| Course:                 | PHRA-2360 101CL - Clinical - Pharmacy Technician/Assistant | Department:           | PHRA         |
|-------------------------|--|-----------------------|--------------|
| Responsible<br>Faculty: | Lisa Homburg   | Responses / Expected: | 9 / 10 (90%) |

|    |   | PHRA-2360 - 101CL |   |   |   |    |        |      |      |            |  |  |
|----|---|-------------------|---|---|---|----|--------|------|------|------------|--|--|
| Co | urse Questions  | Responses         |   |   |   |    | Course |      |      |            |  |  |
|    |   | SD                | D | N | A | SA | N      | Med. | Mode | Std<br>Dev |  |  |
| Q1 | The material is presented in an organized manner.                 | 0                 | 0 | 0 | 1 | 8  | 9      | 5    | 5    | .31        |  |  |
| Q2 | The course objectives are clear.                                  | 0                 | 0 | 0 | 1 | 8  | 9      | 5    | 5    | .31        |  |  |
| Q3 | The required text is comprehensible.                              | 0                 | 0 | 0 | 2 | 6  | 8      | 5    | 5    | .43        |  |  |
| Q4 | The required text was an important component of the course.       | 0                 | 0 | 1 | 2 | 5  | 8      | 5    | 5    | .71        |  |  |
| Q5 | Course assignments and exams are evaluated and graded fairly.     | 0                 | 0 | 0 | 1 | 8  | 9      | 5    | 5    | .31        |  |  |
| Q6 | Exams reflect the course content and classroom experience.        | 0                 | 0 | 1 | 1 | 6  | 8      | 5    | 5    | .70        |  |  |
| Q7 | Grading procedures are easy to understand.                        | 0                 | 0 | 0 | 1 | 8  | 9      | 5    | 5    | .31        |  |  |
| Q8 | I received feedback on my performance in a reasonable time frame. | 0                 | 0 | 0 | 2 | 7  | 9      | 5    | 5    | .42        |  |  |

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

|                    |   |    |    |      | PHRA-2360 - 101CL |    |        |      |      |            |  |  |  |  |
|--------------------|---|----|----|------|-------------------|----|--------|------|------|------------|--|--|--|--|
| Overall Evaluation |   |    | Re | spon | ses               |    | Course |      |      |            |  |  |  |  |
|                    |   | SD | D  | N    | A                 | SA | N      | Med. | Mode | Std<br>Dev |  |  |  |  |
| Q9                 | I have learned a great deal in this course.               | 0  | 0  | 0    | 2                 | 7  | 9      | 5    | 5    | .42        |  |  |  |  |
| Q10                | Overall, I would recommend this course to other students. | 0  | 0  | 0    | 1                 | 8  | 9      | 5    | 5    | .31        |  |  |  |  |
| Q11                | I put a lot of effort into this course.                   | 0  | 0  | 0    | 1                 | 8  | 9      | 5    | 5    | .31        |  |  |  |  |

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

| Student Information                                     |   |   |   | PHRA-2360 - 101CL |   |        |      |      |            |  |  |  |  |  |  |  |  |
|---|---|---|---|-------------------|---|--------|------|------|------------|--|--|--|--|--|--|--|--|
|   |   |   |   | ses               |   | Course |      |      |            |  |  |  |  |  |  |  |  |
|   | A | В | С | D                 | F | N      | Med. | Mode | Std<br>Dev |  |  |  |  |  |  |  |  |
| Q12 What grade do you expect to receive in this course? | 6 | 2 | 1 | 0                 | 0 | 9      | 5    | 5    | .68        |  |  |  |  |  |  |  |  |

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

|  |    |           |   |   | PHRA-2360 - 101CL |   |        |      |            |  |  |  |  |  |
|--|----|-----------|---|---|-------------------|---|--------|------|------------|--|--|--|--|--|
| Additional Comments  |    | Responses |   |   |                   |   | Course |      |            |  |  |  |  |  |
|  | SD | D         | N | A | SA                | N | Med.   | Mode | Std<br>Dev |  |  |  |  |  |
| Q13 I found this course evaluations system easy to use.  | 0  | 0         | 0 | 3 | 6                 | 9 | 5      | 5    | .47        |  |  |  |  |  |
| Q14 Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future. | 0  | 0         | 0 | 3 | 6                 | 9 | 5      | 5    | .47        |  |  |  |  |  |

