

Lawanda Morales

Summary Report

Term : Fall 2024 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
PSYC 1300 (01111): PSYC-1300-01111	A	24	18	75%
PSYC 1300 (02112): PSYC-1300-02112	B	24	15	62.5%
PSYC 1300 (111C1): PSYC-1300-111C1	C	21	17	80.95%
PSYC 1300 (121C2): PSYC-1300-121C2	D	21	14	66.67%
PSYC 1300 (156H2): PSYC-1300-156H2	E	22	15	68.18%
Overall		112	79	70.54%

							Did			
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	61.11% (11)	33.33% (6)	5.56% (1)	0% (0)	0% (0)	4.56	0.6	0	18
	B	60% (9)	26.67% (4)	6.67% (1)	6.67% (1)	0% (0)	4.4	0.88	0	15
	C	64.71% (11)	29.41% (5)	0% (0)	5.88% (1)	0% (0)	4.53	0.78	0	17
	D	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

							Did			
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	Total Responses
Instructor uses examples and	A	66.67% (12)	27.78% (5)	0% (0)	5.56% (1)	0% (0)	4.56	0.76	0	18

explanations
to clarify
material.

B	40% (6)	40% (6)	13.33% (2)	6.67% (1)	0% (0)	4.13	0.88	0	15
C	64.71% (11)	35.29% (6)	0% (0)	0% (0)	0% (0)	4.65	0.48	0	17
D	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	72.22% (13)	22.22% (4)	5.56% (1)	0% (0)	0% (0)	4.67	0.58	0	18
	B	60% (9)	26.67% (4)	6.67% (1)	6.67% (1)	0% (0)	4.4	0.88	0	15
	C	76.47% (13)	23.53% (4)	0% (0)	0% (0)	0% (0)	4.76	0.42	0	17
	D	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor requires me to be an active participant in class.</i>	A	77.78% (14)	16.67% (3)	5.56% (1)	0% (0)	0% (0)	4.72	0.56	0	18
	B	60% (9)	33.33% (5)	0% (0)	6.67% (1)	0% (0)	4.47	0.81	0	15
	C	52.94% (9)	47.06% (8)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	17
	D	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	E	73.33% (11)	20% (3)	6.67% (1)	0% (0)	0% (0)	4.67	0.6	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	94.44% (17)	5.56% (1)	0% (0)	0% (0)	0% (0)	4.94	0.23	0	18
	B	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15
	C	82.35% (14)	17.65% (3)	0% (0)	0% (0)	0% (0)	4.82	0.38	0	17
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	83.33% (15)	11.11% (2)	0% (0)	0% (0)	5.56% (1)	4.67	0.94	0	18
	B	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15
	C	58.82% (10)	35.29% (6)	5.88% (1)	0% (0)	0% (0)	4.53	0.61	0	17
	D	57.14% (8)	21.43% (3)	21.43% (3)	0% (0)	0% (0)	4.36	0.81	0	14
	E	60% (9)	26.67% (4)	13.33% (2)	0% (0)	0% (0)	4.47	0.72	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	88.89% (16)	5.56% (1)	0% (0)	0% (0)	5.56% (1)	4.72	0.93	0	18
	B	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	C	82.35% (14)	17.65% (3)	0% (0)	0% (0)	0% (0)	4.82	0.38	0	17

	D	100% (14)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	14
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course document, outline, or schedule.</i>	A	88.89% (16)	11.11% (2)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	18
	B	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15
	C	70.59% (12)	29.41% (5)	0% (0)	0% (0)	0% (0)	4.71	0.46	0	17
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	72.22% (13)	22.22% (4)	0% (0)	0% (0)	5.56% (1)	4.56	0.96	0	18
	B	46.67% (7)	33.33% (5)	13.33% (2)	6.67% (1)	0% (0)	4.2	0.91	0	15
	C	70.59% (12)	23.53% (4)	5.88% (1)	0% (0)	0% (0)	4.65	0.59	0	17
	D	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor uses language</i>	A	66.67% (12)	27.78% (5)	0% (0)	5.56% (1)	0% (0)	4.56	0.76	0	18

that is clear and easy to understand.

