Robert Castro

Summary Report

Term: Fall 2024 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
EDUC 1300 (211H1): EDUC-1300-211H1	А	21	20	95.24%
EDUC 1301 (105H3): EDUC-1301-105H3	В	16	5	31.25%
EDUC 1301 (205H3): EDUC-1301-205H3	С	8	7	87.5%
EDUC 2301 (00113): EDUC-2301-00113	D	12	4	33.33%
TECA 1354 (02112): TECA-1354-02112	E	16	5	31.25%
Overall		73	41	56.16%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching	Α	60% (12)	30% (6)	5% (1)	5% (1)	0% (0)	4.45	0.8	0	20
techniques.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

12/10/2024

<i>Instructor uses</i> examples and explanations	Α	80% (16)	20% (4)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	20
to clarify material.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor demonstrates knowledge of	Α	75% (15)	20% (4)	5% (1)	0% (0)	0% (0)	4.7	0.56	0	20
the subject matter.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor requires me to be an active	Α	75% (15)	20% (4)	5% (1)	0% (0)	0% (0)	4.7	0.56	0	20
participant in class.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	c	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

_	60%	20%	0%	20%	0%	4.2	1.17	0	5
E	(3)	(1)	(0)	(1)	(0)				

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor promotes an open	Α	85% (17)	10% (2)	5% (1)	0% (0)	0% (0)	4.8	0.51	0	20
atmosphere in discussions, critiques, etc.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
erraques, etc.	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20%	0% (0)	20%	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor was available (during office	A	75% (15)	15% (3)	10% (2)	0% (0)	0% (0)	4.65	0.65	0	20
hours, by e- mail/chat, or by	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
<i>appointment) for consultation</i>	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
with students.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	40% (2)	40% (2)	0% (0)	20% (1)	0% (0)	4	1.1	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor shows respect	Α	90% (18)	10% (2)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	20

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В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5	
С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7	
D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4	
E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor follows a course</i>	Α	65% (13)	20% (4)	5% (1)	10% (2)	0% (0)	4.4	0.97	0	20
document, outline, or schedule.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
serredure.	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains	Α	60% (12)	35% (7)	5% (1)	0% (0)	0% (0)	4.55	0.59	0	20
material well through written	В	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
documents and/or graphic	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
<i>presentation, in person or online.</i>	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor uses language that is clear	Α	75% (15)	20% (4)	5% (1)	0% (0)	0% (0)	4.7	0.56	0	20
and easy to understand.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20%	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The material is presented in an organized	Α	50% (10)	40% (8)	5% (1)	5% (1)	0% (0)	4.35	0.79	0	20
manner.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	40% (2)	40% (2)	0% (0)	20% (1)	0% (0)	4	1.1	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course objectives are clear.	A	75% (15)	25% (5)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	20
	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4	
E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text is comprehensible.	Α	70% (14)	30% (6)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	20
, , , , , , , , , , , , , , , , , , , ,	В	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text was an important	Α	50% (10)	45% (9)	0% (0)	0% (0)	5% (1)	4.35	0.91	0	20
component of the course.	В	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
	С	71.43% (5)	14.29% (1)	0% (0)	14.29% (1)	0% (0)	4.43	1.05	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	40% (2)	20%	20% (1)	20%	0% (0)	3.8	1.17	0	5

							Did	
Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation		Total Responses

Course assignments and exams are evaluated and graded fairly.	Α	85% (17)	15% (3)	0% (0)	0% (0)	0% (0)	4.85	0.36	0	20
	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Exams reflect the course	A	55% (11)	35% (7)	10% (2)	0% (0)	0% (0)	4.45	0.67	0	20
content and -classroom experience.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20%	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Grading procedures are easy to	Α	75% (15)	25% (5)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	20
understand.	В	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	c	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4

E	20% (1)	0% (0)	20% (1)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I received feedback on my	Α	55% (11)	35% (7)	10% (2)	0% (0)	0% (0)	4.45	0.67	0	20
performance in a reasonable	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
time frame.	С	85.71% (6)	0% (0)	0% (0)	0% (0)	14.29% (1)	4.43	1.4	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20%	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I have learned a great deal in	Α	45% (9)	45% (9)	10% (2)	0% (0)	0% (0)	4.35	0.65	0	20
this course.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	C	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Overall, I would	A	75% (15)	15% (3)	10% (2)	0% (0)	0% (0)	4.65	0.65	0	20

recommend
this course to
other
students.

