# ANNE DICKENS

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## **EXPERIENCE**

#### **OCTOBER 2022 - PRESENT**

#### **DIRECTOR, DUAL CREDIT, COLLEGE OF THE MAINLAND**

- Developed and implemented a visionary and data-driven enrolment plan that resulted in an 11% increase in dual credit and a 12% increase in FTIC enrollment in the first year, exceeding the target of 5% increase for the year.
- Built a cohesive team focused on improving the student experience through the onboarding process to increase overall student performance and completion.
- Demonstrated commitment to student access and completion by increasing course offerings to high school student.
- Repaired relationships with external stakeholders through communication, collaboration, and transparency to cultivate impactful partnerships.
- Adapted quickly to legislative changes and implemented a new Early College High School program in collaboration with internal and external stakeholders.
- Created an orientation for dual credit students formatted as a D2L course to provide information and practice navigating the LMS.

#### ADJUNCT INSTRUCTOR, COLLEGE OF THE MAINLAND

- PSYC 1300-Psychology for Success
- PSYC 2301-General Psychology

#### JANUARY 2017 - SEPTEMBER 2022

#### **DIRECTOR, DUAL CREDIT, SAN JACINTO COLLEGE**

- Directed a dynamic team to recruit, advise, register, and support over 2200 high school students to achieve increasing enrollment and graduation rates.
- Developed twenty-six program specific pathways for academic and technical students in collaboration with instructional Deans and Department Chairs.
- Implemented an improved communication plan with all ISD partners using private Microsoft Teams channels for timely and secure information sharing.
- Collaborated with multiple stakeholders to implement an automated billing process for faster and more accurate processing of student accounts.
- Used data to identify trends and drive decisions supporting institutional goals for growth and student success.
- Served on the Behavior Intervention Team to address student conduct and academic honesty violations.

#### **ADJUNCT INSTRUCTOR, SAN JACINTO COLLEGE**

- PSYC 1300-Learning Framework
- PSYC 2301-General Psychology
- PSYC 2314-Lifespan Growth & Development

#### JANUARY 2012 - DECEMBER 2017

## HSI STEM/TITLE V PROJECT DIRECTOR, GALVESTON COLLEGE

• Expended over \$2.5 million Federal grant dollars for institutional development of student services and support activities including recruiting, advising and retention best practices.

- Created academic and social support systems for at-risk students, including advising, coaching and connections to community resources.
- Managed the budget for major renovations of all science and computer labs to allow for more modern and collaborative learning spaces.
- Hired, trained, and supervised a staff of twenty professionals including faculty, advisors, and supplemental instructors to support grant objectives.
- Wrote the SACSCOC prospectus to successfully add engineering degrees to STEM program offerings.
- Submitted annual reports to the U.S. Department of Education as well as state and local entities.

## ADJUNCT INSTRUCTOR, GALVESTON COLLEGE

- PSYC 1300-Learning Framework
- PSYC 2301-General Psychology
- PSYC 2314-Lifespan Growth & Development
- PSYC 2317-Statistical Methos in Psychology

#### **MARCH 2004 – JANUARY 2012**

## TITLE V PROGRAM COORDINATOR, LEE COLLEGE

- Designed and implemented a One Stop Shop model of student services using best practices to provide seamless service to all students from first contact to graduation.
- Hired, trained, and supervised over twenty-five professionals including faculty, advisors, and tutors.
- Analyzed data to identify trends that impact equity and student success.
- Managed a budget of \$1 million to renovate learning spaces and create a Student Success Center.

### **ADJUNCT INSTRUCTOR, LEE COLLEGE**

- PSYC 1300-Learning Framework
- PSYC 2301-General Psychology
- PSYC 2314-Lifespan Growth & Development

## **EDUCATION**

**MAY 2011** 

## **DOCTOR OF EDUCATION, LAMAR UNIVERSITY**

Educational Leadership-Higher Education

**AUGUST 2003** 

MASTER OF ARTS, UNIVERSITY OF HOUSTON – CLEAR LAKE

General Behavioral Science

**DECEMBER 2000** 

**BACHELOR OF SCIENCE, UNIVERSITY OF HOUSTON – CLEAR LAKE** 

Psychology

**MAY 1997** 

**ASSOCIATE OF ARTS, LEE COLLEGE** 

Liberal Arts

# **TEACHING**

- PSYC 2301 General Psychology
- PSYC 2314 Lifespan Growth and Development
- PSYC 2317 Statistics for Behavioral Science

- PSYC 1300 Psychology for Success
- SOCI 1301 Introduction to Sociology
- LSSS 300 College Study Skills

## **SERVICE**

- Distance Education Committee
- Administrative Assembly-President
- Achieving the Dream Data Team
- Financial Aid Appeals Committee
- Dual Credit Pathways Council
- 8-Week Implementation Team
- Enrollment Management Team
- Aspen Award Application
- P-16 Council
- Gulf Coast Dual Credit Consortium