B	60% (9)	33.33% (5)	6.67% (1)	0% (0)	0% (0)	4.53	0.62	0	15
C	76.47% (13)	23.53% (4)	0% (0)	0% (0)	0% (0)	4.76	0.42	0	17
D	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses	
<i>The material is presented in an organized manner.</i>	A	88.89% (16)	5.56% (1)	0% (0)	5.56% (1)	0% (0)	4.78	0.71	0	18
	B	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15
	C	58.82% (10)	41.18% (7)	0% (0)	0% (0)	0% (0)	4.59	0.49	0	17
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses	
<i>The course objectives are clear.</i>	A	83.33% (15)	5.56% (1)	11.11% (2)	0% (0)	0% (0)	4.72	0.65	0	18
	B	60% (9)	33.33% (5)	6.67% (1)	0% (0)	0% (0)	4.53	0.62	0	15
	C	64.71% (11)	35.29% (6)	0% (0)	0% (0)	0% (0)	4.65	0.48	0	17
	D	64.29% (9)	35.71% (5)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	14
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	77.78% (14)	16.67% (3)	5.56% (1)	0% (0)	0% (0)	4.72	0.56	0	18
	B	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15
	C	76.47% (13)	17.65% (3)	5.88% (1)	0% (0)	0% (0)	4.71	0.57	0	17
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text was an important component of the course.</i>	A	83.33% (15)	16.67% (3)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	18
	B	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15
	C	64.71% (11)	29.41% (5)	5.88% (1)	0% (0)	0% (0)	4.59	0.6	0	17
	D	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	83.33% (15)	0% (0)	0% (0)	11.11% (2)	5.56% (1)	4.44	1.26	0	18
	B	60% (9)	33.33% (5)	0% (0)	6.67% (1)	0% (0)	4.47	0.81	0	15
	C	70.59% (12)	29.41% (5)	0% (0)	0% (0)	0% (0)	4.71	0.46	0	17

	D	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Exams reflect the course content and classroom experience.</i>	A	83.33% (15)	11.11% (2)	0% (0)	5.56% (1)	0% (0)	4.72	0.73	0	18
	B	53.33% (8)	26.67% (4)	20% (3)	0% (0)	0% (0)	4.33	0.79	0	15
	C	41.18% (7)	29.41% (5)	29.41% (5)	0% (0)	0% (0)	4.12	0.83	0	17
	D	57.14% (8)	21.43% (3)	21.43% (3)	0% (0)	0% (0)	4.36	0.81	0	14
	E	66.67% (10)	13.33% (2)	20% (3)	0% (0)	0% (0)	4.47	0.81	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	83.33% (15)	0% (0)	5.56% (1)	11.11% (2)	0% (0)	4.56	1.01	0	18
	B	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	C	70.59% (12)	29.41% (5)	0% (0)	0% (0)	0% (0)	4.71	0.46	0	17
	D	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I received feedback on</i>	A	88.89% (16)	5.56% (1)	0% (0)	5.56% (1)	0% (0)	4.78	0.71	0	18

<i>my performance in a reasonable time frame.</i>	B	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15
	C	76.47% (13)	23.53% (4)	0% (0)	0% (0)	0% (0)	4.76	0.42	0	17
	D	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	72.22% (13)	22.22% (4)	5.56% (1)	0% (0)	0% (0)	4.67	0.58	0	18
	B	53.33% (8)	26.67% (4)	13.33% (2)	0% (0)	6.67% (1)	4.2	1.11	0	15
	C	70.59% (12)	29.41% (5)	0% (0)	0% (0)	0% (0)	4.71	0.46	0	17
	D	64.29% (9)	35.71% (5)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	14
	E	60% (9)	33.33% (5)	6.67% (1)	0% (0)	0% (0)	4.53	0.62	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Overall, I would recommend this course to other students.</i>	A	77.78% (14)	11.11% (2)	5.56% (1)	0% (0)	5.56% (1)	4.56	1.01	0	18
	B	53.33% (8)	26.67% (4)	6.67% (1)	13.33% (2)	0% (0)	4.2	1.05	0	15
	C	82.35% (14)	17.65% (3)	0% (0)	0% (0)	0% (0)	4.82	0.38	0	17
	D	71.43% (10)	14.29% (2)	14.29% (2)	0% (0)	0% (0)	4.57	0.73	0	14
	E	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	77.78% (14)	16.67% (3)	5.56% (1)	0% (0)	0% (0)	4.72	0.56	0	18
	B	33.33% (5)	46.67% (7)	13.33% (2)	0% (0)	6.67% (1)	4	1.03	0	15
	C	58.82% (10)	41.18% (7)	0% (0)	0% (0)	0% (0)	4.59	0.49	0	17
	D	57.14% (8)	14.29% (2)	21.43% (3)	7.14% (1)	0% (0)	4.21	1.01	0	14
	E	46.67% (7)	46.67% (7)	6.67% (1)	0% (0)	0% (0)	4.4	0.61	0	15

