

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
BCIS 1305 (024I2): BCIS-1305-024I2	A	19	4	21.05%
BUSI 1301 (012I1): BUSI-1301-012I1	B	19	2	10.53%
Overall		38	6	15.79%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	0% (0)	25% (1)	50% (2)	25% (1)	0% (0)	3	0.71	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses examples and explanations to clarify material.	A	0% (0)	0% (0)	50% (2)	50% (2)	0% (0)	2.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor demonstrates knowledge of the subject matter.	A	0% (0)	50% (2)	25% (1)	0% (0)	25% (1)	3	1.22	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor requires me to be an active participant in class.	A	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	0% (0)	50% (2)	25% (1)	0% (0)	25% (1)	3	1.22	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	25% (1)	25% (1)	0% (0)	25% (1)	25% (1)	3	1.58	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	25% (1)	0% (0)	75% (3)	0% (0)	0% (0)	3.5	0.87	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course document, outline, or schedule.</i>	A	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	0% (0)	25% (1)	25% (1)	0% (0)	50% (2)	2.25	1.3	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor uses language that is clear and easy to understand.</i>	A	0% (0)	25% (1)	50% (2)	0% (0)	25% (1)	2.75	1.09	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>The material is presented in an organized manner.</i>	A	0% (0)	0% (0)	0% (0)	75% (3)	25% (1)	1.75	0.43	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The course objectives are clear.</i>	A	0% (0)	25% (1)	50% (2)	25% (1)	0% (0)	3	0.71	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The required text is comprehensible.</i>	A	0% (0)	50% (2)	0% (0)	50% (2)	0% (0)	3	1	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The required text was an important component of the course.</i>	A	25% (1)	25% (1)	0% (0)	25% (1)	25% (1)	3	1.58	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	25% (1)	25% (1)	25% (1)	0% (0)	25% (1)	3.25	1.48	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Exams reflect the course content and classroom experience.</i>	A	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Grading procedures are easy to understand.</i>	A	25% (1)	25% (1)	25% (1)	0% (0)	25% (1)	3.25	1.48	0	4
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>

I received feedback on my performance in a reasonable time frame.	A	0% (0)	0% (0)	0% (0)	50% (2)	50% (2)	1.5	0.5	0	4
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I have learned a great deal in this course.	A	0% (0)	25% (1)	50% (2)	0% (0)	25% (1)	2.75	1.09	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Overall, I would recommend this course to other students.	A	0% (0)	0% (0)	50% (2)	25% (1)	25% (1)	2.25	0.83	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I put a lot of effort into this course.	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4

		A	B	C	D	F	Did Not Answer	Total Responses
What grade do you expect to receive in this course?	A	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor had the online course prepared and open on time.	A	50% (2)	25% (1)	0% (0)	0% (0)	25% (1)	3.75	1.64	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions within the time frame stated in the course syllabus.	A	25% (1)	0% (0)	50% (2)	0% (0)	25% (1)	3	1.41	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	50% (2)	25% (1)	0% (0)	0% (0)	25% (1)	3.75	1.64	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	A	0% (0)	25% (1)	25% (1)	25% (1)	25% (1)	2.5	1.12	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	0% (0)	50% (2)	25% (1)	0% (0)	25% (1)	3	1.22	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	0% (0)	0% (0)	75% (3)	25% (1)	0% (0)	2.75	0.43	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	25% (1)	25% (1)	25% (1)	25% (1)	0% (0)	3.5	1.12	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	A	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	0% (0)	50% (2)	50% (2)	0% (0)	0% (0)	3.5	0.5	0	4