

Shinya Wakao

Summary Report

Term : Spring 2026 Semester

Quantitative

| <i>Course Sections</i> | <i>Key</i> | <i>Enrolled Students</i> | <i>Responded Students</i> | <i>Response Rates</i> |
|--|------------|--------------------------|---------------------------|-----------------------|
| <i>GOVT 2305 (024I2): GOVT-2305-024I2</i> | A | 22 | 13 | 59.09% |
| <i>GOVT 2305 (050I7): GOVT-2305-050I7</i> | B | 24 | 17 | 70.83% |
| <i>GOVT 2305 (111H1): GOVT-2305-111H1 / GOVT 2305 (611H1): GOVT-2305-611H1</i> | C | 18 | 14 | 77.78% |
| <i>GOVT 2305 (122C2): GOVT-2305-122C2 / GOVT 2305 (622C2): GOVT-2305-622C2</i> | D | 6 | 6 | 100% |
| <i>GOVT 2306 (325H2): GOVT-2306-325H2</i> | E | 13 | 12 | 92.31% |
| Overall | | 83 | 62 | 74.7% |

| | | | | | | | <i>Did</i> | | | |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-------------------|------------------------|
| | | <i>Strongly Agree</i> | <i>Agree</i> | <i>Undecided</i> | <i>Disagree</i> | <i>Strongly Disagree</i> | <i>Mean</i> | <i>Standard Deviation</i> | <i>Not Answer</i> | <i>Total Responses</i> |
| <i>Instructor uses a variety of teaching techniques.</i> | A | 61.54% (8) | 23.08% (3) | 15.38% (2) | 0% (0) | 0% (0) | 4.46 | 0.75 | 0 | 13 |
| | B | 70.59% (12) | 29.41% (5) | 0% (0) | 0% (0) | 0% (0) | 4.71 | 0.46 | 0 | 17 |
| | C | 57.14% (8) | 35.71% (5) | 7.14% (1) | 0% (0) | 0% (0) | 4.5 | 0.63 | 0 | 14 |
| | D | 33.33% (2) | 50% (3) | 0% (0) | 16.67% (1) | 0% (0) | 4 | 1 | 0 | 6 |
| | E | 50% (6) | 16.67% (2) | 16.67% (2) | 16.67% (2) | 0% (0) | 4 | 1.15 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor uses examples and explanations to clarify material.</i> | A | 53.85% (7) | 46.15% (6) | 0% (0) | 0% (0) | 0% (0) | 4.54 | 0.5 | 0 | 13 |
| | B | 76.47% (13) | 23.53% (4) | 0% (0) | 0% (0) | 0% (0) | 4.76 | 0.42 | 0 | 17 |
| | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | D | 16.67% (1) | 83.33% (5) | 0% (0) | 0% (0) | 0% (0) | 4.17 | 0.37 | 0 | 6 |
| | E | 50% (6) | 33.33% (4) | 8.33% (1) | 8.33% (1) | 0% (0) | 4.25 | 0.92 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor demonstrates knowledge of the subject matter.</i> | A | 61.54% (8) | 38.46% (5) | 0% (0) | 0% (0) | 0% (0) | 4.62 | 0.49 | 0 | 13 |
| | B | 94.12% (16) | 5.88% (1) | 0% (0) | 0% (0) | 0% (0) | 4.94 | 0.24 | 0 | 17 |
| | C | 71.43% (10) | 21.43% (3) | 7.14% (1) | 0% (0) | 0% (0) | 4.64 | 0.61 | 0 | 14 |
| | D | 66.67% (4) | 33.33% (2) | 0% (0) | 0% (0) | 0% (0) | 4.67 | 0.47 | 0 | 6 |
| | E | 58.33% (7) | 25% (3) | 8.33% (1) | 8.33% (1) | 0% (0) | 4.33 | 0.94 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>This instructor requires me to be an active participant in class.</i> | A | 61.54% (8) | 30.77% (4) | 7.69% (1) | 0% (0) | 0% (0) | 4.54 | 0.63 | 0 | 13 |
| | B | 70.59% (12) | 17.65% (3) | 11.76% (2) | 0% (0) | 0% (0) | 4.59 | 0.69 | 0 | 17 |
| | C | 35.71% (5) | 57.14% (8) | 7.14% (1) | 0% (0) | 0% (0) | 4.29 | 0.59 | 0 | 14 |

