

Sandra Coleman

Summary Report

Term : Fall 2023 Semester

Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>MATH 0308 (037IN): MATH-0308-037IN</i>	A	13	9	69.23%
<i>MATH 0308 (135CL): MATH-0308-135CL</i>	B	7	5	71.43%
<i>MATH 0315 (141CL): MATH-0315-141CL</i>	C	15	7	46.67%
<i>MATH 1314 (141CL): MATH-1314-141CL</i>	D	15	8	53.33%
<i>MATH 1342 (001IN): MATH-1342-001IN</i>	E	17	7	41.18%
<i>MATH 1342 (135CL): MATH-1342-135CL</i>	F	7	6	85.71%
Overall		74	42	56.76%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				
<i>Instructor uses a variety of teaching techniques.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	42.86% (3)	28.57% (2)	14.29% (1)	14.29% (1)	0% (0)	4	1.07	0	7
	D	37.5% (3)	12.5% (1)	25% (2)	25% (2)	0% (0)	3.63	1.22	0	8
	E	57.14% (4)	14.29% (1)	0% (0)	0% (0)	28.57% (2)	3.71	1.75	0	7

F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6
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	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses	
<i>Instructor uses examples and explanations to clarify material.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	E	57.14% (4)	14.29% (1)	28.57% (2)	0% (0)	0% (0)	4.29	0.88	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses	
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	E	71.43% (5)	14.29% (1)	0% (0)	14.29% (1)	0% (0)	4.43	1.05	0	7
	F	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>This instructor requires me to be an active participant in class.</i>	A	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9
	B	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
	C	42.86% (3)	57.14% (4)	0% (0)	0% (0)	0% (0)	4.43	0.49	0	7
	D	50% (4)	25% (2)	0% (0)	25% (2)	0% (0)	4	1.22	0	8
	E	57.14% (4)	28.57% (2)	0% (0)	14.29% (1)	0% (0)	4.29	1.03	0	7
	F	66.67% (4)	0% (0)	16.67% (1)	0% (0)	16.67% (1)	4	1.53	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	100% (9)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	D	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	E	57.14% (4)	42.86% (3)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	7
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	8
	E	57.14% (4)	28.57% (2)	14.29% (1)	0% (0)	0% (0)	4.43	0.73	0	7
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor follows a course document, outline, or schedule.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	E	57.14% (4)	42.86% (3)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	D	50% (4)	25% (2)	25% (2)	0% (0)	0% (0)	4.25	0.83	0	8
	E	42.86% (3)	42.86% (3)	0% (0)	0% (0)	14.29% (1)	4	1.31	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor uses language that is clear and easy to understand.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	57.14% (4)	42.86% (3)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	7
	D	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	E	57.14% (4)	42.86% (3)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The material is presented in an organized manner.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	D	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	E	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The course objectives are clear.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	D	50% (4)	25% (2)	25% (2)	0% (0)	0% (0)	4.25	0.83	0	8
	E	57.14% (4)	42.86% (3)	0% (0)	0% (0)	0% (0)	4.57	0.49	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	77.78% (7)	11.11% (1)	0% (0)	11.11% (1)	0% (0)	4.56	0.96	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	D	50% (4)	25% (2)	25% (2)	0% (0)	0% (0)	4.25	0.83	0	8
	E	28.57% (2)	57.14% (4)	0% (0)	0% (0)	14.29% (1)	3.86	1.25	0	7
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The required text was an important component of the course.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	E	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	E	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Exams reflect the course content and classroom experience.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	57.14% (4)	28.57% (2)	0% (0)	0% (0)	14.29% (1)	4.14	1.36	0	7
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	75% (6)	12.5% (1)	12.5% (1)	0% (0)	0% (0)	4.63	0.7	0	8
	E	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>I received feedback on my performance in a reasonable time frame.</i>	A	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	E	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7
	F	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	75% (6)	12.5% (1)	0% (0)	12.5% (1)	0% (0)	4.5	1	0	8
	E	57.14% (4)	14.29% (1)	0% (0)	14.29% (1)	14.29% (1)	3.86	1.55	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Overall, I would recommend this course to other students.</i>	A	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	E	57.14% (4)	14.29% (1)	0% (0)	14.29% (1)	14.29% (1)	3.86	1.55	0	7
	F	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	75% (6)	25% (2)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	8
	E	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
	F	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

	A	B	C	D	F	Did Not Answer	Total Responses
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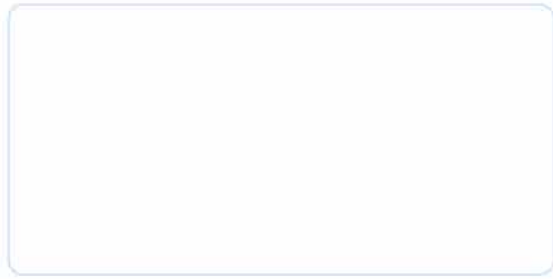
<i>What grade do you expect to receive in this course?</i>	A	55.56% (5)	22.22% (2)	22.22% (2)	0% (0)	0% (0)	0	9
	B	20% (1)	60% (3)	20% (1)	0% (0)	0% (0)	0	5
	C	28.57% (2)	57.14% (4)	14.29% (1)	0% (0)	0% (0)	0	7
	D	25% (2)	37.5% (3)	37.5% (3)	0% (0)	0% (0)	0	8
	E	28.57% (2)	42.86% (3)	14.29% (1)	14.29% (1)	0% (0)	0	7
	F	0% (0)	50% (3)	50% (3)	0% (0)	0% (0)	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	F	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor explains material well through verbal communication.</i>	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

	F	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	A	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	71.43% (5)	14.29% (1)	14.29% (1)	0% (0)	0% (0)	4.57	0.73	0	7
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	75% (6)	12.5% (1)	12.5% (1)	0% (0)	0% (0)	4.63	0.7	0	8
	E	57.14% (4)	14.29% (1)	28.57% (2)	0% (0)	0% (0)	4.29	0.88	0	7
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	A	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	42.86% (3)	28.57% (2)	0% (0)	28.57% (2)	0% (0)	3.86	1.25	0	7
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Online course platform is reliable.</i>	A	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	42.86% (3)	28.57% (2)	14.29% (1)	14.29% (1)	0% (0)	4	1.07	0	7
							Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	42.86% (3)	57.14% (4)	0% (0)	0% (0)	0% (0)	4.43	0.49	0	7
							Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0	8
	E	42.86% (3)	14.29% (1)	28.57% (2)	0% (0)	14.29% (1)	3.71	1.39	0	7
							Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	A	62.5% (5)	12.5% (1)	12.5% (1)	12.5% (1)	0% (0)	4.25	1.09	0	8
	E	42.86% (3)	14.29% (1)	14.29% (1)	28.57% (2)	0% (0)	3.71	1.28	0	7
							Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	75% (6)	12.5% (1)	0% (0)	12.5% (1)	0% (0)	4.5	1	0	8
	E	57.14% (4)	14.29% (1)	28.57% (2)	0% (0)	0% (0)	4.29	0.88	0	7
							Mean	Standard Deviation	Did Not Answer	Total Responses



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