Kristi Kelley

Summary Report Term: Fall 2023 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
MATH 0306 (237CL): MATH-0306-237CL	Α	15	10	66.67%
MATH 1314 (108CL): MATH-1314-108CL	В	18	13	72.22%
MATH 1342 (037IN): MATH-1342-037IN	С	13	8	61.54%
MATH 1342 (101CL): MATH-1342-101CL	D	22	14	63.64%
MATH 1342 (103CL): MATH-1342-103CL	E	22	14	63.64%
MATH 1342 (237CL): MATH-1342-237CL	F	15	11	73.33%
Overall		105	70	66.67%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	Α	90% (9)	0% (0)	10% (1)	0% (0)	0% (0)	4.8	0.6	0	10
,	В	53.85% (7)	30.77% (4)	0% (0)	15.38% (2)	0% (0)	4.23	1.05	0	13
	С	87.5% (7)	0% (0)	12.5% (1)	0% (0)	0% (0)	4.75	0.66	0	8
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	E	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14

F 90.91% 0% 0% (10) (0)	9.09% 0% (1) (0)	4.73 0.86 0	11
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses examples and explanations to	A	90% (9)	0% (0)	0% (0)	10% (1)	0% (0)	4.7	0.9	0	10
clarify material.	В	69.23% (9)	30.77% (4)	0% (0)	0% (0)	0% (0)	4.69	0.46	0	13
	С	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	D	92.86% (13)	0% (0)	7.14% (1)	0% (0)	0% (0)	4.86	0.52	0	14
	E	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	F	72.73% (8)	18.18% (2)	0% (0)	9.09% (1)	0% (0)	4.55	0.89	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor demonstrates knowledge of the	Α	90% (9)	0% (0)	0% (0)	10%	0% (0)	4.7	0.9	0	10
subject matter.	В	76.92% (10)	23.08%	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	С	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	D	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

This instructor requires me to be an active participant in	Α	80% (8)	10% (1)	0% (0)	10% (1)	0% (0)	4.6	0.92	0	10
class.	В	76.92% (10)	15.38% (2)	7.69% (1)	0% (0)	0% (0)	4.69	0.61	0	13
	С	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	D	64.29% (9)	21.43% (3)	14.29% (2)	0% (0)	0% (0)	4.5	0.73	0	14
	E	71.43% (10)	14.29% (2)	14.29% (2)	0% (0)	0% (0)	4.57	0.73	0	14
	F	81.82% (9)	9.09% (1)	9.09% (1)	0% (0)	0% (0)	4.73	0.62	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor promotes an open atmosphere in discussions,	Α	90% (9)	0% (0)	10%	0% (0)	0% (0)	4.8	0.6	0	10
critiques, etc.	В	69.23% (9)	23.08%	0% (0)	7.69% (1)	0% (0)	4.54	0.84	0	13
	С	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	D	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
		Chuanali				Sava na de c		Standard	Did Not	Total
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Answer	Responses

The instructor was available (during office hours, by e-	Α	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
mail/chat, or by appointment) for consultation with	В	92.31% (12)	7.69% (1)	0% (0)	0% (0)	0% (0)	4.92	0.27	0	13
students.	c	87.5% (7)	0% (0)	0% (0)	12.5% (1)	0% (0)	4.63	0.99	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	78.57% (11)	7.14% (1)	14.29% (2)	0% (0)	0% (0)	4.64	0.72	0	14
	F	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor shows	_	90%	10%	0%	0%	0%	4.9	0.3	0	10
respect for students.	Α	(9)	(1)	(0)	(0)	(0)				
	_	76.92%	23.08%	0%	0%	0%	4.77	0.42	0	13
	В	(10)	(3)	(0)	(0)	(0)				
	_	75%	25%	0%	0%	0%	4.75	0.43	0	8
	С	(6)	(2)	(0)	(0)	(0)				
	_	100%	0%	0%	0%	0%	5	0	0	14
	D	(14)	(0)	(0)	(0)	(0)				
	_	100%	0%	0%	0%	0%	5	0	0	14
	E	(14)	(0)	(0)	(0)	(0)				
	_	81.82%	18.18%	0%	0%	0%	4.82	0.39	0	11
	F	(9)	(2)	(0)	(0)	(0)				
									Did	
		Strongly	_			Strongly		Standard	Not	Total
		Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Response

						Did	
Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	 Not Answer	Total Responses
				21311.81.00		 	

