

Alan Bigos

Summary Report

Term : Fall 2024 Semester

Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
MATH 0306 (152H1): MATH-0306-152H1	A	19	4	21.05%
MATH 0306 (250H2): MATH-0306-250H2	B	12	6	50%
MATH 1314 (117H1): MATH-1314-117H1	C	24	13	54.17%
MATH 1332 (152H1): MATH-1332-152H1	D	19	4	21.05%
MATH 1332 (250H2): MATH-1332-250H2	E	12	6	50%
Overall		86	33	38.37%

						<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>					
<i>Instructor uses a variety of teaching techniques.</i>	A	0% (0)	50% (2)	50% (2)	0% (0)	0% (0)	3.5	0.5	0	4
	B	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	C	15.38% (2)	46.15% (6)	30.77% (4)	7.69% (1)	0% (0)	3.69	0.82	0	13
	D	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	E	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

						<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>							

<i>Instructor uses examples and explanations to clarify material.</i>	A	0% (0)	100% (4)	0% (0)	0% (0)	0% (0)	4	0	0	4
	B	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	C	23.08% (3)	69.23% (9)	7.69% (1)	0% (0)	0% (0)	4.15	0.53	0	13
	D	0% (0)	100% (4)	0% (0)	0% (0)	0% (0)	4	0	0	4
	E	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	B	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	C	46.15% (6)	30.77% (4)	23.08% (3)	0% (0)	0% (0)	4.23	0.8	0	13
	D	0% (0)	100% (4)	0% (0)	0% (0)	0% (0)	4	0	0	4
	E	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>This instructor requires me to be an active participant in class.</i>	A	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	B	33.33% (2)	33.33% (2)	16.67% (1)	16.67% (1)	0% (0)	3.83	1.07	0	6
	C	23.08% (3)	38.46% (5)	30.77% (4)	7.69% (1)	0% (0)	3.77	0.89	0	13
	D	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	B	66.67% (4)	0% (0)	33.33% (2)	0% (0)	0% (0)	4.33	0.94	0	6
	C	30.77% (4)	46.15% (6)	15.38% (2)	7.69% (1)	0% (0)	4	0.88	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	C	30.77% (4)	46.15% (6)	15.38% (2)	7.69% (1)	0% (0)	4	0.88	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor shows respect for students.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	83.33% (5)	0% (0)	16.67% (1)	0% (0)	0% (0)	4.67	0.75	0	6
	C	38.46% (5)	53.85% (7)	7.69% (1)	0% (0)	0% (0)	4.31	0.61	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Instructor follows a course document, outline, or schedule.</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	B	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	C	53.85% (7)	46.15% (6)	0% (0)	0% (0)	0% (0)	4.54	0.5	0	13
	D	0% (0)	100% (4)	0% (0)	0% (0)	0% (0)	4	0	0	4
	E	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	B	50% (3)	33.33% (2)	0% (0)	16.67% (1)	0% (0)	4.17	1.07	0	6
	C	38.46% (5)	46.15% (6)	7.69% (1)	7.69% (1)	0% (0)	4.15	0.86	0	13
	D	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	E	33.33% (2)	50% (3)	0% (0)	0% (0)	16.67% (1)	3.83	1.34	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor uses language that is clear and easy to understand.</i>	A	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	B	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	C	30.77% (4)	46.15% (6)	7.69% (1)	15.38% (2)	0% (0)	3.92	1	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The material is presented in an organized manner.</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	B	50% (3)	33.33% (2)	0% (0)	16.67% (1)	0% (0)	4.17	1.07	0	6
	C	53.85% (7)	30.77% (4)	15.38% (2)	0% (0)	0% (0)	4.38	0.74	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The course objectives are clear.</i>	A	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	B	33.33% (2)	50% (3)	16.67% (1)	0% (0)	0% (0)	4.17	0.69	0	6
	C	46.15% (6)	53.85% (7)	0% (0)	0% (0)	0% (0)	4.46	0.5	0	13
	D	0% (0)	50% (2)	50% (2)	0% (0)	0% (0)	3.5	0.5	0	4
	E	50% (3)	33.33% (2)	0% (0)	16.67% (1)	0% (0)	4.17	1.07	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text is comprehensible.</i>	A	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	B	50% (3)	16.67% (1)	33.33% (2)	0% (0)	0% (0)	4.17	0.9	0	6
	C	30.77% (4)	46.15% (6)	23.08% (3)	0% (0)	0% (0)	4.08	0.73	0	13
	D	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	E	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The required text was an important component of the course.</i>	A	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	B	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	C	53.85% (7)	30.77% (4)	15.38% (2)	0% (0)	0% (0)	4.38	0.74	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	66.67% (4)	0% (0)	0% (0)	33.33% (2)	0% (0)	4	1.41	0	6
	C	30.77% (4)	61.54% (8)	7.69% (1)	0% (0)	0% (0)	4.23	0.58	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	50% (3)	33.33% (2)	0% (0)	16.67% (1)	0% (0)	4.17	1.07	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Exams reflect the course content and classroom experience.</i>	A	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	B	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	C	30.77% (4)	46.15% (6)	15.38% (2)	7.69% (1)	0% (0)	4	0.88	0	13
	D	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	C	38.46% (5)	53.85% (7)	7.69% (1)	0% (0)	0% (0)	4.31	0.61	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>I received feedback on my performance in a reasonable time frame.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6
	C	38.46% (5)	38.46% (5)	23.08% (3)	0% (0)	0% (0)	4.15	0.77	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I have learned a great deal in this course.</i>	A	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	B	33.33% (2)	33.33% (2)	16.67% (1)	16.67% (1)	0% (0)	3.83	1.07	0	6
	C	30.77% (4)	38.46% (5)	15.38% (2)	15.38% (2)	0% (0)	3.85	1.03	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Overall, I would recommend this course to other students.</i>	A	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	B	16.67% (1)	33.33% (2)	16.67% (1)	16.67% (1)	16.67% (1)	3.17	1.34	0	6
	C	30.77% (4)	38.46% (5)	30.77% (4)	0% (0)	0% (0)	4	0.78	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	33.33% (2)	16.67% (1)	16.67% (1)	16.67% (1)	16.67% (1)	3.33	1.49	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I put a lot of effort into this course.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	C	38.46% (5)	46.15% (6)	0% (0)	15.38% (2)	0% (0)	4.08	1	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