| | | | | | | | | | | |
|--|----------|---------------|---------------|---------------|-----------|-----------|------|------|---|----|
| | D | 50% (3) | 50% (3) | 0% (0) | 0% (0) | 0% (0) | 4.5 | 0.5 | 0 | 6 |
| | E | 16.67% (2) | 41.67% (5) | 41.67% (5) | 0% (0) | 0% (0) | 3.75 | 0.72 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i> | A | 61.54% (8) | 38.46% (5) | 0% (0) | 0% (0) | 0% (0) | 4.62 | 0.49 | 0 | 13 |
| | B | 82.35% (14) | 17.65% (3) | 0% (0) | 0% (0) | 0% (0) | 4.82 | 0.38 | 0 | 17 |
| | C | 78.57% (11) | 14.29% (2) | 7.14% (1) | 0% (0) | 0% (0) | 4.71 | 0.59 | 0 | 14 |
| | D | 50% (3) | 50% (3) | 0% (0) | 0% (0) | 0% (0) | 4.5 | 0.5 | 0 | 6 |
| | E | 58.33% (7) | 25% (3) | 16.67% (2) | 0% (0) | 0% (0) | 4.42 | 0.76 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |
| | B | 76.47% (13) | 5.88% (1) | 17.65% (3) | 0% (0) | 0% (0) | 4.59 | 0.77 | 0 | 17 |
| | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | D | 50% (3) | 50% (3) | 0% (0) | 0% (0) | 0% (0) | 4.5 | 0.5 | 0 | 6 |
| | E | 66.67% (8) | 25% (3) | 8.33% (1) | 0% (0) | 0% (0) | 4.58 | 0.64 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|-------------------------------------|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The instructor shows respect</i> | A | 53.85% (7) | 46.15% (6) | 0% (0) | 0% (0) | 0% (0) | 4.54 | 0.5 | 0 | 13 |

for students.

| | | | | | | | | | |
|----------|----------------|---------------|--------------|-----------|-----------|------|------|---|----|
| B | 82.35% (14) | 17.65% (3) | 0% (0) | 0% (0) | 0% (0) | 4.82 | 0.38 | 0 | 17 |
| C | 78.57% (11) | 14.29% (2) | 7.14% (1) | 0% (0) | 0% (0) | 4.71 | 0.59 | 0 | 14 |
| D | 50% (3) | 50% (3) | 0% (0) | 0% (0) | 0% (0) | 4.5 | 0.5 | 0 | 6 |
| E | 50% (6) | 41.67% (5) | 8.33% (1) | 0% (0) | 0% (0) | 4.42 | 0.64 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor follows a course document, outline, or schedule.</i> | A | 61.54% (8) | 38.46% (5) | 0% (0) | 0% (0) | 0% (0) | 4.62 | 0.49 | 0 | 13 |
| | B | 94.12% (16) | 5.88% (1) | 0% (0) | 0% (0) | 0% (0) | 4.94 | 0.24 | 0 | 17 |
| | C | 57.14% (8) | 35.71% (5) | 7.14% (1) | 0% (0) | 0% (0) | 4.5 | 0.63 | 0 | 14 |
| | D | 50% (3) | 50% (3) | 0% (0) | 0% (0) | 0% (0) | 4.5 | 0.5 | 0 | 6 |
| | E | 50% (6) | 41.67% (5) | 8.33% (1) | 0% (0) | 0% (0) | 4.42 | 0.64 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |
| | B | 82.35% (14) | 17.65% (3) | 0% (0) | 0% (0) | 0% (0) | 4.82 | 0.38 | 0 | 17 |
| | C | 71.43% (10) | 21.43% (3) | 7.14% (1) | 0% (0) | 0% (0) | 4.64 | 0.61 | 0 | 14 |
| | D | 50% (3) | 33.33% (2) | 16.67% (1) | 0% (0) | 0% (0) | 4.33 | 0.75 | 0 | 6 |
| | E | 50% (6) | 8.33% (1) | 33.33% (4) | 0% (0) | 8.33% (1) | 3.92 | 1.26 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The instructor uses language that is clear and easy to understand.</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |
| | B | 82.35% (14) | 17.65% (3) | 0% (0) | 0% (0) | 0% (0) | 4.82 | 0.38 | 0 | 17 |
| | C | 71.43% (10) | 21.43% (3) | 7.14% (1) | 0% (0) | 0% (0) | 4.64 | 0.61 | 0 | 14 |
| | D | 50% (3) | 50% (3) | 0% (0) | 0% (0) | 0% (0) | 4.5 | 0.5 | 0 | 6 |
| | E | 33.33% (4) | 50% (6) | 8.33% (1) | 0% (0) | 8.33% (1) | 4 | 1.08 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The material is presented in an organized manner.</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |
| | B | 58.82% (10) | 35.29% (6) | 0% (0) | 5.88% (1) | 0% (0) | 4.47 | 0.78 | 0 | 17 |
| | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | D | 50% (3) | 33.33% (2) | 0% (0) | 16.67% (1) | 0% (0) | 4.17 | 1.07 | 0 | 6 |
| | E | 25% (3) | 41.67% (5) | 33.33% (4) | 0% (0) | 0% (0) | 3.92 | 0.76 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The course objectives are clear.</i> | A | 69.23% (9) | 7.69% (1) | 23.08% (3) | 0% (0) | 0% (0) | 4.46 | 0.84 | 0 | 13 |
| | B | 76.47% (13) | 17.65% (3) | 5.88% (1) | 0% (0) | 0% (0) | 4.71 | 0.57 | 0 | 17 |
| | C | 78.57% (11) | 14.29% (2) | 7.14% (1) | 0% (0) | 0% (0) | 4.71 | 0.59 | 0 | 14 |

