Course: ENGL-1301 003IN - Composition I (010)	**Department:** ENGL
Responsible Faculty: Dalel Serda	**Responses / Expected:** 7 / 18 (38.89%)

Course Questions — ENGL-1301 - 003IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	2	5	7	5	5	.45
Q2	The course objectives are clear.	0	0	1	2	4	7	5	5	.73
Q3	The required text is comprehensible.	0	0	1	3	3	7	4	4,5	.70
Q4	The required text was an important component of the course.	0	0	0	4	3	7	4	4	.49
Q5	Course assignments and exams are evaluated and graded fairly.	0	1	0	2	4	7	5	5	1.03
Q6	Exams reflect the course content and classroom experience.	0	0	0	5	2	7	4	4	.45
Q7	Grading procedures are easy to understand.	1	0	0	3	3	7	4	4,5	1.31
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	5	7	5	5	.45
Q9	Course platform (Blackboard) is easy to use.	0	0	0	2	5	7	5	5	.45
Q10	Course platform (Blackboard) is reliable.	0	0	0	2	5	7	5	5	.45
Q11	Online content is delivered effectively.	0	0	0	2	5	7	5	5	.45
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	1	1	5	7	5	5	.73
Q13	More time was required to complete this course than I expected.	1	1	1	3	1	7	4	4	1.28
Q14	I was able to get the technical support I needed.	0	0	0	2	3	5	5	5	.49

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation — ENGL-1301 - 003IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	1	2	4	7	5	5	.73
Q16	Overall, I would recommend this course to other students.	0	0	1	2	4	7	5	5	.73
Q17	I put a lot of effort into this course.	0	0	1	4	2	7	4	4	.64

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information — ENGL-1301 - 003IN

		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	4	2	1	0	0	7	5	5	.73

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments — ENGL-1301 - 003IN

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	0	6	6	5	5	0
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	1	2	4	7	5	5	.73

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Instructor Questions		Dalel Serda									
		Responses						Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	0	0	0	7	**7**	5	5	0
Q22	Instructor uses a variety of teaching techniques.	0	0	1	1	4	**6**	5	5	.76
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	2	5	**7**	5	5	.45
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	0	2	5	**7**	5	5	.45
Q25	This instructor requires me to be an active participant in class.	0	0	2	0	5	**7**	5	5	.90
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	1	6	**7**	5	5	.35
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	1	6	**7**	5	5	.35
Q28	The instructor shows respect for students.	0	0	0	1	6	**7**	5	5	.35
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	0	7	**7**	5	5	0
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	2	5	**7**	5	5	.45
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	1	1	5	**7**	5	5	.73
Q32	The instructor uses language that is clear and easy to understand.	0	0	1	0	6	**7**	5	5	.70
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	1	1	4	**6**	5	5	.76
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	1	5	**6**	5	5	.37

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course:	ENGL-1301 057IN - Composition I (010)	**Department:**	ENGL
Responsible Faculty:	Dalel Serda	**Responses / Expected:**	7 / 9 (77.78%)

Course Questions

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
				Responses					**Course**	
Q1	The material is presented in an organized manner.	0	0	0	1	6	7	5	5	.35
Q2	The course objectives are clear.	0	0	1	0	6	7	5	5	.70
Q3	The required text is comprehensible.	0	0	1	1	5	7	5	5	.73
Q4	The required text was an important component of the course.	0	0	0	0	7	7	5	5	0
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	2	5	7	5	5	.45
Q6	Exams reflect the course content and classroom experience.	0	0	0	2	5	7	5	5	.45
Q7	Grading procedures are easy to understand.	0	0	0	1	6	7	5	5	.35
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	1	6	7	5	5	.35
Q9	Course platform (Blackboard) is easy to use.	0	0	0	3	4	7	5	5	.49
Q10	Course platform (Blackboard) is reliable.	0	0	1	4	2	7	4	4	.64
Q11	Online content is delivered effectively.	0	0	0	3	4	7	5	5	.49
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	2	2	3	7	4	5	.83
Q13	More time was required to complete this course than I expected.	0	0	3	0	3	6	4	3,5	1
Q14	I was able to get the technical support I needed.	0	0	0	3	4	7	5	5	.49

