

# Lawanda Morales

## Summary Report

Term : Spring 2024 Semester

### Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>PSYC 1300 (011IN): PSYC-1300-011IN</i>	<b>A</b>	22	21	95.45%
<i>PSYC 1300 (102CL): PSYC-1300-102CL</i>	<b>B</b>	13	8	61.54%
<i>PSYC 1300 (103CL): PSYC-1300-103CL</i>	<b>C</b>	22	15	68.18%
<i>PSYC 1300 (105CL): PSYC-1300-105CL</i>	<b>D</b>	14	6	42.86%
<i>PSYC 1300 (106CL): PSYC-1300-106CL</i>	<b>E</b>	21	18	85.71%
Overall		92	68	73.91%

							<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>
		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>			
<i>Instructor uses a variety of teaching techniques.</i>	<b>A</b>	66.67% (14)	14.29% (3)	14.29% (3)	4.76% (1)	0% (0)	4.43	0.9	0
	<b>B</b>	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	80.95% (17)	14.29% (3)	4.76% (1)	0% (0)	0% (0)	4.76	0.53	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0
	<b>D</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	80.95% (17)	9.52% (2)	9.52% (2)	0% (0)	0% (0)	4.71	0.63	0
	<b>B</b>	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
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<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	71.43% (15)	19.05% (4)	4.76% (1)	4.76% (1)	0% (0)	4.57	0.79	0
	<b>B</b>	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0
	<b>C</b>	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0
	<b>D</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0
	<b>E</b>	66.67% (12)	27.78% (5)	5.56% (1)	0% (0)	0% (0)	4.61	0.59	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	76.19% (16)	14.29% (3)	4.76% (1)	0% (0)	4.76% (1)	4.57	0.95	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0
	<b>D</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor was available (during office hours, by e-</i>	<b>A</b>	80.95% (17)	14.29% (3)	4.76% (1)	0% (0)	0% (0)	4.76	0.53	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

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<i>mail/chat, or by appointment for consultation with students.</i>	<b>C</b>	73.33% (11)	20% (3)	6.67% (1)	0% (0)	0% (0)	4.67	0.6	0
	<b>D</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0
	<b>E</b>	72.22% (13)	16.67% (3)	11.11% (2)	0% (0)	0% (0)	4.61	0.68	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	90.48% (19)	4.76% (1)	0% (0)	0% (0)	4.76% (1)	4.76	0.87	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0
	<b>E</b>	77.78% (14)	22.22% (4)	0% (0)	0% (0)	0% (0)	4.78	0.42	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	95.24% (20)	4.76% (1)	0% (0)	0% (0)	0% (0)	4.95	0.21	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0

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	<b>E</b>	77.78% (14)	16.67% (3)	5.56% (1)	0% (0)	0% (0)	4.72	0.56	0
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	85.71% (18)	9.52% (2)	0% (0)	0% (0)	4.76% (1)	4.71	0.88	0
	<b>B</b>	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0
	<b>C</b>	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0
	<b>D</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0
	<b>E</b>	66.67% (12)	27.78% (5)	5.56% (1)	0% (0)	0% (0)	4.61	0.59	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	90.48% (19)	4.76% (1)	0% (0)	0% (0)	4.76% (1)	4.76	0.87	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0
	<b>D</b>	100% (6)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	66.67% (12)	33.33% (6)	0% (0)	0% (0)	0% (0)	4.67	0.47	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The material is presented in an organized manner.</i>	<b>A</b>	90.48% (19)	9.52% (2)	0% (0)	0% (0)	0% (0)	4.9	0.29	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	77.78% (14)	22.22% (4)	0% (0)	0% (0)	0% (0)	4.78	0.42	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The course objectives are clear.</i>	<b>A</b>	80.95% (17)	14.29% (3)	0% (0)	0% (0)	4.76% (1)	4.67	0.89	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
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<i>The required text is comprehensible.</i>	<b>A</b>	80.95% (17)	9.52% (2)	4.76% (1)	0% (0)	4.76% (1)	4.62	0.95	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The required text was an important component of the course.</i>	<b>A</b>	85.71% (18)	9.52% (2)	4.76% (1)	0% (0)	0% (0)	4.81	0.5	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>E</b>	72.22% (13)	27.78% (5)	0% (0)	0% (0)	0% (0)	4.72	0.45	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Course assignments and exams are evaluated</i>	<b>A</b>	66.67% (14)	23.81% (5)	9.52% (2)	0% (0)	0% (0)	4.57	0.66	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

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<i>and graded fairly.</i>	<b>C</b>	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>E</b>	61.11% (11)	27.78% (5)	11.11% (2)	0% (0)	0% (0)	4.5	0.69	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	76.19% (16)	19.05% (4)	4.76% (1)	0% (0)	0% (0)	4.71	0.55	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	73.33% (11)	20% (3)	6.67% (1)	0% (0)	0% (0)	4.67	0.6	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>E</b>	66.67% (12)	33.33% (6)	0% (0)	0% (0)	0% (0)	4.67	0.47	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Grading procedures are easy to understand.</i>	<b>A</b>	85.71% (18)	9.52% (2)	4.76% (1)	0% (0)	0% (0)	4.81	0.5	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0