| | | | | | | | | | | |
|--|----------|---------------|---------------|---------------|-----------|-----------|------|------|---|----|
| | D | 33.33% (2) | 50% (3) | 16.67% (1) | 0% (0) | 0% (0) | 4.17 | 0.69 | 0 | 6 |
| | E | 50% (6) | 33.33% (4) | 16.67% (2) | 0% (0) | 0% (0) | 4.33 | 0.75 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|---------------------------|---------------|------------------|-----------------|------------------------------|-------------|-------------------------------|-------------------------------|----------------------------|
| <i>The required text is comprehensible.</i> | A | 61.54% (8) | 30.77% (4) | 7.69% (1) | 0% (0) | 0% (0) | 4.54 | 0.63 | 0 | 13 |
| | B | 76.47% (13) | 23.53% (4) | 0% (0) | 0% (0) | 0% (0) | 4.76 | 0.42 | 0 | 17 |
| | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | D | 33.33% (2) | 50% (3) | 16.67% (1) | 0% (0) | 0% (0) | 4.17 | 0.69 | 0 | 6 |
| | E | 41.67% (5) | 41.67% (5) | 16.67% (2) | 0% (0) | 0% (0) | 4.25 | 0.72 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|---------------------------|---------------|------------------|-----------------|------------------------------|-------------|-------------------------------|-------------------------------|----------------------------|
| <i>The required text was an important component of the course.</i> | A | 61.54% (8) | 38.46% (5) | 0% (0) | 0% (0) | 0% (0) | 4.62 | 0.49 | 0 | 13 |
| | B | 70.59% (12) | 23.53% (4) | 5.88% (1) | 0% (0) | 0% (0) | 4.65 | 0.59 | 0 | 17 |
| | C | 42.86% (6) | 35.71% (5) | 14.29% (2) | 7.14% (1) | 0% (0) | 4.14 | 0.91 | 0 | 14 |
| | D | 16.67% (1) | 50% (3) | 33.33% (2) | 0% (0) | 0% (0) | 3.83 | 0.69 | 0 | 6 |
| | E | 41.67% (5) | 25% (3) | 25% (3) | 8.33% (1) | 0% (0) | 4 | 1 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---------------------------|----------|---------------------------|---------------|------------------|-----------------|------------------------------|-------------|-------------------------------|-------------------------------|----------------------------|
| <i>Course assignments</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |

and exams are evaluated and graded fairly.

| | | | | | | | | | |
|----------|----------------|---------------|--------------|---------------|-----------|------|------|---|----|
| B | 70.59% (12) | 23.53% (4) | 5.88% (1) | 0% (0) | 0% (0) | 4.65 | 0.59 | 0 | 17 |
| C | 78.57% (11) | 14.29% (2) | 7.14% (1) | 0% (0) | 0% (0) | 4.71 | 0.59 | 0 | 14 |
| D | 50% (3) | 33.33% (2) | 0% (0) | 16.67% (1) | 0% (0) | 4.17 | 1.07 | 0 | 6 |
| E | 33.33% (4) | 41.67% (5) | 25% (3) | 0% (0) | 0% (0) | 4.08 | 0.76 | 0 | 12 |

| | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses | |
|---|-----------------------|----------------|------------------|-----------------|--------------------------|---------------|---------------------------|-----------------------|------------------------|----|
| <i>Exams reflect the course content and classroom experience.</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |
| | B | 70.59% (12) | 23.53% (4) | 0% (0) | 5.88% (1) | 0% (0) | 4.59 | 0.77 | 0 | 17 |
| | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | D | 33.33% (2) | 50% (3) | 0% (0) | 0% (0) | 16.67% (1) | 3.83 | 1.34 | 0 | 6 |
| | E | 33.33% (4) | 33.33% (4) | 16.67% (2) | 8.33% (1) | 8.33% (1) | 3.75 | 1.23 | 0 | 12 |

| | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses | |
|---|-----------------------|----------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|----|
| <i>Grading procedures are easy to understand.</i> | A | 76.92% (10) | 23.08% (3) | 0% (0) | 0% (0) | 0% (0) | 4.77 | 0.42 | 0 | 13 |
| | B | 76.47% (13) | 23.53% (4) | 0% (0) | 0% (0) | 0% (0) | 4.76 | 0.42 | 0 | 17 |
| | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | D | 33.33% (2) | 66.67% (4) | 0% (0) | 0% (0) | 0% (0) | 4.33 | 0.47 | 0 | 6 |
| | E | 33.33% (4) | 41.67% (5) | 25% (3) | 0% (0) | 0% (0) | 4.08 | 0.76 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>I received feedback on my performance in a reasonable time frame.</i> | A | 69.23% (9) | 30.77% (4) | 0% (0) | 0% (0) | 0% (0) | 4.69 | 0.46 | 0 | 13 |
| | B | 64.71% (11) | 29.41% (5) | 5.88% (1) | 0% (0) | 0% (0) | 4.59 | 0.6 | 0 | 17 |
| | C | 57.14% (8) | 35.71% (5) | 7.14% (1) | 0% (0) | 0% (0) | 4.5 | 0.63 | 0 | 14 |
| | D | 33.33% (2) | 33.33% (2) | 33.33% (2) | 0% (0) | 0% (0) | 4 | 0.82 | 0 | 6 |
| | E | 41.67% (5) | 33.33% (4) | 25% (3) | 0% (0) | 0% (0) | 4.17 | 0.8 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>I have learned a great deal in this course.</i> | A | 53.85% (7) | 38.46% (5) | 7.69% (1) | 0% (0) | 0% (0) | 4.46 | 0.63 | 0 | 13 |
| | B | 76.47% (13) | 17.65% (3) | 5.88% (1) | 0% (0) | 0% (0) | 4.71 | 0.57 | 0 | 17 |
| | C | 57.14% (8) | 35.71% (5) | 7.14% (1) | 0% (0) | 0% (0) | 4.5 | 0.63 | 0 | 14 |
| | D | 50% (3) | 33.33% (2) | 16.67% (1) | 0% (0) | 0% (0) | 4.33 | 0.75 | 0 | 6 |
| | E | 50% (6) | 16.67% (2) | 25% (3) | 0% (0) | 8.33% (1) | 4 | 1.22 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Overall, I would recommend this course to other students.</i> | A | 61.54% (8) | 38.46% (5) | 0% (0) | 0% (0) | 0% (0) | 4.62 | 0.49 | 0 | 13 |
| | B | 70.59% (12) | 29.41% (5) | 0% (0) | 0% (0) | 0% (0) | 4.71 | 0.46 | 0 | 17 |
| | C | 57.14% (8) | 35.71% (5) | 7.14% (1) | 0% (0) | 0% (0) | 4.5 | 0.63 | 0 | 14 |

| | | | | | | | | | | |
|--|----------|---------------|---------------|---------------|-----------|-----------|------|------|---|----|
| <i>The instructor answers questions within the time frame stated in the course syllabus.</i> | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | E | 58.33% (7) | 25% (3) | 16.67% (2) | 0% (0) | 0% (0) | 4.42 | 0.76 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i> | C | 57.14% (8) | 35.71% (5) | 7.14% (1) | 0% (0) | 0% (0) | 4.5 | 0.63 | 0 | 14 |
| | E | 41.67% (5) | 25% (3) | 25% (3) | 0% (0) | 8.33% (1) | 3.92 | 1.19 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online course platform is easy to use.</i> | C | 71.43% (10) | 21.43% (3) | 7.14% (1) | 0% (0) | 0% (0) | 4.64 | 0.61 | 0 | 14 |
| | E | 50% (6) | 33.33% (4) | 16.67% (2) | 0% (0) | 0% (0) | 4.33 | 0.75 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online course platform is reliable.</i> | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |
| | E | 41.67% (5) | 50% (6) | 8.33% (1) | 0% (0) | 0% (0) | 4.33 | 0.62 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|------------------------------------|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Online content is delivered</i> | C | 64.29% (9) | 28.57% (4) | 7.14% (1) | 0% (0) | 0% (0) | 4.57 | 0.62 | 0 | 14 |

effectively.