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
				Responses					**Course**	
Q15	I have learned a great deal in this course.	0	0	0	1	6	7	5	5	.35
Q16	Overall, I would recommend this course to other students.	0	0	0	1	6	7	5	5	.35
Q17	I put a lot of effort into this course.	0	0	1	3	3	7	4	4,5	.70

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information

		A	B	C	D	F	N	Med.	Mode	Std Dev
				Responses					**Course**	
Q18	What grade do you expect to receive in this course?	1	5	1	0	0	7	4	4	.53

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
				Responses					**Course**	
Q19	I found this course evaluations system easy to use.	0	0	0	4	2	6	4	4	.47
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	4	2	6	4	4	.47

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		Dalel Serda									
		Responses						Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	0	0	1	6	7	5	5	.35
Q22	Instructor uses a variety of teaching techniques.	0	0	0	1	6	7	5	5	.35
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	1	6	7	5	5	.35
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	1	0	6	7	5	5	.70
Q25	This instructor requires me to be an active participant in class.	0	0	0	0	7	7	5	5	0
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	1	6	7	5	5	.35
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	0	7	7	5	5	0
Q28	The instructor shows respect for students.	0	0	0	1	6	7	5	5	.35
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	1	6	7	5	5	.35
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	1	6	7	5	5	.35
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	1	6	7	5	5	.35
Q32	The instructor uses language that is clear and easy to understand.	0	0	0	1	6	7	5	5	.35
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	6	7	5	5	.35
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	1	6	7	5	5	.35

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course: ENGL-1302 009IN - Composition II (010)	**Department:** ENGL
Responsible Faculty: Dalel Serda	**Responses / Expected:** 16 / 24 (66.67%)

Course Questions		ENGL-1302 - 009IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	3	13	**16**	5	5	.39
Q2	The course objectives are clear.	0	0	2	2	12	**16**	5	5	.70
Q3	The required text is comprehensible.	0	0	3	2	11	**16**	5	5	.79
Q4	The required text was an important component of the course.	0	0	1	4	11	**16**	5	5	.60
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	1	2	13	**16**	5	5	.56
Q6	Exams reflect the course content and classroom experience.	0	0	3	1	9	**13**	5	5	.84
Q7	Grading procedures are easy to understand.	0	0	1	2	13	**16**	5	5	.56
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	3	13	**16**	5	5	.39
Q9	Course platform (Blackboard) is easy to use.	0	0	0	3	13	**16**	5	5	.39
Q10	Course platform (Blackboard) is reliable.	0	0	1	4	11	**16**	5	5	.60
Q11	Online content is delivered effectively.	0	0	0	2	14	**16**	5	5	.33
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	4	4	8	**16**	4.5	5	.83
Q13	More time was required to complete this course than I expected.	0	2	3	2	9	**16**	5	5	1.11
Q14	I was able to get the technical support I needed.	0	0	7	0	8	**15**	5	5	1

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation		ENGL-1302 - 009IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	2	1	2	11	**16**	5	5	1.05
Q16	Overall, I would recommend this course to other students.	0	2	2	3	9	**16**	5	5	1.07
Q17	I put a lot of effort into this course.	0	0	4	5	7	**16**	4	5	.81

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information		ENGL-1302 - 009IN								
		Responses					**Course**			
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	7	8	1	0	0	**16**	4	4	.60

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments		ENGL-1302 - 009IN								
		Responses					**Course**			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	8	8	**16**	4.5	4,5	.50
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	3	7	6	**16**	4	4	.73

