Esther Odamah

Summary Report Term: Fall 2024 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
PSYC 1300 (151H1): PSYC-1300-151H1	A	23	12	52.17%
PSYC 1300 (152H1): PSYC-1300-152H1	В	22	9	40.91%
PSYC 1300 (377C1): PSYC-1300-377C1	С	17	4	23.53%
PSYC 2301 (02312): PSYC-2301-02312	D	24	4	16.67%
PSYC 2301 (135H2): PSYC-2301-135H2 / PSYC 2301 (325H2): PSYC-2301-325H2	E	28	1	3.57%
PSYC 2314 (121C2): PSYC-2314-121C2	F	17	4	23.53%
Overall		131	34	25.95%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching	Α	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
techniques.	В	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	С	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	F	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses examples and explanations to	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
clarify material.	В	88.89% (8)	0% (0)	0% (0)	11.11% (1)	0% (0)	4.67	0.94	0	9
	С	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	F	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor demonstrates knowledge of	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
the subject matter.	В	88.89% (8)	0% (0)	0% (0)	0% (0)	11.11% (1)	4.56	1.26	0	9
	С	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor requires me to be an active	Α	58.33% (7)	33.33% (4)	8.33% (1)	0% (0)	0% (0)	4.5	0.65	0	12
participant in class.	В	44.44% (4)	33.33% (3)	22.22% (2)	0% (0)	0% (0)	4.22	0.79	0	9
	С	25% (1)	25% (1)	25% (1)	25% (1)	0% (0)	3.5	1.12	0	4

D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4	
F	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor promotes an open	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
atmosphere in discussions, critiques, etc.	В	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9
,,	С	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor was available (during office	A	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
hours, by e- mail/chat, or by	В	66.67% (6)	22.22%	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9
appointment) for consultation	С	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
with students.	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor shows respect	Α	100% (12)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	12

for students.

В	100% (9)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	9	
С	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4	
D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4	
F	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course</i>	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
document, outline, or schedule.	В	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	С	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains material well	Α	83.33% (10)	8.33% (1)	8.33% (1)	0% (0)	0% (0)	4.75	0.6	0	12
through written documents and/or graphic	В	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9
presentation, in person or online.	С	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	F	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor uses language that is clear and	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
<i>easy to understand.</i>	В	88.89% (8)	0% (0)	0% (0)	11.11% (1)	0% (0)	4.67	0.94	0	9
	С	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The material is presented in an organized	Α	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
manner.	В	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9
	С	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course objectives are clear.	Α	83.33% (10)	16.67% (2)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	12
0.00	В	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	С	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4

D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
F	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text is comprehensible.	Α	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
,	В	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	С	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text was an important	Α	50% (6)	41.67% (5)	8.33% (1)	0% (0)	0% (0)	4.42	0.64	0	12
component of the course.	В	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	С	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Course assignments	Α	83.33% (10)	16.67% (2)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	12

and exams are evaluated and graded fairly.	В	88.89%	0% (0)	0% (0)	11.11%	0% (0)	4.67	0.94	0	9
	С	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Exams reflect the course content and	Α	50% (6)	25% (3)	25% (3)	0% (0)	0% (0)	4.25	0.83	0	12
classroom experience.	В	66.67% (6)	0% (0)	33.33% (3)	0% (0)	0% (0)	4.33	0.94	0	9
	C	0% (0)	0% (0)	75% (3)	25% (1)	0% (0)	2.75	0.43	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Grading procedures are easy to	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
understand.	В	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9
	С	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I received feedback on my	Α	75% (9)	16.67% (2)	8.33% (1)	0% (0)	0% (0)	4.67	0.62	0	12
performance in a reasonable	В	100% (9)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	9
time frame.	c	0% (0)	50% (2)	50% (2)	0% (0)	0% (0)	3.5	0.5	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	F	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I have learned a great deal in this course.	Α	66.67% (8)	33.33% (4)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	12
uns course.	В	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	С	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	F	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Overall, I would recommend	Α	91.67% (11)	0% (0)	8.33% (1)	0% (0)	0% (0)	4.83	0.55	0	12
this course to other students.	В	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	c	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4

