## **James Griffiths**

Summary Report Term : Spring 2025 Semester

## Quantitative

Course Sections	Key	Enrolled Students	Responded Students	Response Rates
MATH 1324 (102H2): MATH-1324-102H2	Α	11	5	45.45%
MATH 1324 (136H1): MATH-1324-136H1	В	18	3	16.67%
MATH 1332 (00112): MATH-1332-00112	С	20	8	40%
MATH 1332 (102H2): MATH-1332-102H2	D	15	4	26.67%
MATH 2413 (221C3): MATH-2413-221C3	E	18	10	55.56%
Overall		100	33	33%

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor uses a variety of teaching	Α	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
techniques.	В	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3.67	1.25	0	3
	С	62.5% (5)	0% (0)	12.5% (1)	12.5% (1)	12.5% (1)	3.88	1.54	0	8
	D	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
	E	10% (1)	80% (8)	0% (0)	10% (1)	0% (0)	3.9	0.7	0	10
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		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Not Answer	Total Response:

Instructor uses examples and	A	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
explanations to clarify material.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	С	62.5% (5)	25% (2)	0% (0)	0% (0)	12.5% (1)	4.25	1.3	0	8
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor demonstrates knowledge of	Α	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
the subject matter.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	С	75% (6)	12.5% (1)	12.5% (1)	0% (0)	0% (0)	4.63	0.7	0	8
	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
	E	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

This instructor requires me	A	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5
to be an active participant in	В	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	4	0.82	0	3
class.	С	62.5% (5)	12.5% (1)	0% (0)	12.5% (1)	12.5% (1)	4	1.5	0	8
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	30% (3)	60% (6)	10% (1)	0% (0)	0% (0)	4.2	0.6	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor promotes an open	Α	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
atmosphere in discussions, critiques, etc.	В	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	С	62.5% (5)	0% (0)	12.5% (1)	0% (0)	25% (2)	3.75	1.71	0	8
	D	75% (3)	0% (0)	0% (0)	25% (1)	0% (0)	4.25	1.3	0	4
	E	40% (4)	60% (6)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

The instructor was available (during office	A	60% (3)	20% (1)	20% (1)	0% (0)	0% (0)	4.4	0.8	0	5
hours, by e- mail/chat, or by	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
<i>appointment)</i> for  consultation	С	62.5% (5)	12.5% (1)	25% (2)	0% (0)	0% (0)	4.38	0.86	0	8
with students.	D	75% (3)	0% (0)	25% (1)	0% (0)	0% (0)	4.5	0.87	0	4
	E	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor shows respect for students.	А	60% (3)	20% (1)	20%	0% (0)	0% (0)	4.4	0.8	0	5
Tot students.	В	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	С	50% (4)	37.5% (3)	0% (0)	0% (0)	12.5% (1)	4.13	1.27	0	8
	D	0% (0)	50% (2)	25% (1)	25% (1)	0% (0)	3.25	0.83	0	4
	E	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Instructor follows a course</i>	Α	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
document, outline, or schedule.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
serredare.	С	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
This instructor explains	Α	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	4	1.55	0	5
material well through written	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
documents and/or graphic	С	62.5% (5)	0% (0)	12.5% (1)	12.5% (1)	12.5% (1)	3.88	1.54	0	8
presentation, in person or online.	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (5)	40% (4)	10% (1)	0% (0)	0% (0)	4.4	0.66	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

The instructor uses language that is clear	A	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	4	1.55	0	5
and easy to understand.	В	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	С	62.5% (5)	0% (0)	37.5% (3)	0% (0)	0% (0)	4.25	0.97	0	8
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	E	20% (2)	50% (5)	20% (2)	10% (1)	0% (0)	3.8	0.87	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The material is presented in an	Α	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
organized manner.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	С	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

The course objectives are clear.	Α	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
cicar. –	В	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3
	С	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	40% (4)	50% (5)	0% (0)	10% (1)	0% (0)	4.2	0.87	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The required text is comprehensible.	Α	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	4	1.55	0	5
,	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	С	62.5% (5)	0% (0)	37.5% (3)	0% (0)	0% (0)	4.25	0.97	0	8
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	E	20% (2)	60% (6)	20% (2)	0% (0)	0% (0)	4	0.63	0	10

							Did	
Strongly				Strongly		Standard	Not	Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

The required text was an important	Α	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
component of the course.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	С	50% (4)	37.5% (3)	0% (0)	0% (0)	12.5% (1)	4.13	1.27	0	8
	D	75% (3)	0% (0)	0% (0)	25% (1)	0% (0)	4.25	1.3	0	4
	E	20% (2)	50% (5)	30% (3)	0% (0)	0% (0)	3.9	0.7	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Course assignments and exams are	Α	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
evaluated and graded fairly.	В	66.67% (2)	0% (0)	0% (0)	33.33% (1)	0% (0)	4	1.41	0	3
	С	50% (4)	37.5% (3)	12.5% (1)	0% (0)	0% (0)	4.38	0.7	0	8
	D	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
	E	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

Exams reflect the course content and	A	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
classroom experience.	В	66.67% (2)	0% (0)	0% (0)	33.33% (1)	0% (0)	4	1.41	0	3
	С	62.5% (5)	25% (2)	0% (0)	12.5% (1)	0% (0)	4.38	0.99	0	8
	D	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
	E	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Grading procedures are	Α	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5
easy to understand.	В	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3
	С	62.5% (5)	25% (2)	12.5% (1)	0% (0)	0% (0)	4.5	0.71	0	8
	D	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
	E	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>I received feedback on</i>	Α	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
<i>my</i> performance  in a  reasonable	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
time frame.	c	62.5% (5)	12.5% (1)	25% (2)	0% (0)	0% (0)	4.38	0.86	0	8
	D	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
	E	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I have learned a great deal in this course.	Α	60% (3)	20% (1)	0% (0)	0% (0)	20% (1)	4	1.55	0	5
tins coarse.	В	33.33% (1)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	3.33	1.25	0	3
	С	50% (4)	12.5% (1)	12.5% (1)	12.5% (1)	12.5% (1)	3.75	1.48	0	8
	D	50% (2)	25% (1)	0% (0)	0% (0)	25% (1)	3.75	1.64	0	4
	E	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses

<i>Overall, I would recommend</i>	A	40% (2)	40% (2)	0% (0)	0% (0)	20% (1)	3.8	1.47	0	5
this course to other students.	В	33.33% (1)	0% (0)	0% (0)	33.33% (1)	33.33% (1)	2.67	1.7	0	3
	С	50% (4)	12.5% (1)	0% (0)	12.5% (1)	25% (2)	3.5	1.73	0	8
	D	25% (1)	25% (1)	25% (1)	25% (1)	0% (0)	3.5	1.12	0	4
	E	30% (3)	60% (6)	10% (1)	0% (0)	0% (0)	4.2	0.6	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I put a lot of effort into this course.	Α	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5
eourse. =	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3
	С	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8
	D	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
	E	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10
			A	В	С	D		F	Did Not Answer	Total Responses

What grade do you expect to receive in this course?	A	40% (2)	20% (1)	0% (0)	20% (1)	20% (1)	0	5
	В	0% (0)	66.67% (2)	0% (0)	0% (0)	33.33% (1)	0	3
	С	25% (2)	62.5% (5)	12.5% (1)	0% (0)	0% (0)	0	8
	D	25% (1)	0% (0)	75% (3)	0% (0)	0% (0)	0	4
	E	0% (0)	50% (5)	50% (5)	0% (0)	0% (0)	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor is prepared and on time.	D	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
on time.	E	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor explains material well	D	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
through verbal communication.	E	50% (5)	50% (5)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	10

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor is prepared and on time.	Α	50% (2)	50% (2)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	4
on ame.	В	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	4.33	0.94	0	3

							Did	
Strongly				Strongly		Standard		Total
Agree	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

This instructor explains material well	Α	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4	
through verbal communication.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>Instructor had</i> the online  course	Α	75% (3)	25% (1)	0% (0)	0% (0)	0% (0)	4.75	0.43	0	4
prepared and open on time.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions within the	Α	50% (2)	25% (1)	0% (0)	0% (0)	25% (1)	3.75	1.64	0	4
time frame stated in the course syllabus.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides	А	25% (1)	25% (1)	50% (2)	0% (0)	0% (0)	3.75	0.83	0	4
<i>information on where to obtain technical assistance.</i>	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

								Did	
s	trongly				Strongly		Standard	Not	Total
A	gree A	Agree	Undecided	Disagree	Disagree	Mean	Deviation	Answer	Responses

Online course platform is easy to use.	Α	50% (2)	25% (1)	0% (0)	25% (1)	0% (0)	4	1.22	0	4
cusy to use.	В	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is reliable.	Α	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
rendore	В	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	4.33	0.47	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered	Α	50% (2)	25% (1)	25% (1)	0% (0)	0% (0)	4.25	0.83	0	4
effectively.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The course promoted student-to- student and	Α	0% (0)	75% (3)	0% (0)	0% (0)	25% (1)	3.25	1.3	0	4
<i>student to</i> faculty  interaction  and  collaboration.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

							Did	
Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation		Total Responses

More time was required to complete this	Α	0% (0)	75% (3)	0% (0)	0% (0)	25% (1)	3.25	1.3	0	4	
course than I expected.	В	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	3	

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
<i>I was able to get the technical</i>	Α	25% (1)	50% (2)	25% (1)	0% (0)	0% (0)	4	0.71	0	4
support I needed.	В	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	3

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor had the online course prepared and open on time.	С	62.5% (5)	37.5% (3)	0% (0)	0% (0)	0% (0)	4.63	0.48	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
The instructor answers questions within the time frame stated in the course syllabus.	С	62.5% (5)	12.5% (1)	25% (2)	0% (0)	0% (0)	4.38	0.86	0	8

							Did	
Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation		Total Responses
Agree	Agree	Onaccided	Disagree	Disagree	wican	Deviation	Aliswei	AC.

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online content is delivered effectively.	С	62.5% (5)	25% (2)	12.5%	0% (0)	0% (0)	4.5	0.71	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is reliable.	С	50% (4)	0% (0)	37.5% (3)	12.5% (1)	0% (0)	3.88	1.17	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Online course platform is easy to use.	C	50% (4)	37.5% (3)	0% (0)	12.5%	0% (0)	4.25	0.97	0	8
		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
Instructor helps troubleshoot or provides information on where to obtain technical assistance.	C	62.5% (5)	0% (0)	37.5% (3)	0% (0)	0% (0)	4.25	0.97	0	8

The course	_	50%	0%	12.5%	25%	12.5%	3.5	1.58	0	8
promoted	С	(4)	(0)	(1)	(2)	(1)				
student-to-										
student and										
student to										
faculty										
interaction and										
collaboration.										

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
More time was required to complete this course than I expected.	С	37.5% (3)	12.5% (1)	37.5% (3)	12.5% (1)	0% (0)	3.75	1.09	0	8

		Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Mean	Standard Deviation	Did Not Answer	Total Responses
I was able to get the technical support I needed.	С	37.5% (3)	12.5% (1)	50% (4)	0% (0)	0% (0)	3.88	0.93	0	8

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