

# Carol Smith

## Summary Report

Term : Fall 2023 Semester

### Quantitative

<i>Course Sections</i>	<i>Key</i>	<i>Enrolled Students</i>	<i>Responded Students</i>	<i>Response Rates</i>
<i>HITT 1305 (001IN): HITT-1305-001IN</i>	<b>A</b>	22	10	45.45%
<i>HITT 1305 (002IN): HITT-1305-002IN</i>	<b>B</b>	11	5	45.45%
<i>HITT 1311 (001IN): HITT-1311-001IN</i>	<b>C</b>	9	6	66.67%
<i>HITT 2343 (105IN): HITT-2343-105IN</i>	<b>D</b>	6	5	83.33%
<i>HITT 1260 (102CL): HITT-1260-102CL</i>	--	1	0	0%
Overall		49	26	53.06%

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
<i>Instructor uses a variety of teaching techniques.</i>	<b>A</b>	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	33.33% (2)	50% (3)	16.67% (1)	0% (0)	0% (0)	4.17	0.69	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<i>Strongly Agree</i>	<i>Agree</i>	<i>Undecided</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Mean</i>	<i>Standard Deviation</i>	<i>Did Not Answer</i>	<i>Total Responses</i>
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<i>Instructor uses examples and explanations to clarify material.</i>	<b>A</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor demonstrates knowledge of the subject matter.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor requires me to be an active participant in class.</i>	<b>A</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor promotes an open atmosphere in discussions, critiques, etc.</i>	<b>A</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor was available (during office hours, by e-mail/chat, or by appointment) for consultation with students.</i>	<b>A</b>	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor shows respect for students.</i>	<b>A</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor follows a course document, outline, or schedule.</i>	<b>A</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>This instructor explains material well through written documents and/or graphic presentation, in person or online.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	50% (3)	33.33% (2)	0% (0)	16.67% (1)	0% (0)	4.17	1.07	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor uses language that is clear and easy to understand.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	<b>D</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The material is presented in an organized manner.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	66.67% (4)	16.67% (1)	0% (0)	0% (0)	16.67% (1)	4.17	1.46	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The course objectives are clear.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	66.67% (4)	16.67% (1)	0% (0)	16.67% (1)	0% (0)	4.33	1.11	0	6
	<b>D</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The required text is comprehensible.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	<b>D</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The required text was an important component of the course.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Course assignments and exams are evaluated and graded fairly.</i>	<b>A</b>	60% (6)	40% (4)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Exams reflect the course content and classroom experience.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Grading procedures are easy to understand.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I received feedback on my performance in a reasonable time frame.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I have learned a great deal in this course.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	4.5	0.5	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Overall, I would recommend this course to other students.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	<b>D</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I put a lot of effort into this course.</i>	<b>A</b>	50% (5)	40% (4)	0% (0)	10% (1)	0% (0)	4.3	0.9	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	<b>D</b>	20% (1)	80% (4)	0% (0)	0% (0)	0% (0)	4.2	0.4	0	5

		<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>F</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>What grade do you expect to receive in this course?</i>	<b>A</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	0	5
	<b>C</b>	50% (3)	50% (3)	0% (0)	0% (0)	0% (0)	0	6
	<b>D</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Instructor had the online course prepared and open on time.</i>	<b>A</b>	90% (9)	10% (1)	0% (0)	0% (0)	0% (0)	4.9	0.3	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	66.67% (4)	16.67% (1)	16.67% (1)	0% (0)	0% (0)	4.5	0.76	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>The instructor answers questions within the time frame stated in the course syllabus.</i>	<b>A</b>	80% (8)	20% (2)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	60% (3)	40% (2)	0% (0)	0% (0)	0% (0)	4.6	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Instructor helps troubleshoot or provides information on where to obtain technical assistance.</i>	<b>A</b>	60% (6)	30% (3)	10% (1)	0% (0)	0% (0)	4.5	0.67	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	<b>D</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>Online course platform is easy to use.</i>	<b>A</b>	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online course platform is reliable.</i>	<b>A</b>	80% (8)	10% (1)	10% (1)	0% (0)	0% (0)	4.7	0.64	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

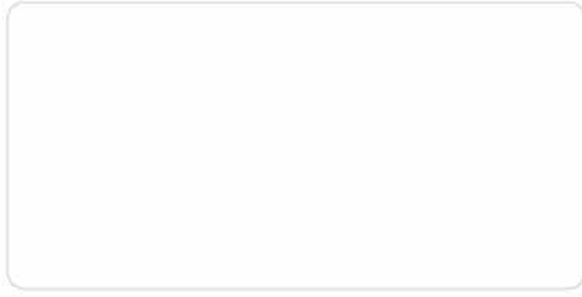
		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>Online content is delivered effectively.</i>	<b>A</b>	70% (7)	30% (3)	0% (0)	0% (0)	0% (0)	4.7	0.46	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	83.33% (5)	16.67% (1)	0% (0)	0% (0)	0% (0)	4.83	0.37	0	6
	<b>D</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
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<i>The course promoted student-to-student and student to faculty interaction and collaboration.</i>	<b>A</b>	70% (7)	20% (2)	10% (1)	0% (0)	0% (0)	4.6	0.66	0	10
	<b>B</b>	80% (4)	20% (1)	0% (0)	0% (0)	0% (0)	4.8	0.4	0	5
	<b>C</b>	66.67% (4)	33.33% (2)	0% (0)	0% (0)	0% (0)	4.67	0.47	0	6
	<b>D</b>	40% (2)	60% (3)	0% (0)	0% (0)	0% (0)	4.4	0.49	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>More time was required to complete this course than I expected.</i>	<b>A</b>	30% (3)	10% (1)	30% (3)	30% (3)	0% (0)	3.4	1.2	0	10
	<b>B</b>	80% (4)	0% (0)	0% (0)	20% (1)	0% (0)	4.4	1.2	0	5
	<b>C</b>	16.67% (1)	33.33% (2)	16.67% (1)	33.33% (2)	0% (0)	3.33	1.11	0	6
	<b>D</b>	20% (1)	40% (2)	0% (0)	40% (2)	0% (0)	3.4	1.2	0	5

		<b>Strongly Agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Mean</b>	<b>Standard Deviation</b>	<b>Did Not Answer</b>	<b>Total Responses</b>
<i>I was able to get the technical support I needed.</i>	<b>A</b>	50% (5)	30% (3)	20% (2)	0% (0)	0% (0)	4.3	0.78	0	10
	<b>B</b>	100% (5)	0% (0)	0% (0)	0% (0)	0% (0)	5	0	0	5
	<b>C</b>	50% (3)	33.33% (2)	16.67% (1)	0% (0)	0% (0)	4.33	0.75	0	6
	<b>D</b>	40% (2)	40% (2)	20% (1)	0% (0)	0% (0)	4.2	0.75	0	5



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