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		Dalel Serda									
		Responses					Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	0	0	2	14	16	5	5	.33
Q22	Instructor uses a variety of teaching techniques.	0	0	0	8	8	16	4.5	4,5	.50
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	4	12	16	5	5	.43
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	0	3	13	16	5	5	.39
Q25	This instructor requires me to be an active participant in class.	0	0	3	2	11	16	5	5	.79
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	1	5	10	16	5	5	.61
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	1	2	13	16	5	5	.56
Q28	The instructor shows respect for students.	0	0	0	4	12	16	5	5	.43
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	2	14	16	5	5	.33
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	1	3	12	16	5	5	.58
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	1	4	11	16	5	5	.60
Q32	The instructor uses language that is clear and easy to understand.	0	0	2	5	9	16	5	5	.70
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	1	4	8	13	5	5	.63
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	4	3	9	16	5	5	.85

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Course: ENGL-2323 002IN - British Literature II (040)	**Department:** ENGL
Responsible Faculty: Dalel Serda	**Responses / Expected:** 7 / 8 (87.50%)

Course Questions		ENGL-2323 - 002IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	0	7	7	5	5	0
Q2	The course objectives are clear.	0	0	0	0	7	7	5	5	0
Q3	The required text is comprehensible.	0	0	0	4	3	7	4	4	.49
Q4	The required text was an important component of the course.	0	0	0	0	7	7	5	5	0
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	1	6	7	5	5	.35
Q6	Exams reflect the course content and classroom experience.	0	0	0	1	4	5	5	5	.40
Q7	Grading procedures are easy to understand.	0	0	0	0	7	7	5	5	0
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	1	6	7	5	5	.35
Q9	Course platform (Blackboard) is easy to use.	0	0	0	1	6	7	5	5	.35
Q10	Course platform (Blackboard) is reliable.	0	1	0	2	4	7	5	5	1.03
Q11	Online content is delivered effectively.	0	0	0	0	7	7	5	5	0
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	0	1	6	7	5	5	.35
Q13	More time was required to complete this course than I expected.	0	1	0	2	4	7	5	5	1.03
Q14	I was able to get the technical support I needed.	0	0	0	2	2	4	4.5	4,5	.50

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Overall Evaluation		ENGL-2323 - 002IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	2	5	7	5	5	.45
Q16	Overall, I would recommend this course to other students.	0	0	2	2	3	7	4	5	.83
Q17	I put a lot of effort into this course.	0	0	0	1	6	7	5	5	.35

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Student Information		ENGL-2323 - 002IN								
		Responses						**Course**		
		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	3	4	0	0	0	7	4	4	.49

Responses: [**A**] A=5 [**B**] B=4 [**C**] C=3 [**D**] D=2 [**F**] F=1

Additional Comments		ENGL-2323 - 002IN								
		Responses						**Course**		
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	0	6	6	5	5	0
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	0	6	6	5	5	0

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

Instructor Questions		Dalel Serda									
		Responses						Individual			
		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q21	Instructor had the online course prepared and open on time.	0	0	0	0	7	7	5	5	0
Q22	Instructor uses a variety of teaching techniques.	0	0	2	1	4	7	5	5	.88
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	2	5	7	5	5	.45
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	0	0	7	7	5	5	0
Q25	This instructor requires me to be an active participant in class.	0	0	0	1	6	7	5	5	.35
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	2	5	7	5	5	.45
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	0	7	7	5	5	0
Q28	The instructor shows respect for students.	0	0	0	0	7	7	5	5	0
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	0	7	7	5	5	0
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	0	7	7	5	5	0
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	0	7	7	5	5	0
Q32	The instructor uses language that is clear and easy to understand.	0	0	0	1	6	7	5	5	.35
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	0	5	5	5	5	0
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	2	1	3	6	4.5	5	.90

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5

College of the Mainland Online Course Evaluation- SP2021-2
SP2021-2

College of the Mainland
Student Course Evaluation

Course:	IRW-0320 157HY - Advanced Integrated Reading and Writing
Responsible Faculty:	Dalel Serda

Department:	DEVL
Responses / Expected:	7 / 9 (77.78%)