Instructor follows a course document, outline, or schedule.	Α	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
outime, or scriedure.	В	84.62% (11)	15.38% (2)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	13
	С	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	F	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains material well through written	Α	80% (8)	10% (1)	0% (0)	10% (1)	0% (0)	4.6	0.92	0	10
documents and/or graphic presentation, in person or online.	В	84.62% (11)	15.38% (2)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	13
,	С	75% (6)	12.5% (1)	12.5% (1)	0% (0)	0% (0)	4.63	0.7	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	F	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

The instructor uses language that is clear and easy to	A	70% (7)	20% (2)	0% (0)	10% (1)	0% (0)	4.5	0.92	0	10
understand.	В	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	С	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The material is presented in an organized manner.	Α	80% (8)	10% (1)	0% (0)	0% (0)	10%	4.5	1.2	0	10
organized marmer.	В	69.23% (9)	30.77% (4)	0% (0)	0% (0)	0% (0)	4.69	0.46	0	13
	C	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	D	85.71% (12)	7.14% (1)	7.14% (1)	0% (0)	0% (0)	4.79	0.56	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
									Did	
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	Total Responses

The course objectives	Α	80%	20%	0%	0%	0%	4.8	0.4	0	10
are clear.	A	(8)	(2)	(0)	(0)	(0)				
		76.92%	23.08%	0%	0%	0%	4.77	0.42	0	13
	В	(10)	(3)	(0)	(0)	(0)				
		62.5%	25%	12.5%	0%	0%	4.5	0.71	0	8
	С	(5)	(2)	(1)	(0)	(0)				
	_	78.57%	21.43%	0%	0%	0%	4.79	0.41	0	14
	D	(11)	(3)	(0)	(0)	(0)				
	_	85.71%	14.29%	0%	0%	0%	4.86	0.35	0	14
	E	(12)	(2)	(0)	(0)	(0)				
	_	81.82%	18.18%	0%	0%	0%	4.82	0.39	0	11
	F	(9)	(2)	(0)	(0)	(0)				

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text is comprehensible.	Α	70% (7)	20% (2)	0% (0)	10% (1)	0% (0)	4.5	0.92	0	10
	В	46.15% (6)	30.77% (4)	23.08%	0% (0)	0% (0)	4.23	0.8	0	13
	С	50% (4)	37.5% (3)	0% (0)	12.5% (1)	0% (0)	4.25	0.97	0	8
	D	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	72.73% (8)	9.09% (1)	18.18% (2)	0% (0)	0% (0)	4.55	0.78	0	11
		Strongly				Strongly		Standard	Did Not	Total

							Did	
Strongly	0	11 al ai al al	Dianama	Strongly		Standard		Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Kesponses

The required text was an important component of the	A	70% (7)	20% (2)	0% (0)	0% (0)	10% (1)	4.4	1.2	0	10
course.	В	61.54% (8)	15.38% (2)	23.08% (3)	0% (0)	0% (0)	4.38	0.84	0	13
	С	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	D	71.43% (10)	14.29% (2)	14.29% (2)	0% (0)	0% (0)	4.57	0.73	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	63.64% (7)	36.36% (4)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Course assignments and exams are evaluated and	Α	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
graded fairly.	В	92.31% (12)	7.69% (1)	0% (0)	0% (0)	0% (0)	4.92	0.27	0	13
	c	75% (6)	12.5% (1)	12.5% (1)	0% (0)	0% (0)	4.63	0.7	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	100% (14)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	14
	F	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
									Did	
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	Total Responses

Exams reflect the course content and classroom	Α	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
experience.	В	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	c	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	F	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Grading procedures are easy to understand.	A	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
arraci staria.	В	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	С	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	100% (14)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	14
	F	72.73% (8)	27.27% (3)	0% (0)	0% (0)	0% (0)	4.73	0.45	0	11
									Did	
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	Total Responses

I received feedback on my performance in a reasonable time	Α	80% (8)	10% (1)	0% (0)	0% (0)	10% (1)	4.5	1.2	0	10
frame.	В	76.92% (10)	23.08% (3)	0% (0)	0% (0)	0% (0)	4.77	0.42	0	13
	С	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	D	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	E	100% (14)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	14
	F	81.82% (9)	9.09% (1)	0% (0)	9.09% (1)	0% (0)	4.64	0.88	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I have learned a great deal in this course.	Α	80% (8)	10% (1)	0% (0)	0% (0)	10% (1)	4.5	1.2	0	10
	В	84.62% (11)	15.38% (2)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	13
	С	75% (6)	12.5% (1)	0% (0)	12.5% (1)	0% (0)	4.5	1	0	8
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	F	72.73% (8)	9.09% (1)	18.18% (2)	0% (0)	0% (0)	4.55	0.78	0	11
_		Chuanal				Chua mala		Standard	Did	Total
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	rotai Responses