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<b>E</b>	66.67% (12)	27.78% (5)	5.56% (1)	0% (0)	0% (0)	4.61	0.59	0
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		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	90.48% (19)	9.52% (2)	0% (0)	0% (0)	0% (0)	4.9	0.29	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>E</b>	55.56% (10)	38.89% (7)	0% (0)	5.56% (1)	0% (0)	4.44	0.76	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	76.19% (16)	14.29% (3)	4.76% (1)	4.76% (1)	0% (0)	4.62	0.79	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>E</b>	61.11% (11)	33.33% (6)	5.56% (1)	0% (0)	0% (0)	4.56	0.6	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	85.71% (18)	9.52% (2)	0% (0)	0% (0)	4.76% (1)	4.71	0.88	0
	<b>B</b>	100% (8)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	55.56% (10)	27.78% (5)	16.67% (3)	0% (0)	0% (0)	4.39	0.76	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I put a lot of effort into this course.</i>	<b>A</b>	66.67% (14)	23.81% (5)	4.76% (1)	4.76% (1)	0% (0)	4.52	0.79	0
	<b>B</b>	87.5% (7)	12.5% (1)	0% (0)	0% (0)	0% (0)	4.88	0.33	0
	<b>C</b>	53.33% (8)	26.67% (4)	13.33% (2)	6.67% (1)	0% (0)	4.27	0.93	0
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0
	<b>E</b>	38.89% (7)	50% (9)	11.11% (2)	0% (0)	0% (0)	4.28	0.65	0

	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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What grade do you expect to receive in this course?		Percentage					0	21
		A	B	C	D	E		
	<b>A</b>	66.67% (14)	23.81% (5)	4.76% (1)	4.76% (1)	0% (0)	0	21
	<b>B</b>	50% (4)	25% (2)	12.5% (1)	12.5% (1)	0% (0)	0	8
	<b>C</b>	33.33% (5)	26.67% (4)	33.33% (5)	6.67% (1)	0% (0)	0	15
	<b>D</b>	20% (1)	40% (2)	40% (2)	0% (0)	0% (0)	0	5
	<b>E</b>	50% (9)	33.33% (6)	16.67% (3)	0% (0)	0% (0)	0	18

		Strongly				Strongly Disagree	Mean	Standard Deviation	Did Not Answer
		Agree	Agree	Undecided	Disagree				
<i>Instructor is prepared and on time.</i>	<b>B</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>E</b>	83.33% (15)	16.67% (3)	0% (0)	0% (0)	0% (0)	4.83	0.37	0

		Strongly				Strongly Disagree	Mean	Standard Deviation	Did Not Answer
		Agree	Agree	Undecided	Disagree				
<i>The instructor explains material well through verbal communication.</i>	<b>B</b>	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0
	<b>C</b>	86.67% (13)	13.33% (2)	0% (0)	0% (0)	0% (0)	4.87	0.34	0
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0

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E	77.78%	22.22%	0%	0%	0%	4.78	0.42	0
	(14)	(4)	(0)	(0)	(0)			

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor had the online course prepared and open on time.</i>	A	85.71%	9.52%	0%	4.76%	0%	4.76	0.68	0
		(18)	(2)	(0)	(1)	(0)			

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	90.48%	9.52%	0%	0%	0%	4.9	0.29	0
		(19)	(2)	(0)	(0)	(0)			

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	76.19%	19.05%	4.76%	0%	0%	4.71	0.55	0
		(16)	(4)	(1)	(0)	(0)			

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>Online course platform is easy to use.</i>	<b>A</b>	85.71% (18)	9.52% (2)	0% (0)	0% (0)	4.76% (1)	4.71	0.88	0
<i>Online course platform is reliable.</i>	<b>A</b>	85.71% (18)	4.76% (1)	9.52% (2)	0% (0)	0% (0)	4.76	0.61	0
<i>Online content is delivered effectively.</i>	<b>A</b>	85.71% (18)	4.76% (1)	4.76% (1)	4.76% (1)	0% (0)	4.71	0.76	0
<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>A</b>	76.19% (16)	14.29% (3)	4.76% (1)	4.76% (1)	0% (0)	4.62	0.79	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>More time was required to complete this course than I expected.</i>	<b>A</b>	52.38% (11)	14.29% (3)	14.29% (3)	14.29% (3)	4.76% (1)	3.95	1.29	0

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>
<i>I was able to get the technical support I needed.</i>	<b>A</b>	76.19% (16)	19.05% (4)	4.76% (1)	0% (0)	0% (0)	4.71	0.55	0