</b>	69.23% (9)	30.77% (4)	0% (0)	0% (0)	0% (0)	4.69	0.46	0	13
	<b>C</b>	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The required text was an important component of the course.</i>	<b>A</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	<b>B</b>	61.54% (8)	30.77% (4)	7.69% (1)	0% (0)	0% (0)	4.54	0.63	0	13
	<b>C</b>	54.55% (6)	36.36% (4)	9.09% (1)	0% (0)	0% (0)	4.45	0.66	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>B</b>	53.85% (7)	46.15% (6)	0% (0)	0% (0)	0% (0)	4.54	0.5	0	13
	<b>C</b>	63.64% (7)	27.27% (3)	0% (0)	9.09% (1)	0% (0)	4.45	0.89	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>B</b>	53.85% (7)	38.46% (5)	7.69% (1)	0% (0)	0% (0)	4.46	0.63	0	13

<b>C</b>	45.45% (5)	45.45% (5)	9.09% (1)	0% (0)	0% (0)	4.36	0.64	0	11
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Grading procedures are easy to understand.</i>	<b>A</b>	80% (4)	0% (0)	0% (0)	0% (0)	20% (1)	4.2	1.6	0	5
	<b>B</b>	53.85% (7)	46.15% (6)	0% (0)	0% (0)	0% (0)	4.54	0.5	0	13
	<b>C</b>	54.55% (6)	36.36% (4)	0% (0)	9.09% (1)	0% (0)	4.36	0.88	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	61.54% (8)	38.46% (5)	0% (0)	0% (0)	0% (0)	4.62	0.49	0	13
	<b>C</b>	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	38.46% (5)	53.85% (7)	7.69% (1)	0% (0)	0% (0)	4.31	0.61	0	13
	<b>C</b>	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	69.23% (9)	15.38% (2)	7.69% (1)	7.69% (1)	0% (0)	4.46	0.93	0	13
	<b>C</b>	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I put a lot of effort into this course.</i>	<b>A</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	<b>B</b>	61.54% (8)	38.46% (5)	0% (0)	0% (0)	0% (0)	4.62	0.49	0	13
	<b>C</b>	54.55% (6)	45.45% (5)	0% (0)	0% (0)	0% (0)	4.55	0.5	0	11

		<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	0% (0)	60% (3)	20% (1)	20% (1)	0% (0)	0	5
	<b>B</b>	15.38% (2)	38.46% (5)	46.15% (6)	0% (0)	0% (0)	0	13
	<b>C</b>	27.27% (3)	45.45% (5)	18.18% (2)	0% (0)	9.09% (1)	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor is prepared and on time.</i>	<b>C</b>	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The instructor explains material well through verbal communication.</i>	<b>C</b>	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor is prepared and on time.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through verbal communication.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>



<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>A</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>A</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>Online content is delivered effectively.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>Instructor had the online course prepared and open on time.</i>	<b>B</b>	84.62% (11)	15.38% (2)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	13
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>B</b>	53.85% (7)	46.15% (6)	0% (0)	0% (0)	0% (0)	4.54	0.5	0	13

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>B</b>	61.54% (8)	23.08% (3)	15.38% (2)	0% (0)	0% (0)	4.46	0.75	0	13

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>B</b>	61.54% (8)	30.77% (4)	7.69% (1)	0% (0)	0% (0)	4.54	0.63	0	13

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>Online course platform is reliable.</i>	<b>B</b>	53.85% (7)	46.15% (6)	0% (0)	0% (0)	0% (0)	4.54	0.5	0	13
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>B</b>	61.54% (8)	30.77% (4)	7.69% (1)	0% (0)	0% (0)	4.54	0.63	0	13
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>B</b>	46.15% (6)	38.46% (5)	15.38% (2)	0% (0)	0% (0)	4.31	0.72	0	13
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>B</b>	53.85% (7)	23.08% (3)	7.69% (1)	15.38% (2)	0% (0)	4.15	1.1	0	13
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>B</b>	46.15% (6)	38.46% (5)	15.38% (2)	0% (0)	0% (0)	4.31	0.72	0	13
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

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