

# Curriculum Vitae

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## Education

Doctor of Business Administration, Management, Grand Canyon University

Master of Business Administration, Management Information Systems, Dallas Baptist University

Bachelor of Business Administration, Management Information Systems, Dallas Baptist University

## Teaching Experience

Aug 2021 - present	College of the Mainland	Texas City, TX
<i>Assistant Professor-Business</i>		

Aug 2000 - Aug 2014	Dallas Baptist University	Dallas, TX
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## Significant Publications

Apr 2021- ProQuest LLC                      Qualitative Descriptive Study: Analysis of  
Leadership Styles Associated With Call Center Agent Retention