

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
BCIS 1305 (111H1): BCIS-1305-111H1	A	20	5	25%
BCIS 1305 (121H2): BCIS-1305-121H2	B	20	4	20%
BCIS 1305 (122H2): BCIS-1305-122H2	C	19	4	21.05%
Overall		59	13	22.03%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	40% (2)	20% (1)	40% (2)	0% (0)	0% (0)	4	0.89	0	5
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	C	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses examples and explanations to clarify material.	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	C	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5
	<b>B</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>C</b>	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3.67	1.25	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>The instructor shows respect for students.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	1	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>The material is presented in an organized manner.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The course objectives are clear.</i>	<b>A</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The required text is comprehensible.</i>	<b>A</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The required text was an important component of the course.</i>	<b>A</b>	20% (1)	60% (3)	20% (1)	0% (0)	0% (0)	4	0.63	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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Course assignments and exams are evaluated and graded fairly.	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
Exams reflect the course content and classroom experience.	<b>A</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
Grading procedures are easy to understand.	<b>A</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
I received feedback on my performance in a reasonable time frame.	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>I have learned a great deal in this course.</i>	<b>A</b>	20% (1)	60% (3)	0% (0)	20% (1)	0% (0)	3.8	0.98	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	20% (1)	40% (2)	40% (2)	0% (0)	0% (0)	3.8	0.75	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>I put a lot of effort into this course.</i>	<b>A</b>	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>A</i>	<i>B</i>	<i>C</i>	<i>D</i>	<i>F</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	0	4
	<b>C</b>	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>Instructor is prepared and on time.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>This instructor explains material well through verbal communication.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	0% (0)	0% (0)	0% (0)	33.33% (1)	3.67	1.89	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>A</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	<b>B</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Online course platform is easy to use.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Online course platform is reliable.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Online content is delivered effectively.</i>	<b>A</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	<b>B</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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The course promoted student-to-student and student to faculty interaction and collaboration.	A	40% (2)	20% (1)	40% (2)	0% (0)	0% (0)	4	0.89	0	5
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	C	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	A	20% (1)	20% (1)	60% (3)	0% (0)	0% (0)	3.6	0.8	0	5
	B	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	C	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	A	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	C	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

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