D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
F	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I put a lot of effort into this course.	Α	33.33% (4)	41.67% (5)	8.33% (1)	16.67% (2)	0% (0)	3.92	1.04	0	12
	В	66.67% (6)	22.22% (2)	11.11% (1)	0% (0)	0% (0)	4.56	0.68	0	9
	С	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	F	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

		A	В	c	D	F	Did Not Answer	Total Responses
What grade do you expect to receive in this course?	Α	58.33% (7)	33.33% (4)	8.33% (1)	0% (0)	0% (0)	0	12
	В	66.67% (6)	11.11% (1)	22.22% (2)	0% (0)	0% (0)	0	9
	С	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	0	4
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	0	4
	F	25% (1)	25% (1)	50% (2)	0% (0)	0% (0)	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is</i> prepared and	С	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4

on time.										
on time.		66.67%	33.33%	0%	0%	0%	4.67	0.47	0	3
	F	(2)	(1)	(0)	(0)	(0)				

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor explains material well	С	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
through verbal communication.	F	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor is prepared and on time.	Α	100% (12)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	12
on ame.	В	88.89% (8)	0% (0)	0% (0)	11.11% (1)	0% (0)	4.67	0.94	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains material well	Α	100% (12)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	12
through verbal communication.	В	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course</i>	Α	91.67% (11)	8.33% (1)	0% (0)	0% (0)	0% (0)	4.92	0.28	0	12
<i>prepared and</i> open on time.	В	88.89% (8)	0% (0)	11.11% (1)	0% (0)	0% (0)	4.78	0.63	0	9

							Did	
Strong	ly			Strongly		Standard	Not	Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

The instructor answers questions within the time	Α	83.33% (10)	8.33% (1)	8.33% (1)	0% (0)	0% (0)	4.75	0.6	0	12
frame stated in the course syllabus.	В	88.89% (8)	0% (0)	0% (0)	11.11% (1)	0% (0)	4.67	0.94	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides	А	66.67% (8)	8.33% (1)	25% (3)	0% (0)	0% (0)	4.42	0.86	0	12
information on = where to obtain technical assistance.	В	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is easy to use.	Α	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
casy to asc.	В	55.56% (5)	22.22%	11.11% (1)	11.11% (1)	0% (0)	4.22	1.03	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is reliable.	Α	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12
. 3.14.2.13.	В	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered	Α	75% (9)	25% (3)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	12

effectively.										
 		66.67%	22.22%	11.11%	0%	0%	4.56	0.68	0	9
	В	(6)	(2)	(1)	(0)	(0)				

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to- student and	A	83.33% (10)	16.67% (2)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	12
<i>student to faculty interaction and collaboration.</i>	В	44.44% (4)	44.44% (4)	11.11% (1)	0% (0)	0% (0)	4.33	0.67	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this	Α	8.33% (1)	8.33% (1)	25% (3)	58.33% (7)	0% (0)	2.67	0.94	0	12
course than I expected.	В	11.11% (1)	11.11% (1)	33.33% (3)	44.44% (4)	0% (0)	2.89	0.99	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical</i>	Α	50% (6)	25% (3)	25% (3)	0% (0)	0% (0)	4.25	0.83	0	12
support I needed.	В	33.33% (3)	44.44% (4)	22.22% (2)	0% (0)	0% (0)	4.11	0.74	0	9

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor had the online course prepared and open on time.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions within the time frame stated in the course syllabus.	D	100% (4)	0% (0)	0% (0)	0% (O)	0% (O)	5	0	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides information on where to obtain technical assistance.	D	75% (3)	25% (1)	0% (0)	0% (O)	0% (O)	4.75	0.43	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered effectively.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to-student and student to faculty interaction and collaboration.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (O)	5	0	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4