

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
ACCT 2301 (011I1): ACCT-2301-011I1	A	14	3	21.43%
ACCT 2301 (021I2): ACCT-2301-021I2	B	17	1	5.88%
ACCT 2301 (111H1): ACCT-2301-111H1	C	18	4	22.22%
ACNT 1303 (011I1): ACNT-1303-011I1	D	14	1	7.14%
ACNT 1303 (111H1): ACNT-1303-111H1	E	11	4	36.36%
ACCT 2302 (121H2): ACCT-2302-121H2	--	10	0	0%
Overall		84	13	15.48%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	C	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	E	75% (3)	0% (0)	0% (0)	25% (1)	0% (0)	4.25	1.3	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses examples and explanations to clarify material.	A	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	C	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>E</b>	75% (3)	0% (0)	0% (0)	25% (1)	0% (0)	4.25	1.3	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	66.67% (2)	0% (0)	0% (0)	33.33% (1)	0% (0)	4	1.41	0	3
	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>E</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>E</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
									<i>Did</i>	
							<i>Mean</i>	<i>Standard</i>	<i>Not</i>	<i>Total</i>
								<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>The material is presented in an organized manner.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
									<i>Did</i>	
							<i>Mean</i>	<i>Standard</i>	<i>Not</i>	<i>Total</i>
								<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>The course objectives are clear.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
									<i>Did</i>	
							<i>Mean</i>	<i>Standard</i>	<i>Not</i>	<i>Total</i>
								<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>The required text is comprehensible.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
									<i>Did</i>	
							<i>Mean</i>	<i>Standard</i>	<i>Not</i>	<i>Total</i>
								<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>The required text was an important component of the course.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>E</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Grading procedures are easy to understand.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>E</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
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									<i>Did</i>	
		<i>Strongly</i>				<i>Strongly</i>		<i>Standard</i>	<i>Not</i>	<i>Total</i>
		<i>Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Disagree</i>	<i>Mean</i>	<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>I have learned a great deal in this course.</i>	<b>A</b>	66.67% (2)	0% (0)	0% (0)	0% (0)	33.33% (1)	3.67	1.89	0	3
	<b>C</b>	50% (2)	0% (0)	50% (2)	0% (0)	0% (0)	4	1	0	4
	<b>E</b>	75% (3)	0% (0)	0% (0)	25% (1)	0% (0)	4.25	1.3	0	4

									<i>Did</i>	
		<i>Strongly</i>				<i>Strongly</i>		<i>Standard</i>	<i>Not</i>	<i>Total</i>
		<i>Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Disagree</i>	<i>Mean</i>	<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	66.67% (2)	0% (0)	0% (0)	0% (0)	33.33% (1)	3.67	1.89	0	3
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>E</b>	75% (3)	0% (0)	0% (0)	0% (0)	25% (1)	4	1.73	0	4

									<i>Did</i>	
		<i>Strongly</i>				<i>Strongly</i>		<i>Standard</i>	<i>Not</i>	<i>Total</i>
		<i>Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Disagree</i>	<i>Mean</i>	<i>Deviation</i>	<i>Answer</i>	<i>Responses</i>
<i>I put a lot of effort into this course.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

							<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>A</i>	<i>B</i>	<i>C</i>	<i>D</i>	<i>F</i>		
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)	0	3
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	0	4

	<b>E</b>	0% (0)	100% (4)	0% (0)	0% (0)	0% (0)	0	4
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor is prepared and on time.</i>	<b>C</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
	<b>E</b>	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through verbal communication.</i>	<b>C</b>	50% (2)	0% (0)	50% (2)	0% (0)	0% (0)	4	1	0	4
	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>C</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>C</b>	50% (2)	0% (0)	50% (2)	0% (0)	0% (0)	4	1	0	4
	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>C</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4

	<b>E</b>	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>C</b>	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	<b>E</b>	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>C</b>	25% (1)	50% (2)	0% (0)	25% (1)	0% (0)	3.75	1.09	0	4
	<b>E</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>C</b>	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	<b>E</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>C</b>	25% (1)	50% (2)	0% (0)	25% (1)	0% (0)	3.75	1.09	0	4
	<b>E</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4



	<b>E</b>	75% (3)	0% (0)	0% (0)	0% (0)	25% (1)	4	1.73	0	4
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>C</b>	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	<b>E</b>	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>A</b>	66.67% (2)	0% (0)	0% (0)	33.33% (1)	0% (0)	4	1.41	0	3

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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Online course platform is reliable.	A	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered effectively.	A	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to-student and student to faculty interaction and collaboration.	A	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	A	33.33% (1)	0% (0)	0% (0)	66.67% (2)	0% (0)	3	1.41	0	3
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	A	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

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