		A	B	C	D	F	Did Not Answer	Total Responses
<i>What grade do you expect to receive in this course?</i>	A	38.89% (7)	55.56% (10)	0% (0)	5.56% (1)	0% (0)	0	18
	B	33.33% (5)	46.67% (7)	20% (3)	0% (0)	0% (0)	0	15
	C	64.71% (11)	29.41% (5)	5.88% (1)	0% (0)	0% (0)	0	17
	D	57.14% (8)	42.86% (6)	0% (0)	0% (0)	0% (0)	0	14
	E	26.67% (4)	40% (6)	26.67% (4)	6.67% (1)	0% (0)	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	C	82.35% (14)	17.65% (3)	0% (0)	0% (0)	0% (0)	4.82	0.38	0	17
	D	100% (13)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	13

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor explains material well through verbal communication.</i>	C	76.47% (13)	23.53% (4)	0% (0)	0% (0)	0% (0)	4.76	0.42	0	17
	D	92.31% (12)	7.69% (1)	0% (0)	0% (0)	0% (0)	4.92	0.27	0	13

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	E	93.33% (14)	6.67% (1)	0% (0)	0% (0)	0% (0)	4.93	0.25	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through verbal communication.</i>	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	E	86.67% (13)	6.67% (1)	6.67% (1)	0% (0)	0% (0)	4.8	0.54	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	E	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	E	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	E	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	E	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	E	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	E	53.33% (8)	33.33% (5)	6.67% (1)	6.67% (1)	0% (0)	4.33	0.87	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	E	40% (6)	13.33% (2)	26.67% (4)	20% (3)	0% (0)	3.73	1.18	0	15
<i>I was able to get the technical support I needed.</i>	E	53.33% (8)	13.33% (2)	33.33% (5)	0% (0)	0% (0)	4.2	0.91	0	15
<i>Instructor had the online course prepared and open on time.</i>	A	94.44% (17)	5.56% (1)	0% (0)	0% (0)	0% (0)	4.94	0.23	0	18
	B	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	88.89% (16)	5.56% (1)	5.56% (1)	0% (0)	0% (0)	4.83	0.5	0	18
	B	64.29% (9)	28.57% (4)	7.14% (1)	0% (0)	0% (0)	4.57	0.62	0	14
<i>Instructor helps troubleshoot or provides</i>	A	83.33% (15)	5.56% (1)	5.56% (1)	0% (0)	5.56% (1)	4.61	1.01	0	18

<i>information on where to obtain technical assistance.</i>	B	42.86% (6)	42.86% (6)	14.29% (2)	0% (0)	0% (0)	4.29	0.7	0	14
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	A	88.89% (16)	5.56% (1)	0% (0)	5.56% (1)	0% (0)	4.78	0.71	0	18
	B	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	94.44% (17)	5.56% (1)	0% (0)	0% (0)	0% (0)	4.94	0.23	0	18
	B	64.29% (9)	35.71% (5)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	14

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	83.33% (15)	11.11% (2)	5.56% (1)	0% (0)	0% (0)	4.78	0.53	0	18
	B	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	66.67% (12)	16.67% (3)	11.11% (2)	5.56% (1)	0% (0)	4.44	0.9	0	18
	B	50% (7)	28.57% (4)	21.43% (3)	0% (0)	0% (0)	4.29	0.8	0	14

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	A	38.89% (7)	11.11% (2)	11.11% (2)	38.89% (7)	0% (0)	3.5	1.34	0	18
	B	42.86% (6)	0% (0)	35.71% (5)	7.14% (1)	14.29% (2)	3.5	1.45	0	14

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	55.56% (10)	22.22% (4)	16.67% (3)	0% (0)	5.56% (1)	4.22	1.08	0	18
	B	35.71% (5)	42.86% (6)	21.43% (3)	0% (0)	0% (0)	4.14	0.74	0	14