

Stephanie Griggs

Summary Report

Term : Spring 2026 Semester

Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>NURS 3352 (00111): NURS-3352-00111</i>	A	18	5	27.78%
<i>NURS 4341 (00112): NURS-4341-00112</i>	B	22	5	22.73%
<i>RNSG 2161 (001C3): RNSG-2161-001C3</i>	C	30	11	36.67%
<i>RNSG 2213 (101C3): RNSG-2213-101C3</i>	D	31	15	48.39%
<i>RNSG 2230 (101H3): RNSG-2230-101H3</i>	E	43	5	11.63%
Overall		144	41	28.47%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>				
<i>Instructor uses a variety of teaching techniques.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>						

<i>Instructor uses examples and explanations to clarify material.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	40% (2)	20% (1)	20% (1)	20% (1)	0% (0)	3.8	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>This instructor requires me to be an active participant in class.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	40% (2)	20% (1)	40% (2)	0% (0)	0% (0)	4	0.89	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor follows a course document, outline, or schedule.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor uses language that is clear and easy to understand.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The material is presented in an organized manner.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The course objectives are clear.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The required text was an important component of the course.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	20% (1)	20% (1)	20% (1)	0% (0)	3.8	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Exams reflect the course content and classroom experience.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>I received feedback on my performance in a reasonable time frame.</i>	A	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	72.73% (8)	18.18% (2)	9.09% (1)	0% (0)	0% (0)	4.64	0.64	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	40% (2)	0% (0)	20% (1)	0% (0)	4	1.1	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	20% (1)	60% (3)	20% (1)	0% (0)	0% (0)	4	0.63	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Overall, I would recommend this course to other students.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

	A	B	C	D	F	Did Not Answer	Total Responses
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<i>What grade do you expect to receive in this course?</i>	A	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	0	5
	B	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	0	5
	C	36.36% (4)	45.45% (5)	18.18% (2)	0% (0)	0% (0)	0	11
	D	26.67% (4)	66.67% (10)	6.67% (1)	0% (0)	0% (0)	0	15
	E	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor explains material well through verbal communication.</i>	C	81.82% (9)	18.18% (2)	0% (0)	0% (0)	0% (0)	4.82	0.39	0	11
	D	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	E	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>This instructor explains material well through verbal communication.</i>	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	E	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	E	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Online course platform is easy to use.</i>	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	E	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	E	40% (2)	0% (0)	20% (1)	40% (2)	0% (0)	3.4	1.36	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>I was able to get the technical support I needed.</i>	E	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Online course platform is easy to use.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	A	20% (1)	40% (2)	0% (0)	40% (2)	0% (0)	3.4	1.2	0	5

B	40% (2)	20% (1)	0% (0)	20% (1)	20% (1)	3.4	1.62	0	5
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
	B	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5