В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5	
С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7	
D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4	
E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I put a lot of effort into this course.	Α	30% (6)	55% (11)	10% (2)	5% (1)	0% (0)	4.1	0.77	0	20
	В	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7
	D	75% (3)	0% (0)	0% (0)	0% (0)	25% (1)	4	1.73	0	4
	E	40% (2)	40% (2)	0% (0)	20% (1)	0% (0)	4	1.1	0	5

		A	В	c	D	F	Did Not Answer	Total Responses
What grade do you	•	60%	40%	0%	0%	0%	0	20
expect to receive in this course?	A	(12)	(8)	(0)	(0)	(0)		
	_	20%	60%	20%	0%	0%	0	5
	В	(1)	(3)	(1)	(0)	(0)		
		85.71%	14.29%	0%	0%	0%	0	7
	С	(6)	(1)	(0)	(0)	(0)		
	_	25%	50%	25%	0%	0%	0	4
	D	(1)	(2)	(1)	(0)	(0)		
	_	80%	0%	0%	20%	0%	0	5
	E	(4)	(0)	(0)	(1)	(0)		

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor is prepared and on time.	Α	65% (13)	35% (7)	0% (0)	0% (0)	0% (0)	4.65	0.48	0	20
on time.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains material well	Α	65% (13)	25% (5)	10% (2)	0% (0)	0% (0)	4.55	0.67	0	20
through verbal communication.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had</i> the online course	Α	60% (12)	35% (7)	0% (0)	5% (1)	0% (0)	4.5	0.74	0	20
<i>prepared and open on time.</i>	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions	Α	70% (14)	30% (6)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	20
within the time frame stated	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

<i>in the course syllabus.</i>	С	100% (7)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot	Α	65% (13)	30% (6)	5% (1)	0% (0)	0% (0)	4.6	0.58	0	20
or provides information on where to	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
<i>obtain technical assistance.</i>	С	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is easy to use.	A	60% (12)	35% (7)	5% (1)	0% (0)	0% (0)	4.55	0.59	0	20
	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	Α	40% (8)	40% (8)	15% (3)	5% (1)	0% (0)	4.15	0.85	0	20
	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

							Did	
Strongly				Strongly		Standard	Not	Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

Online content is delivered	Α	60% (12)	30% (6)	10% (2)	0% (0)	0% (0)	4.5	0.67	0	20
effectively.	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to-	Α	55% (11)	40% (8)	5% (1)	0% (0)	0% (0)	4.5	0.59	0	20
<i>student and</i> student to faculty	В	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
<i>interaction</i> <i>and</i> <i>collaboration.</i>	С	85.71% (6)	14.29% (1)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this	Α	15% (3)	15% (3)	20% (4)	35% (7)	15% (3)	2.8	1.29	0	20
course than I expected.	В	60% (3)	0% (0)	0% (0)	20% (1)	20% (1)	3.6	1.74	0	5
	С	28.57% (2)	0% (0)	42.86% (3)	28.57% (2)	0% (0)	3.29	1.16	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical	Α	50% (10)	45% (9)	5% (1)	0% (0)	0% (0)	4.45	0.59	0	20
support I needed.	В	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	С	71.43% (5)	28.57% (2)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	7

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had the online course</i>	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
prepared and open on time.	E	40% (2)	40% (2)	0% (0)	20% (1)	0% (0)	4	1.1	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions within the time	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
frame stated in the course syllabus.	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides information on —	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
where to obtain technical assistance.	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is easy to use.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

							Did	
Strongly				Strongly		Standard	Not	Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

Online course platform is reliable.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered effectively.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to-student and student to faculty interaction and collaboration.	D	100% (4)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	4
	E	40% (2)	20% (1)	20% (1)	20% (1)	0% (0)	3.8	1.17	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	D	75% (3)	0% (0)	0% (0)	25% (1)	0% (0)	4.25	1.3	0	4
	E	0% (0)	20% (1)	40% (2)	40% (2)	0% (0)	2.8	0.75	0	5

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	60% (3)	20% (1)	0% (0)	20% (1)	0% (0)	4.2	1.17	0	5