| | | | | | | | | | | |
|--|----------|---------------|---------------|---------------|-----------|-----------|------|------|---|----|
| | E | 41.67% (5) | 41.67% (5) | 16.67% (2) | 0% (0) | 0% (0) | 4.25 | 0.72 | 0 | 12 |
|--|----------|---------------|---------------|---------------|-----------|-----------|------|------|---|----|

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The course promoted student-to-student and student to faculty interaction and collaboration.</i> | C | 57.14% (8) | 28.57% (4) | 14.29% (2) | 0% (0) | 0% (0) | 4.43 | 0.73 | 0 | 14 |
| | E | 41.67% (5) | 25% (3) | 16.67% (2) | 16.67% (2) | 0% (0) | 3.92 | 1.11 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>More time was required to complete this course than I expected.</i> | C | 35.71% (5) | 35.71% (5) | 7.14% (1) | 21.43% (3) | 0% (0) | 3.86 | 1.12 | 0 | 14 |
| | E | 8.33% (1) | 41.67% (5) | 41.67% (5) | 8.33% (1) | 0% (0) | 3.5 | 0.76 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>I was able to get the technical support I needed.</i> | C | 50% (7) | 35.71% (5) | 14.29% (2) | 0% (0) | 0% (0) | 4.36 | 0.72 | 0 | 14 |
| | E | 41.67% (5) | 41.67% (5) | 16.67% (2) | 0% (0) | 0% (0) | 4.25 | 0.72 | 0 | 12 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>Instructor had the online course prepared and open on time.</i> | A | 53.85% (7) | 38.46% (5) | 7.69% (1) | 0% (0) | 0% (0) | 4.46 | 0.63 | 0 | 13 |
| | B | 82.35% (14) | 17.65% (3) | 0% (0) | 0% (0) | 0% (0) | 4.82 | 0.38 | 0 | 17 |

| | | | | | | | | | | |
|---|----------|----------------|---------------|---------------|-----------|-----------|------|------|---|----|
| <i>Online content is delivered effectively.</i> | A | 53.85% (7) | 30.77% (4) | 15.38% (2) | 0% (0) | 0% (0) | 4.38 | 0.74 | 0 | 13 |
| | B | 76.47% (13) | 23.53% (4) | 0% (0) | 0% (0) | 0% (0) | 4.76 | 0.42 | 0 | 17 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|---|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>The course promoted student-to-student and student to faculty interaction and collaboration.</i> | A | 53.85% (7) | 30.77% (4) | 15.38% (2) | 0% (0) | 0% (0) | 4.38 | 0.74 | 0 | 13 |
| | B | 58.82% (10) | 29.41% (5) | 11.76% (2) | 0% (0) | 0% (0) | 4.47 | 0.7 | 0 | 17 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>More time was required to complete this course than I expected.</i> | A | 46.15% (6) | 38.46% (5) | 7.69% (1) | 7.69% (1) | 0% (0) | 4.23 | 0.89 | 0 | 13 |
| | B | 35.29% (6) | 11.76% (2) | 23.53% (4) | 17.65% (3) | 11.76% (2) | 3.41 | 1.42 | 0 | 17 |

| | | Strongly Agree | Agree | Undecided | Disagree | Strongly Disagree | Mean | Standard Deviation | Did Not Answer | Total Responses |
|--|----------|-----------------------|---------------|------------------|-----------------|--------------------------|-------------|---------------------------|-----------------------|------------------------|
| <i>I was able to get the technical support I needed.</i> | A | 38.46% (5) | 46.15% (6) | 15.38% (2) | 0% (0) | 0% (0) | 4.23 | 0.7 | 0 | 13 |
| | B | 52.94% (9) | 23.53% (4) | 23.53% (4) | 0% (0) | 0% (0) | 4.29 | 0.82 | 0 | 17 |