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

|        |   | Lisa H    |   |   |   |    |   |            | sa Homburg |            |  |  |  |  |  |
|--------|---|-----------|---|---|---|----|---|------------|------------|------------|--|--|--|--|--|
| Instru | uctor Questions   | Responses |   |   |   |    |   | Individual |            |            |  |  |  |  |  |
|        |   | SD        | D | N | A | SA | N | Med.       | Mode       | Std<br>Dev |  |  |  |  |  |
| Q15    | Instructor is prepared and on time.   | 0         | 0 | 1 | 2 | 6  | 9 | 5          | 5          | .68        |  |  |  |  |  |
| Q16    | Instructor uses a variety of teaching techniques.   | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q17    | Instructor uses examples and explanations to clarify material.  | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q18    | Instructor demonstrates knowledge of the subject matter.  | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q19    | This instructor requires me to be an active participant in class.   | 0         | 0 | 1 | 2 | 6  | 9 | 5          | 5          | .68        |  |  |  |  |  |
| Q20    | Instructor promotes an open atmosphere in discussions, critiques, etc.  | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q21    | The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students. | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q22    | The instructor shows respect for students.  | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q23    | Instructor follows a course document, outline, or schedule.   | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q24    | This instructor explains material well through verbal communication.  | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q25    | This instructor explains material well through written documents and/or graphic presentation, in person or online.    | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q26    | The instructor uses language that is clear and easy to understand.  | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |
| Q27    | The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.                           | 0         | 0 | 0 | 2 | 7  | 9 | 5          | 5          | .42        |  |  |  |  |  |

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

|    | Question:     | What did you think were the best things about this course?   |   |
|----|---------------|--|---|
| Re | sponse Rate:  | 66.67% (6 of 9)  |   |
| 1  | We got to lea | arn about how a pharmacy works. It was an awesome experience.  | Q |
| 2  | We could tal  | k to our instructor if we had any problems and she would resolve them.   | Q |
| 3  |               | n learning from both the retail and hospital settings were something I will remember forever and it really helped to see what each is like and if it's pursue in the long run. | Q |

| 4   | The experience   | Q |
|-----|--|---|
| 5   | I enjoyed having the experience of doing my internships at real life locations as I did at UTMB Galveston and a local Walgreens.               | Q |
| 6   | Everything was easy to follow. I feel that the way grading was set up was very fair and easy to follow.  | Q |
|     |  |   |
| Re  | Question: What were the course's weaknesses and areas in need of improvement?  sponse Rate: 55.56% (5 of 9)                                    |   |
| 110 | 35.36% (3.019)   |   |
| 1   | n/a  | Q |
| 2   | There were things out of my control that I would like to improve at the places we worked at but it's up to personal preference.                | Q |
| 3   | The coordination, but that goes more for the end of the pharmacies and hospitals with covid  | Q |
| 4   | N/A  | Q |
| 5   | I believe the course is fine. We get plenty of practice and a lot of receptiveness.  | Q |
|     | Question: Positive aspects of the facilities (classroom arrangements, computer hardware/software/support, etc.):                               |   |
| Re  | sponse Rate: 33.33% (3 of 9)   |   |
| 1   | The new building is great  | Q |
| 2   | It is a very comfortable setting.  | Q |
| 3   | Hands on at my internships.  | Q |
|     |  |   |
| Re  | Question: Negative aspects of the facilities (classroom arrangements, computer hardware/software/support, etc.):  sponse Rate: 44.44% (4 of 9) |   |
| 1   | n/a  | Q |
| 2   | No negative feedback.  | Q |
| 3   | N/A  | Q |
| 4   | Internet and computers   | Q |
|     |  |   |
|     | Question: Please add any additional comments you may have about this course:   |   |
| Re  | sponse Rate: 22.22% (2 of 9)   |   |
| 1   | It's pretty good, overall.   | Q |
| 2   | I truly enjoyed this course and enjoyed it very much our instructor was great and I learned a lot  | Q |
|     |  |   |