

Robert Castro

Summary Report

Term : Spring 2025 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
EDUC 1300 (021I2): EDUC-1300-021I2	A	26	12	46.15%
EDUC 1300 (211H1): EDUC-1300-211H1	B	14	5	35.71%
EDUC 1301 (105H3): EDUC-1301-105H3	C	22	10	45.45%
EDUC 1301 (205H3): EDUC-1301-205H3	D	8	4	50%
EDUC 2301 (001I3): EDUC-2301-001I3	E	15	9	60%
TECA 1354 (011I1): TECA-1354-011I1	F	16	9	56.25%
Overall		101	49	48.51%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	66.67% (8)	33.33% (4)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	55.56% (5)	33.33% (3)	0% (0)	11.11% (1)	0% (0)	4.33	0.94	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor uses examples and explanations to clarify material.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	66.67% (6)	22.22% (2)	0% (0)	11.11% (1)	0% (0)	4.44	0.96	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	F	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor requires me to</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12

be an active participant in class.

B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
C	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
F	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	C	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	F	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for</i>	A	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
	B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	C	60% (6)	20% (2)	20% (2)	0% (0)	0% (0)	4.4	0.8	0	10

<i>consultation with students.</i>	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
<i>The instructor shows respect for students.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	C	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	F	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
<i>Instructor follows a course document, outline, or schedule.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	66.67% (8)	33.33% (4)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9

	F	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	66.67% (8)	33.33% (4)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9
	F	66.67% (6)	22.22% (2)	0% (0)	11.11% (1)	0% (0)	4.44	0.96	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor uses language that is clear and easy to understand.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9
	F	55.56% (5)	33.33% (3)	0% (0)	0% (0)	11.11% (1)	4.22	1.23	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The material is presented in an organized manner.</i>	A	66.67% (8)	25% (3)	8.33% (1)	0% (0)	0% (0)	4.58	0.64	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9
	F	66.67% (6)	22.22% (2)	0% (0)	11.11% (1)	0% (0)	4.44	0.96	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course objectives are clear.</i>	A	58.33% (7)	41.67% (5)	0% (0)	0% (0)	0% (0)	4.58	0.49	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	55.56% (5)	22.22% (2)	22.22% (2)	0% (0)	0% (0)	4.33	0.82	0	9
	F	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
E	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
F	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text was an important component of the course.</i>	A	66.67% (8)	25% (3)	8.33% (1)	0% (0)	0% (0)	4.58	0.64	0	12
	B	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
	C	40% (4)	50% (5)	10% (1)	0% (0)	0% (0)	4.3	0.64	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	33.33% (3)	55.56% (5)	11.11% (1)	0% (0)	0% (0)	4.22	0.63	0	9
	F	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
F	44.44% (4)	55.56% (5)	0% (0)	0% (0)	0% (0)	4.44	0.5	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Exams reflect the course content and classroom experience.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
	F	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	F	44.44% (4)	55.56% (5)	0% (0)	0% (0)	0% (0)	4.44	0.5	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I received feedback on my performance in a reasonable time frame.</i>	A	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	44.44% (4)	33.33% (3)	22.22% (2)	0% (0)	0% (0)	4.22	0.79	0	9
	F	55.56% (5)	33.33% (3)	0% (0)	0% (0)	11.11% (1)	4.22	1.23	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	B	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	C	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
	F	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Overall, I would</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12

recommend
this course to
other
students.

B	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
C	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
E	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
F	55.56% (5)	33.33% (3)	0% (0)	11.11% (1)	0% (0)	4.33	0.94	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I put a lot of effort into this course.	A	66.67% (8)	25% (3)	8.33% (1)	0% (0)	0% (0)	4.58	0.64	0	12
	B	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	C	30% (3)	40% (4)	20% (2)	10% (1)	0% (0)	3.9	0.94	0	10
	D	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
	E	44.44% (4)	55.56% (5)	0% (0)	0% (0)	0% (0)	4.44	0.5	0	9
	F	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9

		A	B	C	D	F	Did Not Answer	Total Responses
What grade do you expect to receive in this course?	A	58.33% (7)	16.67% (2)	25% (3)	0% (0)	0% (0)	0	12
	B	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	0	5
	C	30% (3)	40% (4)	20% (2)	10% (1)	0% (0)	0	10

D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	0	4
E	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	0	9
F	44.44% (4)	55.56% (5)	0% (0)	0% (0)	0% (0)	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through verbal communication.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	B	60% (3)	0% (0)	20% (1)	0% (0)	20% (1)	3.8	1.6	0	5
	C	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	B	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	4	1.55	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10

	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	B	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	4	1.55	0	5
	C	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to- student and student to faculty interaction and collaboration.</i>	B	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5
	C	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	B	20% (1)	0% (0)	20% (1)	40% (2)	20% (1)	2.6	1.36	0	5
	C	30% (3)	20% (2)	40% (4)	10% (1)	0% (0)	3.7	1	0	10
	D	50% (2)	0% (0)	0% (0)	50% (2)	0% (0)	3.5	1.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

<i>technical support I needed.</i>	C	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0	10
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
<i>Instructor had the online course prepared and open on time.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	66.67% (8)	25% (3)	8.33% (1)	0% (0)	0% (0)	4.58	0.64	0	12
	E	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	F	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	66.67% (8)	25% (3)	0% (0)	8.33% (1)	0% (0)	4.5	0.87	0	12
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	66.67% (6)	22.22% (2)	0% (0)	0% (0)	11.11% (1)	4.33	1.25	0	9
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
	A	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
	E	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9
	F	55.56% (5)	22.22% (2)	22.22% (2)	0% (0)	0% (0)	4.33	0.82	0	9
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Online course platform is easy to use.</i>	A	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
	E	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	F	66.67% (6)	22.22% (2)	0% (0)	11.11% (1)	0% (0)	4.44	0.96	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	E	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	F	55.56% (5)	22.22% (2)	22.22% (2)	0% (0)	0% (0)	4.33	0.82	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
	E	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9
	F	44.44% (4)	55.56% (5)	0% (0)	0% (0)	0% (0)	4.44	0.5	0	9

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>More time was required to complete this course than I expected.</i>	A	58.33% (7)	16.67% (2)	16.67% (2)	8.33% (1)	0% (0)	4.25	1.01	0	12
	E	44.44% (4)	22.22% (2)	11.11% (1)	22.22% (2)	0% (0)	3.89	1.2	0	9
	F	44.44% (4)	22.22% (2)	11.11% (1)	11.11% (1)	11.11% (1)	3.78	1.4	0	9

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>I was able to get the technical support I needed.</i>	A	66.67% (8)	25% (3)	8.33% (1)	0% (0)	0% (0)	4.58	0.64	0	12
	E	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	F	33.33% (3)	44.44% (4)	22.22% (2)	0% (0)	0% (0)	4.11	0.74	0	9

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