Overall, I would recommend this course to other	Α	60% (6)	30% (3)	0% (0)	0% (0)	10% (1)	4.3	1.19	0	10
students.	В	69.23% (9)	15.38% (2)	15.38% (2)	0% (0)	0% (0)	4.54	0.75	0	13
	С	75% (6)	12.5% (1)	12.5% (1)	0% (0)	0% (0)	4.63	0.7	0	8
	D	71.43% (10)	14.29% (2)	14.29% (2)	0% (0)	0% (0)	4.57	0.73	0	14
	E	100% (14)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	14
	F	81.82% (9)	9.09% (1)	0% (0)	0% (0)	9.09% (1)	4.55	1.16	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Response:
	A			Undecided 0% (0)	Disagree 0% (0)		Mean		Not	
	A B	Agree 100%	Agree	0%	0%	Disagree 0%		Deviation	Not Answer	Responses
		Agree 100% (10) 69.23%	Agree 0% (0) 15.38%	0% (0) 15.38%	0% (0)	Disagree 0% (0) 0%	5	Deviation 0	Not Answer	Responses
	В	Agree 100% (10) 69.23% (9) 87.5%	0% (0) 15.38% (2) 0%	0% (0) 15.38% (2)	0% (0) 0% (0) 12.5%	Disagree 0% (0) 0% (0) 0% (0)	5 4.54	Deviation 0 0.75	Not Answer	10
I put a lot of effort into this course.	С	Agree 100% (10) 69.23% (9) 87.5% (7) 78.57%	Agree 0% (0) 15.38% (2) 0% (0) 14.29%	0% (0) 15.38% (2) 0% (0) 7.14%	0% (0) 0% (0) 12.5% (1)	Disagree 0% (0) 0% (0) 0% (0) 0% (0)	5 4.54 4.63	Deviation00.750.99	Not Answer 0 0 0	10 13 8

					Did Not	Total
Α	В	C	D	F	Answer	Responses

(0)

(0)

(0)

(1)

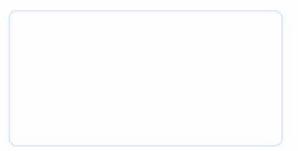
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What grade do you expect to receive in this course?	Α	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	0	10
	В	30.77% (4)	38.46% (5)	23.08% (3)	0% (0)	7.69% (1)	0	13
	С	50% (4)	0% (0)	50% (4)	0% (0)	0% (0)	0	8
	D	50% (7)	35.71% (5)	7.14% (1)	7.14% (1)	0% (0)	0	14
	E	57.14% (8)	28.57% (4)	7.14% (1)	0% (0)	7.14% (1)	0	14
	F	36.36% (4)	36.36% (4)	18.18% (2)	9.09% (1)	0% (0)	0	11

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
prepared and on time	A	90% (9)	0% (0)	0% (0)	0% (0)	10% (1)	4.6	1.2	0	10
	В	76.92% (10)	15.38% (2)	7.69% (1)	0% (0)	0% (0)	4.69	0.61	0	13
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	E	84.62% (11)	7.69% (1)	7.69% (1)	0% (0)	0% (0)	4.77	0.58	0	13
	F	81.82% (9)	9.09% (1)	0% (0)	9.09% (1)	0% (0)	4.64	0.88	0	11
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
troubleshoot or provides information on where to obtain technical assistance.		(7)	(0)	(1)	(0)	(0)				
Instructor helps	C	Strongly Agree 87.5%	Agree	Undecided 12.5%	Disagree	Strongly Disagree	Mean 4.75	Standard Deviation 0.66	Did Not Answer	Total Responses
The instructor answers questions within the time frame stated in the course syllabus.	C	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
		Strongly Agree		Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	С	50% (4)	37.5% (3)	0% (0)	12.5%	0% (0)	4.25	0.97	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	F	81.82% (9)	9.09% (1)	0% (0)	9.09%	0% (0)	4.64	0.88	0	11
	E	92.31% (12)	7.69% (1)	0% (0)	0% (0)	0% (0)	4.92	0.27	0	13
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
communication.	В	76.92% (10)	15.38% (2)	7.69% (1)	0% (0)	0% (0)	4.69	0.61	0	13
explains material well through verbal	Α	80% (8)	10% (1)	0% (0)	0% (0)	10% (1)	4.5	1.2	0	

Online course platform is easy to use.	С	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is reliable.	С	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered effectively.	С	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to-student and student to faculty interaction and collaboration.	С	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	С	37.5% (3)	37.5% (3)	12.5% (1)	12.5% (1)	0% (0)	4	1	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	С	62.5% (5)	12.5% (1)	12.5% (1)	12.5% (1)	0% (0)	4.25	1.09	0	8



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