	A	B	C	D	F	Did Not Answer	Total Responses
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<i>What grade do you expect to receive in this course?</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	0	4
	B	33.33% (2)	16.67% (1)	33.33% (2)	0% (0)	16.67% (1)	0	6
	C	23.08% (3)	53.85% (7)	15.38% (2)	7.69% (1)	0% (0)	0	13
	D	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	0	4
	E	33.33% (2)	16.67% (1)	33.33% (2)	0% (0)	16.67% (1)	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor is prepared and on time.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	C	46.15% (6)	46.15% (6)	0% (0)	7.69% (1)	0% (0)	4.31	0.82	0	13
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>This instructor explains material well through verbal communication.</i>	A	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	B	50% (3)	33.33% (2)	0% (0)	0% (0)	16.67% (1)	4	1.41	0	6
	C	30.77% (4)	38.46% (5)	15.38% (2)	15.38% (2)	0% (0)	3.85	1.03	0	13
	D	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	E	33.33% (2)	50% (3)	0% (0)	0% (0)	16.67% (1)	3.83	1.34	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course prepared and open on time.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	C	53.85% (7)	46.15% (6)	0% (0)	0% (0)	0% (0)	4.54	0.5	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	33.33% (2)	66.67% (4)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	6
	C	46.15% (6)	53.85% (7)	0% (0)	0% (0)	0% (0)	4.46	0.5	0	13
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	B	50% (3)	16.67% (1)	33.33% (2)	0% (0)	0% (0)	4.17	0.9	0	6
	C	30.77% (4)	46.15% (6)	23.08% (3)	0% (0)	0% (0)	4.08	0.73	0	13
	D	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	E	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Online course platform is easy to use.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6
	C	30.77% (4)	53.85% (7)	0% (0)	7.69% (1)	7.69% (1)	3.92	1.14	0	13
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	33.33% (2)	66.67% (4)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	6
	C	30.77% (4)	61.54% (8)	0% (0)	0% (0)	7.69% (1)	4.08	1	0	13
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>Online content is delivered effectively.</i>	A	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	B	33.33% (2)	66.67% (4)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	6
	C	30.77% (4)	53.85% (7)	0% (0)	15.38% (2)	0% (0)	4	0.96	0	13
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	B	16.67% (1)	33.33% (2)	33.33% (2)	0% (0)	16.67% (1)	3.33	1.25	0	6
	C	30.77% (4)	38.46% (5)	30.77% (4)	0% (0)	0% (0)	4	0.78	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	16.67% (1)	50% (3)	16.67% (1)	0% (0)	16.67% (1)	3.5	1.26	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
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<i>More time was required to complete this course than I expected.</i>	A	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	B	50% (3)	16.67% (1)	0% (0)	33.33% (2)	0% (0)	3.83	1.34	0	6
	C	46.15% (6)	23.08% (3)	30.77% (4)	0% (0)	0% (0)	4.15	0.86	0	13
	D	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	3.75	0.43	0	4
	E	50% (3)	16.67% (1)	0% (0)	33.33% (2)	0% (0)	3.83	1.34	0	6

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	B	33.33% (2)	50% (3)	16.67% (1)	0% (0)	0% (0)	4.17	0.69	0	6
	C	23.08% (3)	38.46% (5)	38.46% (5)	0% (0)	0% (0)	3.85	0.77	0	13
	D	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	4.25	0.43	0	4
	E	33.33% (2)	50% (3)	16.67% (1)	0% (0)	0% (0)	4.17	0.69	0	6

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