

# Cindy Kates-Hammond

## Summary Report

Term : Fall 2024 Semester

### Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<b>MUAP 1229 (090C3):</b> <b>MUAP-1229-090C3</b>	<b>A</b>	1	1	100%
<b>MUAP 1257 (090C3):</b> <b>MUAP-1257-090C3</b>	<b>B</b>	2	1	50%
<b>MUSI 1306 (05111): MUSI-1306-05111</b>	<b>C</b>	23	4	17.39%
<b>MUSI 1306 (05212): MUSI-1306-05212</b>	<b>D</b>	21	5	23.81%
<b>MUSI 1306 (152H1):</b> <b>MUSI-1306-152H1</b>	<b>E</b>	25	6	24%
Overall		72	17	23.61%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				
<i>Instructor uses a variety of teaching techniques.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				

<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	0% (0)	100% (4)	0% (0)	0% (0)	0% (0)	4	0	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	80% (4)	0% (0)	0% (0)	0% (0)	20% (1)	4.2	1.6	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The material is presented in an organized manner.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course objectives are clear.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The required text is comprehensible.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>E</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The required text was an important component of the course.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>E</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Grading procedures are easy to understand.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>E</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>E</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I put a lot of effort into this course.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
	<b>C</b>	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>E</b>	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5

		<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	0	1
	<b>C</b>	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	0	4
	<b>D</b>	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	0	5
	<b>E</b>	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor is prepared and on time.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor explains material well through verbal communication.</i>	<b>A</b>	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	1

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor is prepared and on time.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through verbal communication.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>E</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>

<i>Online content is delivered effectively.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>E</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>E</b>	40% (2)	0% (0)	20% (1)	40% (2)	0% (0)	3.4	1.36	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>E</b>	80% (4)	0% (0)	20% (1)	0% (0)	0% (0)	4.6	0.8	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor had the online course prepared and open on time.</i>	<b>C</b>	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is easy to use.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Online course platform is reliable.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5

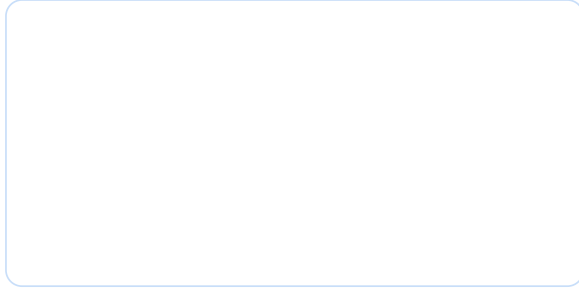
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>C</b>	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3.33	0.47	0	3
	<b>D</b>	40% (2)	20% (1)	0% (0)	20% (1)	20% (1)	3.4	1.62	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>I was able to get the technical support I needed.</i>	<b>C</b>	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5



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