Course Questions — IRW-0320 - 157HY

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q1	The material is presented in an organized manner.	0	0	0	2	5	7	5	5	.45
Q2	The course objectives are clear.	0	0	0	2	5	7	5	5	.45
Q3	The required text is comprehensible.	0	1	0	3	3	7	4	4,5	.99
Q4	The required text was an important component of the course.	0	0	0	2	5	7	5	5	.45
Q5	Course assignments and exams are evaluated and graded fairly.	0	0	0	2	5	7	5	5	.45
Q6	Exams reflect the course content and classroom experience.	0	0	0	3	4	7	5	5	.49
Q7	Grading procedures are easy to understand.	0	0	0	3	4	7	5	5	.49
Q8	I received feedback on my performance in a reasonable time frame.	0	0	0	2	5	7	5	5	.45
Q9	Course platform (Blackboard) is easy to use.	0	0	2	1	3	6	4.5	5	.90
Q10	Course platform (Blackboard) is reliable.	0	0	1	5	1	7	4	4	.53
Q11	Online content is delivered effectively.	0	0	1	2	4	7	5	5	.73
Q12	The course promoted student-to-student and student to faculty interaction and collaboration.	0	0	0	4	3	7	4	4	.49
Q13	More time was required to complete this course than I expected.	0	0	3	0	3	6	4	3,5	1
Q14	I was able to get the technical support I needed.	0	0	0	4	3	7	4	4	.49

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Overall Evaluation — IRW-0320 - 157HY

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q15	I have learned a great deal in this course.	0	0	0	2	5	7	5	5	.45
Q16	Overall, I would recommend this course to other students.	0	0	0	1	6	7	5	5	.35
Q17	I put a lot of effort into this course.	0	0	2	3	2	7	4	4	.76

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Student Information — IRW-0320 - 157HY

		A	B	C	D	F	N	Med.	Mode	Std Dev
Q18	What grade do you expect to receive in this course?	2	4	1	0	0	7	4	4	.64

Responses: [A] A=5 [B] B=4 [C] C=3 [D] D=2 [F] F=1

Additional Comments — IRW-0320 - 157HY

		SD	D	N	A	SA	N	Med.	Mode	Std Dev
Q19	I found this course evaluations system easy to use.	0	0	0	5	2	7	4	4	.45
Q20	Based on my experience with this course evaluation system, I will be more likely to complete all my evaluations in the future.	0	0	0	5	2	7	4	4	.45

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [N] Neutral=3 [A] Agree=4 [SA] Strongly Agree=5

Instructor Questions		SD	D	N	A	SA	N	Med.	Mode	Std Dev
		Dalel Serda								
		Responses					**Individual**			
Q21	Instructor had the online course prepared and open on time.	0	0	0	1	6	7	5	5	.35
Q22	Instructor uses a variety of teaching techniques.	0	0	0	2	5	7	5	5	.45
Q23	Instructor uses examples and explanations to clarify material.	0	0	0	1	6	7	5	5	.35
Q24	Instructor demonstrates knowledge of the subject matter.	0	0	0	1	6	7	5	5	.35
Q25	This instructor requires me to be an active participant in class.	0	0	0	1	6	7	5	5	.35
Q26	Instructor promotes an open atmosphere in discussions, critiques, etc.	0	0	0	1	6	7	5	5	.35
Q27	The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.	0	0	0	1	6	7	5	5	.35
Q28	The instructor shows respect for students.	0	0	0	1	6	7	5	5	.35
Q29	Instructor follows a course document, outline, or schedule.	0	0	0	1	6	7	5	5	.35
Q30	The instructor answers questions within the time frame stated in the course syllabus.	0	0	0	1	6	7	5	5	.35
Q31	This instructor explains material well through written documents and/or graphic presentation, in person or online.	0	0	0	1	6	7	5	5	.35
Q32	The instructor uses language that is clear and easy to understand.	0	0	0	2	5	7	5	5	.45
Q33	The instructor displays appropriate enthusiasm, eye contact, and gestures most of the time.	0	0	0	1	6	7	5	5	.35
Q34	Instructor helps troubleshoot or provides information on where to obtain technical assistance.	0	0	0	1	6	7	5	5	.35

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**N**] Neutral=3 [**A**] Agree=4 [**SA**] Strongly Agree=5