

Patricia Ovesny

Summary Report

Term : Summer 2025 Semester

Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
HIST 1301 (012I4): HIST-1301-012I4	A	24	14	58.33%
HIST 1301 (022I5): HIST-1301-022I5	B	15	4	26.67%
HIST 1301 (122C5): HIST-1301-122C5	C	4	1	25%
HIST 1302 (011I4): HIST-1302-011I4	D	24	9	37.5%
HIST 1302 (021I5): HIST-1302-021I5	E	23	8	34.78%
HIST 1302 (022I5): HIST-1302-022I5	F	23	15	65.22%
HIST 1302 (050I7): HIST-1302-050I7	G	16	10	62.5%
HIST 1302 (122C5): HIST-1302-122C5	--	5	0	0%
Overall		134	61	45.52%

						Did			
						Mean	Standard Deviation	Not Answer	Total Responses
Instructor uses a variety of teaching techniques.	A	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	4.64	0.61	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	4.75	0.43	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	4.78	0.42	0	9
	E	50% (1)	50% (1)	0% (0)	0% (0)	4.5	0.5	0	2

F	46.67% (7)	46.67% (7)	6.67% (1)	0% (0)	0% (0)	4.4	0.61	0	15
G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor uses examples and explanations to clarify material.</i>	A	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	44.44% (4)	55.56% (5)	0% (0)	0% (0)	0% (0)	4.44	0.5	0	9
	E	50% (1)	50% (1)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	2
	F	46.67% (7)	46.67% (7)	6.67% (1)	0% (0)	0% (0)	4.4	0.61	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor demonstrates knowledge of the subject matter.</i>	A	78.57% (11)	14.29% (2)	7.14% (1)	0% (0)	0% (0)	4.71	0.59	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	E	50% (1)	50% (1)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	2
	F	60% (9)	33.33% (5)	6.67% (1)	0% (0)	0% (0)	4.53	0.62	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor requires me to be an active participant in class.</i>	A	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	E	50% (1)	50% (1)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	2
	F	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	A	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	E	100% (2)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	2
	F	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor was available</i>	A	78.57% (11)	14.29% (2)	7.14% (1)	0% (0)	0% (0)	4.71	0.59	0	14

(during office hours, by e-mail/chat, or by appointment) for consultation with students.	B	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
	D	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
	E	50% (1)	50% (1)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	2
	F	73.33% (11)	20% (3)	6.67% (1)	0% (0)	0% (0)	4.67	0.6	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor shows respect for students.	A	92.86% (13)	0% (0)	7.14% (1)	0% (0)	0% (0)	4.86	0.52	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	E	100% (2)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	2
	F	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor follows a course document, outline, or schedule.	A	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9

E	100% (2)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	2
F	80% (12)	20% (3)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	15
G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	A	85.71% (12)	7.14% (1)	7.14% (1)	0% (0)	0% (0)	4.79	0.56	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9
	E	50% (1)	50% (1)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	2
	F	60% (9)	33.33% (5)	0% (0)	6.67% (1)	0% (0)	4.47	0.81	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The instructor uses language that is clear and easy to understand.</i>	A	78.57% (11)	14.29% (2)	7.14% (1)	0% (0)	0% (0)	4.71	0.59	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	E	100% (2)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	2
	F	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15

	G	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
--	----------	------------	------------	------------	-----------	-----------	-----	------	---	----

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The material is presented in an organized manner.</i>	A	57.14% (8)	35.71% (5)	7.14% (1)	0% (0)	0% (0)	4.5	0.63	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	55.56% (5)	44.44% (4)	0% (0)	0% (0)	0% (0)	4.56	0.5	0	9
	E	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	F	53.33% (8)	40% (6)	6.67% (1)	0% (0)	0% (0)	4.47	0.62	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The course objectives are clear.</i>	A	78.57% (11)	14.29% (2)	7.14% (1)	0% (0)	0% (0)	4.71	0.59	0	14
	B	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	G	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
--	--	---------------------------	--------------	------------------	-----------------	------------------------------	-------------	-------------------------------	-------------------------------	----------------------------

<i>The required text is comprehensible.</i>	A	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	44.44% (4)	44.44% (4)	11.11% (1)	0% (0)	0% (0)	4.33	0.67	0	9
	E	37.5% (3)	50% (4)	12.5% (1)	0% (0)	0% (0)	4.25	0.66	0	8
	F	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>The required text was an important component of the course.</i>	A	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	55.56% (5)	33.33% (3)	0% (0)	11.11% (1)	0% (0)	4.33	0.94	0	9
	E	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	F	60% (9)	33.33% (5)	6.67% (1)	0% (0)	0% (0)	4.53	0.62	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Course assignments and exams are evaluated and graded fairly.</i>	A	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4

D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
F	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
G	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Exams reflect the course content and classroom experience.</i>	A	71.43% (10)	28.57% (4)	0% (0)	0% (0)	0% (0)	4.71	0.45	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
	E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	G	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Grading procedures are easy to understand.</i>	A	64.29% (9)	35.71% (5)	0% (0)	0% (0)	0% (0)	4.64	0.48	0	14
	B	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
	D	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
	E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Overall, I would recommend this course to other students.</i>	A	71.43% (10)	21.43% (3)	7.14% (1)	0% (0)	0% (0)	4.64	0.61	0	14
	B	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	55.56% (5)	33.33% (3)	11.11% (1)	0% (0)	0% (0)	4.44	0.68	0	9
	E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	46.67% (7)	40% (6)	13.33% (2)	0% (0)	0% (0)	4.33	0.7	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>I put a lot of effort into this course.</i>	A	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	B	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	E	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	F	53.33% (8)	40% (6)	6.67% (1)	0% (0)	0% (0)	4.47	0.62	0	15
	G	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10

							<i>Did Not Answer</i>	<i>Total Responses</i>
		<i>A</i>	<i>B</i>	<i>C</i>	<i>D</i>	<i>F</i>		
<i>What grade do you expect to receive in this course?</i>	A	64.29% (9)	35.71% (5)	0% (0)	0% (0)	0% (0)	0	14

B	0% (0)	75% (3)	25% (1)	0% (0)	0% (0)	0	4
D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	0	9
E	37.5% (3)	62.5% (5)	0% (0)	0% (0)	0% (0)	0	8
F	66.67% (10)	33.33% (5)	0% (0)	0% (0)	0% (0)	0	15
G	100% (10)	0% (0)	0% (0)	0% (0)	0% (0)	0	10

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor had the online course prepared and open on time.</i>	A	92.86% (13)	7.14% (1)	0% (0)	0% (0)	0% (0)	4.93	0.26	0	14
	B	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	D	88.89% (8)	11.11% (1)	0% (0)	0% (0)	0% (0)	4.89	0.31	0	9
	E	100% (2)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	2
	F	73.33% (11)	26.67% (4)	0% (0)	0% (0)	0% (0)	4.73	0.44	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	A	92.86% (13)	0% (0)	7.14% (1)	0% (0)	0% (0)	4.86	0.52	0	14
	B	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9

E	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
F	66.67% (10)	26.67% (4)	6.67% (1)	0% (0)	0% (0)	4.6	0.61	0	15
G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	A	71.43% (10)	14.29% (2)	14.29% (2)	0% (0)	0% (0)	4.57	0.73	0	14
	B	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
	D	44.44% (4)	44.44% (4)	11.11% (1)	0% (0)	0% (0)	4.33	0.67	0	9
	E	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
	F	40% (6)	26.67% (4)	33.33% (5)	0% (0)	0% (0)	4.07	0.85	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is easy to use.</i>	A	78.57% (11)	21.43% (3)	0% (0)	0% (0)	0% (0)	4.79	0.41	0	14
	B	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	D	77.78% (7)	11.11% (1)	11.11% (1)	0% (0)	0% (0)	4.67	0.67	0	9
	E	50% (4)	50% (4)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	8
	F	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15

	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
--	----------	------------	------------	-----------	-----------	-----------	-----	-----	---	----

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online course platform is reliable.</i>	A	85.71% (12)	14.29% (2)	0% (0)	0% (0)	0% (0)	4.86	0.35	0	14
	B	50% (2)	0% (0)	50% (2)	0% (0)	0% (0)	4	1	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Online content is delivered effectively.</i>	A	78.57% (11)	14.29% (2)	7.14% (1)	0% (0)	0% (0)	4.71	0.59	0	14
	B	50% (2)	0% (0)	50% (2)	0% (0)	0% (0)	4	1	0	4
	D	66.67% (6)	33.33% (3)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	9
	E	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	F	53.33% (8)	46.67% (7)	0% (0)	0% (0)	0% (0)	4.53	0.5	0	15
	G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
--	--	---------------------------	--------------	------------------	-----------------	------------------------------	-------------	-------------------------------	-------------------------------	----------------------------

<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	A	64.29% (9)	21.43% (3)	14.29% (2)	0% (0)	0% (0)	4.5	0.73	0	14
	B	25% (1)	25% (1)	50% (2)	0% (0)	0% (0)	3.75	0.83	0	4
	D	77.78% (7)	22.22% (2)	0% (0)	0% (0)	0% (0)	4.78	0.42	0	9
	E	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	F	60% (9)	40% (6)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	15
	G	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>More time was required to complete this course than I expected.</i>	A	71.43% (10)	21.43% (3)	0% (0)	7.14% (1)	0% (0)	4.57	0.82	0	14
	B	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
	D	44.44% (4)	11.11% (1)	0% (0)	44.44% (4)	0% (0)	3.56	1.42	0	9
	E	62.5% (5)	12.5% (1)	25% (2)	0% (0)	0% (0)	4.38	0.86	0	8
	F	46.67% (7)	20% (3)	13.33% (2)	20% (3)	0% (0)	3.93	1.18	0	15
	G	50% (5)	10% (1)	10% (1)	30% (3)	0% (0)	3.8	1.33	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical support I needed.</i>	A	50% (7)	35.71% (5)	14.29% (2)	0% (0)	0% (0)	4.36	0.72	0	14
	B	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4

D	33.33% (3)	44.44% (4)	22.22% (2)	0% (0)	0% (0)	4.11	0.74	0	9
E	37.5% (3)	50% (4)	12.5% (1)	0% (0)	0% (0)	4.25	0.66	0	8
F	33.33% (5)	33.33% (5)	33.33% (5)	0% (0)	0% (0)	4	0.82	0	15
G	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10